

Vertiv™ Liebert® IntelliSlot™ RDU101 Communications Card

Firmware Release Notes

VERSION 1.9.1.3_0000001, OCTOBER 29, 2025

Release Notes Section Outline

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1. Version and Compatibility Information

This release contains firmware version RDU_1.9.1.3_0000001 and is compatible with the following products:

- Compatible with the following Vertiv™ Liebert® Communication Card:
 - Vertiv™ Liebert® IntelliSlot™ RDU101 card
- Compatible with the following power and thermal management equipment:
 - Vertiv™ Liebert® GXT5 UPS
 - Vertiv™ Liebert® RXA Power Distribution System
 - Vertiv™ Liebert® RXV Power Distribution System
 - Vertiv™ Liebert® TFX Power Distribution System
 - Vertiv™ Liebert® Trinergy™ UPS
- Compatible with the following sensors:
 - Vertiv™ Liebert® SN-T
 - Vertiv™ Liebert® SN-TH
 - Vertiv™ Liebert® SN-2D
 - Vertiv™ Liebert® SN-3C
 - Vertiv™ Liebert® SN-Z01
 - Vertiv™ Liebert® SN-Z02
 - Vertiv™ Liebert® SN-Z03

NOTE: Vertiv™ Liebert® SN-L1 and SN-L20 are not compatible.

2. Client Browser Support Information

BROWSER	SUPPORTED VERSION	OPERATING SYSTEM
Microsoft Edge	142.0.3595.65 (official build)	64-bit
Mozilla Firefox	144.0.2	64-bit
Google Chrome	142.0.7444.60 (official build)	64-bit

3. Vertiv™ Liebert® IntelliSlot™ RDU101 Card and Sensors Feature Support Information

SUPPORTED FEATURES	COMMUNICATIONS CARD	SENSORS
LIFE™ Services Support	Supported	Not Supported
Sensor Support	Supported	Not Supported
COMMUNICATION PROTOCOLS		
HTTP/HTTPS	Supported	Supported
Velocity Protocol	Supported	Supported
Email	Supported	Supported
SMS	Supported	Supported
THIRD-PARTY COMMUNICATION PROTOCOLS		
SNMP v1, v2c, v3	Supported	Supported
*BACnet IP/MSTP	Supported	Not Supported
*Modbus TCP/RTU	Supported	Not Supported
YDN23	Not Supported	Not Supported

* NOTE: BACnet MSTP and Modbus RTU require the Vertiv™ Liebert® IntelliSlot™ RDU101 RS-485 Converter Accessory: Part Number USB485I.

4. Features and Enhancements

The following features and enhancements are available with this release of the Vertiv™ Liebert® IntelliSlot™ RDU101 Communications Card:

- Corrected a SystemEvent.log missing events issue.
- Corrected a login issue following the creation of an admin account.

