

# Bulletin: Product End-of-Life (EOL)

## Avocent® HMX1000/2000 and AMX High Performance KVM

Effective Date: February 28, 2017

### Bulletin Overview

Effective February 28, 2017, Emerson Network Power will end distribution of the listed Avocent HMX and AMX High Performance KVM. After February 28, 2017 the listed SKUs will be at End-of-Sale (EOS) and they will no longer be available for purchase from Emerson Network Power. Due to the maturity of these products and component availability last time buy quantities should be evaluated with your sales representative to ensure delivery expectations are met. After the EOL effective date, all orders for the listed SKUs should be transitioned to the closest equivalent Matrix or HMX 5000/6000 SKU. If you are interested in a direct connect High Performance KVM product please consult with your sales representative.

EOL Announcement – November 18, 2016

- End-of-Sale – February 28, 2017 or while supplies last
  - Last day for old product orders
  - Last day for extended warranty sales
- Last Shipment Date – May 28, 2017
- End of Life – May 28, 2022 (or last day of extended warranty)

Things to note about the new Avocent HMX 5000/6000 high performance KVM

- Improved Efficiency: Sub-second switch times
- Increased Uptime and Reliability: Support for full system automated failover
- Improved USB Support: Improved USB speeds and support for devices such as touch screens and pen tablets
- Advanced Video Support: Single and dual head DVI-D support up to 2560x1600 (VGA support via active adapter)

Matrix high performance KVM

- Improved Efficiency: Sub-second switch times
- Digital direct connect matrix closed architecture
- Improved USB Support: Improved USB speeds and support for devices such as touch screens and pen tablets
- Video Support: Single head DVI-I receivers, DVI-D, and VGA transmitters
- Flexible Architecture: 20 and 32 port switches allow for bidirectional KVM matrix meshing

For additional information on the new Avocent HMX 5000/6000 high performance KVM, please click the links below:

- [Avocent HMX 5000/6000 product page >](#)
- [Avocent Matrix product page >](#)

The EOL SKUs along with their recommended replacements are shown in the following tables.

EOL SKU	DESCRIPTION	REPLACEMENT SKU	DESCRIPTION
AMX5111-XXX	USB desktop user station w/ AMIQ-USB module for a local PC connection	HMX5100R-XXX or Matrix	HMX RX single DVI-D, USB, audio, SFP
AMX5121-XXX	USB desktop user station w/ AMIQ-USB module for a local PC connection		
AMX5130-XXX	4 output & 16 input port, rack mountable matrix switch with rack mount kit & AMWorks® Java-based system administration tool (software)		
AMIQ-PS2	Server interface module for VGA video, PS/2 keyboard & mouse - AMX switch only	HMX5100T-XXX or Matrix	HMX TX single DVI-D, USB, audio, SFP
AMIQ-SRL	Server interface module for VT100 serial devices - AMX switch only		
AMIQDM-PS2	Dual UTP PS/2 interface module with audio & serial		
AMIQDM-USB	Dual UTP USB interface module with audio & serial		
AMIQ-USB	Server interface module for VGA video USB keyboard & mouse - AMX switch only		

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EOL SKU	DESCRIPTION	Replacement SKU	DESCRIPTION
AMX5000-XXX	8 output & 32 input port, rack mountable matrix switch with rack mount kit & AMWorks® Java-based system administration tool (software)	MXS5120- XXX MXS5132-XXX	Matrix 20-port/32-port CatX Switches
AMX5010-XXX	16 output & 64 input port, rack mountable matrix switch with rack mount kit & AMWorks® Java-based system administration tool (software)		
AMX5020-XXX	4 output & 42 input port, rack mountable matrix switch with rack mount kit & AMWorks® Java-based system administration tool (software)		
AMX5030-XXX	4 output & 16 input port, rack mountable matrix switch with rack mount kit & AMWorks® Java-based system administration tool (software)		
AMWORKS	AMX platform management software	HMXAMGR24-XXX	HMX Advanced Manager hardware 24 node
DMK-01	Desk mount kit for the AMX user station	RMK-83	VESA mount kit for 1 HMX 5000/6000
RMK-40	19" rack mount kit for AMX user station	RMK-81 RMK-82	Rackmount kit for 2 HMX 5000/6000 Rackmount kit for 1 HMX 5000/6000
RMK-44	19" rack mount kit for AMX 50xx switch	N/A	N/A
HMX1070-XXX	USB, single DVI-I audio, desktop user station	HMX5100R	HMX RX single DVI-D, USB, audio, SFP
HMX2050-XXX	USB, dual DVI-I, audio, desktop user station	HMX5200R	HMX RX dual DVI-D, USB, audio, SFP
HMIQSHDI-XXX	Transmitter for HMX1070 - DVI / VGA video, USB,	HMX5100T	HMX TX single DVI-D, USB, audio, SFP
HMIQDHDD-XXX	Transmitter for HMX2050 - dual DVI-D video, USB,	HMX5200T	HMX TX dual DVI-D, USB, audio, SFP
HMXMGR-G2-XXX	HMX Management Appliance TAA Compliant	HMXAMGR24-XXX	HMX Advanced Manager hardware 24 node
MMK-02	Monitor mount kit for the HMX extender system	RMK-83	VESA mount kit for 1 HMX 5000/6000
RMK-45	Rackmount shelf for 2 HMX receivers	RMK-81 RMK-82	Rackmount kit for 2 HMX 5000/6000 Rackmount kit for 1 HMX 5000/6000
RMK-67	Rack Mount Shelf for HMIQSHDI & HMIQDHDD transmitters		
PSC0003-XXX	Power supply - optional external power supply for HMIQSHDI and HMIQDHDD transmitters	PSC0005	Power Supply HMX
CBL0075	1.5 ft pigtail cable to connect from HMIQSHDI transmitter	N/A	N/A
CBL0076	1.5 ft pigtail cable to connect from HMIQDHDD	N/A	N/A

For questions related to this end of life / replacement announcement please refer to the [Emerson EOL Policy for IT Channel Products](#). For all other questions or for any opportunities that may require an interim solution, please contact [ITSolutions@emerson.com](mailto:ITSolutions@emerson.com).

[EmersonNetworkPower.com](http://EmersonNetworkPower.com)



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