

# VERTIV™ INTELLIGENCE RDU GATEWAY



## Quick Installation Guide

### STANDARD SETUP AND CONFIGURATION

**NOTE:** The gateway must have network connectivity to the equipment it is monitoring. RDU gateway communication is established via <https://azure-devices.net> and the Vertiv™ Intelligence mobile app communication is established via <https://vi.vertiv.io>. Contact your Vertiv representative to discuss firewall ports and protocols, and to get more information regarding rack or wall (DIN-rail) installation.

#### 1 CREATE AN ACCOUNT IN THE VERTIV™ INTELLIGENCE PORTAL



- Browse to <https://vi.vertiv.io>.
- Select *Register a new Organization*.

#### 2 INSTALL THE VERTIV™ INTELLIGENCE MOBILE APP

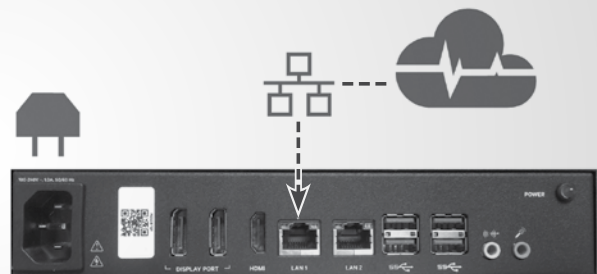


- Scan the QR code using your mobile device camera or visit <http://vi.apps.vertiv.io> to download the app.
- Log in with the credentials from step 1.

**NOTE:** For a customized setup, proceed to the Custom Setup section. Then, return to complete steps 4-5.

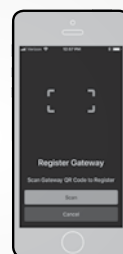
#### 3 CONNECT NETWORK AND POWER TO YOUR GATEWAY

- Connect the gateway (LAN1) to the network.
- Connect the power cable.



#### 4 REGISTER THE GATEWAY

- Return to the Vertiv™ Intelligence mobile app and log back in.
- Tap the **+** icon in the upper-right corner to scan the QR code on the back of your gateway or on the shipping box.



#### 5 SET UP YOUR DEVICES IN THE PORTAL

- Return to <https://vi.vertiv.io>.
- Log in and set up your devices for monitoring.



## CUSTOM SETUP

### 1. Connecting the RDU gateway to the network

Connect an Ethernet cable from the network with access to the Vertiv™ Intelligence portal (Public) to the LAN1 port on the gateway. Connect another Ethernet cable from the private/ device network (Management Network) to the LAN2 port on the gateway.

**NOTE:** If the networks are the same, connect to LAN1 only.

### 2. Connecting power

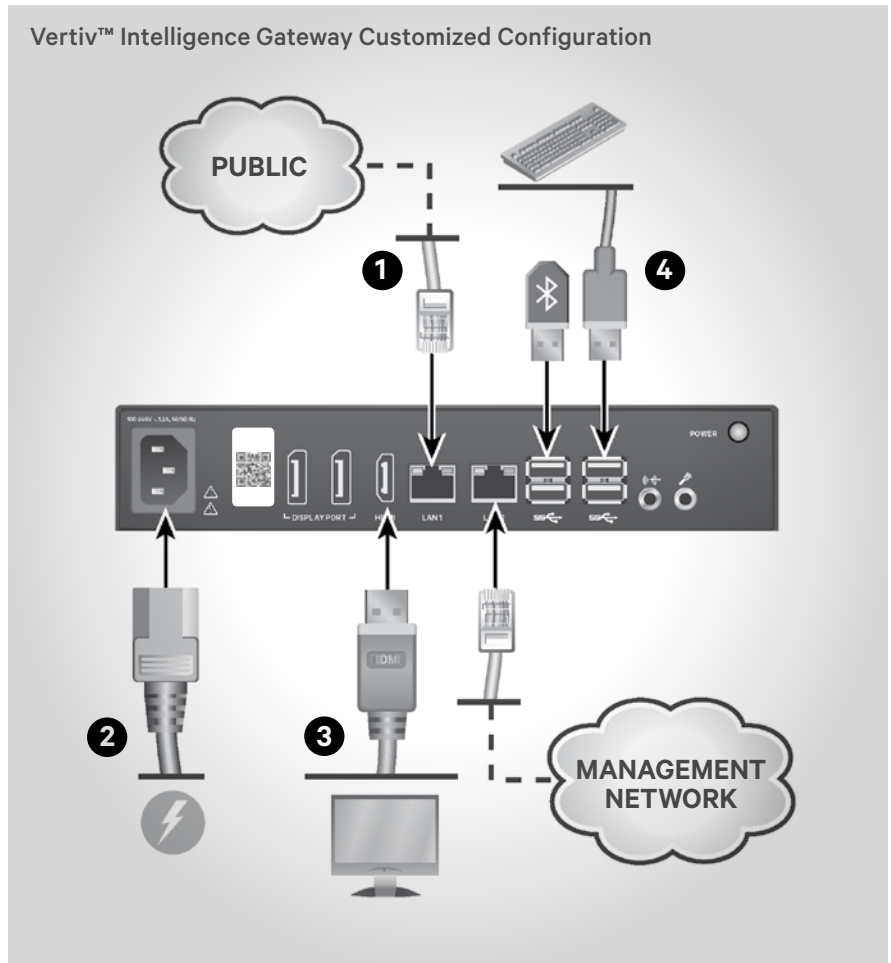
Plug one end of the supplied power cord into the gateway and the other end into the appropriate AC outlet.

### 3. Connecting the monitor

Connect the HDMI cable from the monitor to the HDMI or DisplayPort connector.

### 4. Connecting USB devices

Insert the Bluetooth adaptor and the USB keyboard cables into gateway USB ports.



## ASSIGNING THE STATIC IP ADDRESS

The gateway receives its IP address from a DHCP service by default. The Command Line Interface (CLI) may be used to modify the network; log in by entering **admin** as the username and password.

**NOTE:** To change the password, select Account Service Information - Account Configuration - Change Password in the CLI. Or, browse to **https://<IPaddress>** and change the password from the Home menu.

### Configuring the gateway

At the CLI Home screen prompt, select Ethernet Interfaces Information, then select the following options:

- Select enp2s0 (LAN1) for network management, or select enp3s0 (LAN2) for connected device networks.
- Select UPDATE IPv4 Settings and enter IPv4 address data.
- Select UPDATE Name Servers if you wish to modify the DNS server address.

### Restarting the gateway

Enter zero (0) at each prompt to return to the Home screen. Select Chassis Information then select Reboot.

**NOTE:** If you choose to shutdown, power must be restored to the gateway before it will restart.

**NOTE:** The web interface is unavailable during the short time it takes for the gateway to initialize the Network Interface Cards.

### Completing setup

Follow steps 4-5 on page 1.

### TECHNICAL SUPPORT

For RDU gateway support, visit [www.VertivCo.com/RDU300/support](http://www.VertivCo.com/RDU300/support) or call (888)-793-8763.

To contact Vertiv Technical Support: visit [www.VertivCo.com](http://www.VertivCo.com)

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