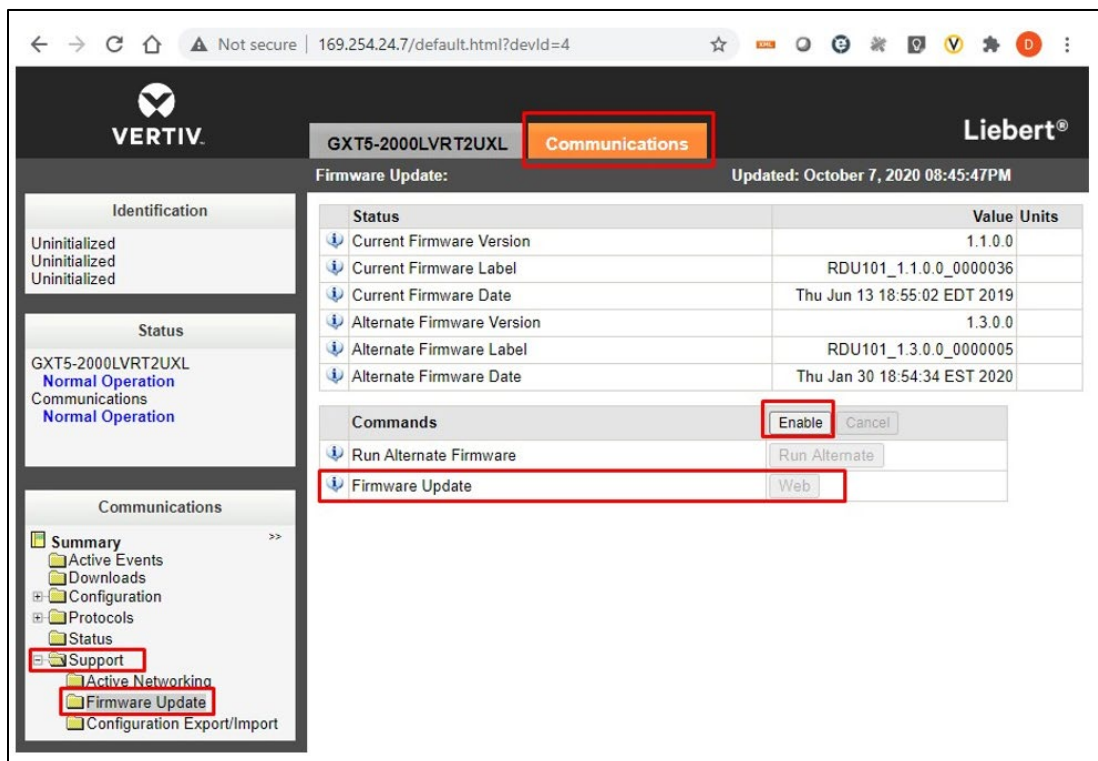
5. Update Instructions

The Vertiv™ Liebert® IntelliSlot RDU101 Communications cards may be updated to this firmware version using the web-based Firmware Upload feature. Please refer to the Firmware Updates and Card Configuration sections of the [Vertiv™ Liebert® IntelliSlot™ RDU101 Communications Card User Guide \(SL-70352\)](#) and the [Mass Firmware and Configuration Update Tool](#). The firmware update may take up to 15 minutes, depending on network conditions. During this time, you may experience a loss of communication. However, the monitored equipment operation is not affected.

To update your card:

1. Connect to the card:
 - a. After installing the card, allow time for the card to boot.
 - b. Connect an Ethernet cable from the card to a PC or laptop. A link-local connection can be established; this is a direct PC-to-card Ethernet connection. The PC acquires a local address, and the card is accessed at 169.254.24.7. Please refer to the Quick Start Guide and User Guide for additional information if needed.
2. Open a web browser (such as Chrome) and enter **169.254.24.7** in the address bar.
3. Navigate to and select the *Communications* tab.
 - a. Select *Support- Firmware Update*.
 - b. Select *Enable*, then select *Web* next to Firmware Update in the Commands section.

Each item you are selecting is shown in the screenshot on the following page.



- When the Web (HTTP) Firmware Update page opens, select Choose File to select the firmware file via Windows File Explorer.

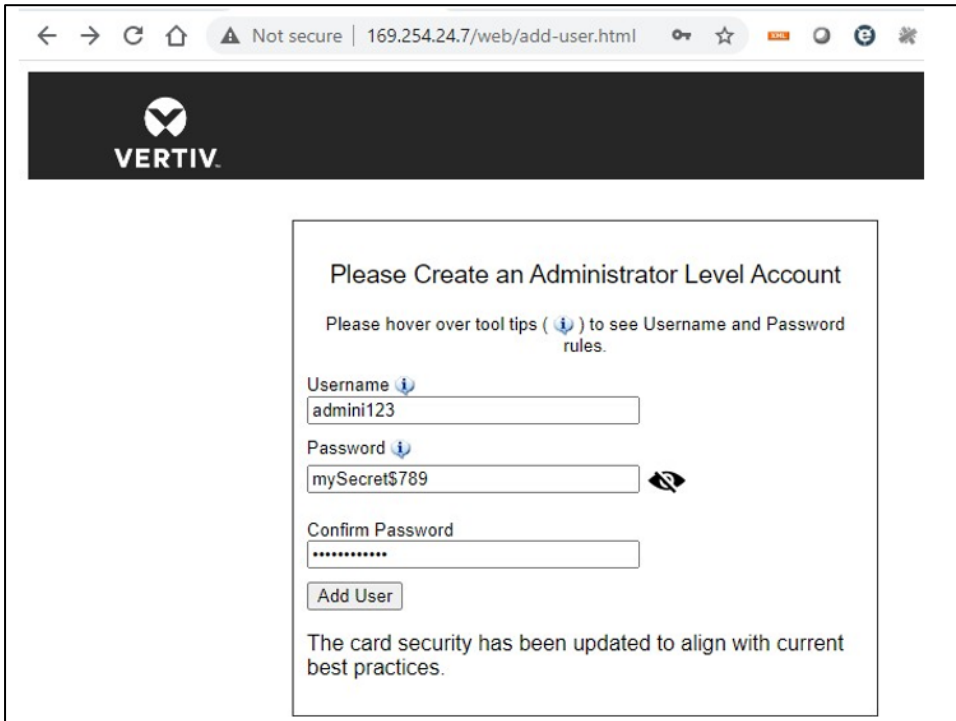


Web (HTTP) Firmware Update

Parameter	Description
File	Directory and name of the firmware update file. Click the Browse button to navigate and select a valid firmware update file. Note: The maximum length of a file specification is 250 characters including spaces and punctuation.
Update Firmware	Click this button to initiate the firmware update.

File: No file chosen

- Click *Update Firmware*.
- After the firmware update, a dialog box appears in the browser to prompt you to create an Administrator Level Account.



Please Create an Administrator Level Account

Please hover over tool tips () to see Username and Password rules.

Username 

Password 
 

Confirm Password

The card security has been updated to align with current best practices.

- For the Administrator-level account, the customer can provide the credentials, or the installer can choose/create them. If the installer chooses the credentials, the credential information must be communicated to the end customer. To demonstrate how to create an Administrator-level account, example credentials (username and password) are provided in step 7.

- When creating the username, a minimum of two to a maximum of 30 case-sensitive, printable characters are allowed, except for \', <, >, ~, ?, #, double quote, and space.

Min 2 to Max 30 case-sensitive, printable ASCII characters (excluding: \', <, >, ~, ?, #, double quote, and space).

- When creating the password, a minimum of eight to a maximum of 30 case-sensitive, printable characters are allowed, except for \', <, >, ~, ?, #, double quote, and space. The password must contain a combination of uppercase and lowercase letters, numbers (digits), and special characters. You cannot, however, include the username as the password.

Min 8 to Max 30 case-sensitive, printable ASCII characters (excluding: \', <, >, ~, ?, #, double quote, and space). Must contain a combination of upper and lower case, digit and special characters, but not User Name.

- Enter the login credentials to create an Administrator account. For example: **admini123** as the username and **mySecret\$789** as the password.

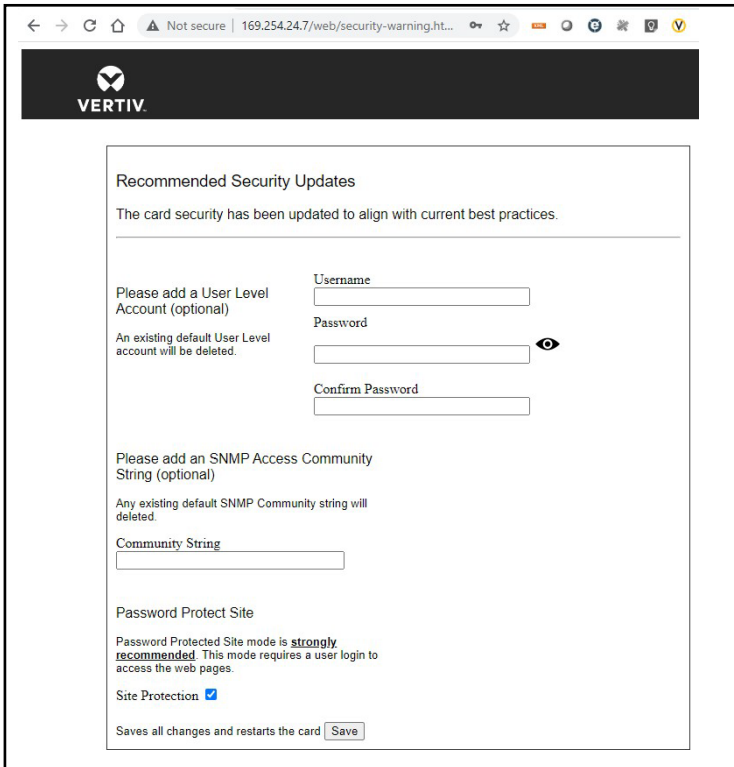
WARNING: Record these credentials in a secure location where they will not be lost. If the Administrator credentials are lost or forgotten, the card must be reset to a factory default state to regain access. For instructions on resetting the card, please see the user guide.

- Confirm the password, then click **Add User**. A dialog box appears to indicate that a response is needed from the server (*Waiting on response from server...*), and then shows that updates are being applied (*Applying Updates...*).

NOTE: During this process, do not click the *Back* button in the browser.

If the card is unresponsive in the web browser at any point, re-enter **169.254.24.7** in the address bar.

- A Recommended Security Updates dialog box may appear. If so, click **Save** at the bottom of the box to continue.



Recommended Security Updates

The card security has been updated to align with current best practices.

Please add a User Level Account (optional)

Username

Password 

Confirm Password

An existing default User Level account will be deleted.

Please add an SNMP Access Community String (optional)

Any existing default SNMP Community string will be deleted.

Community String

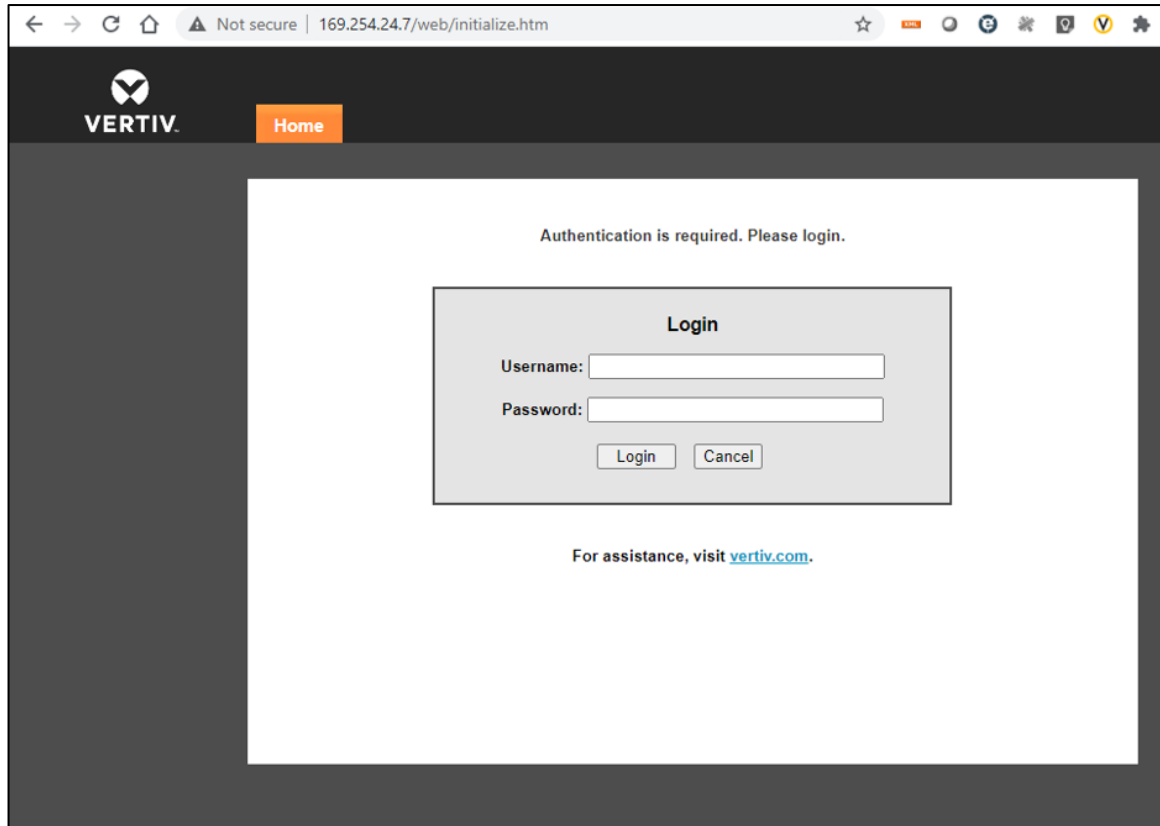
Password Protect Site

Password Protected Site mode is **strongly recommended**. This mode requires a user login to access the web pages.

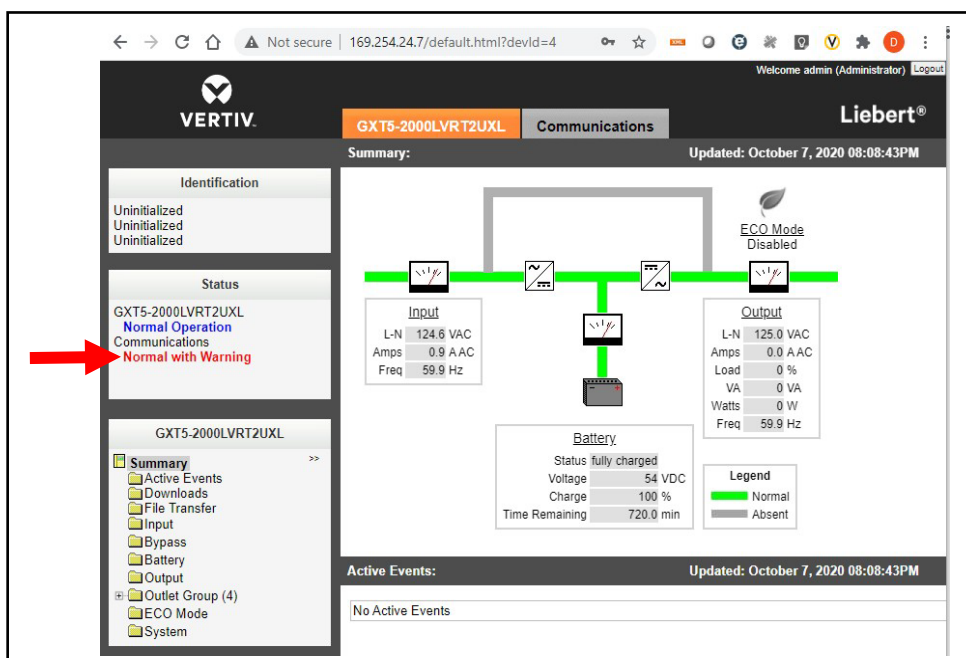
Site Protection ☒

Saves all changes and restarts the card

10. Another dialog box appears to indicate that a response is needed from the server (*Waiting on response from server...*), then the Password Protected Site login screen appears. Re-enter **admini123** as the username and **mySecret\$789** as the password.

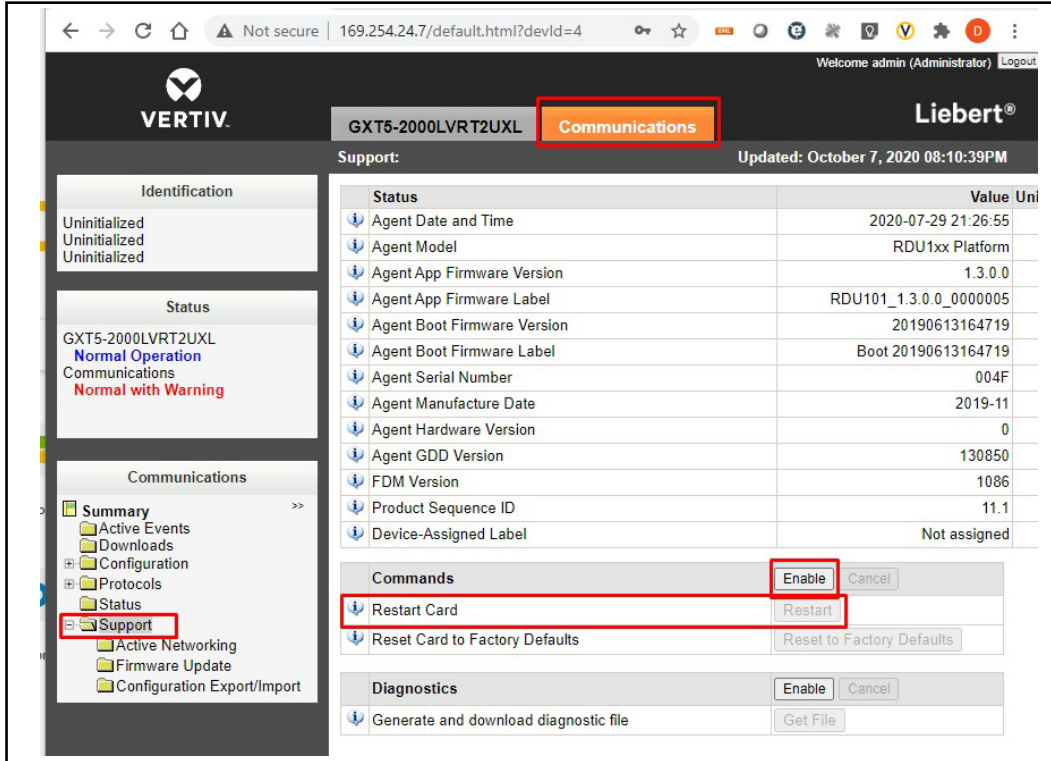


11. Click *Login*.
12. After logging in, the Status area on the left-hand side of the appliance screen may indicate a *Normal with Warning* Communications status.



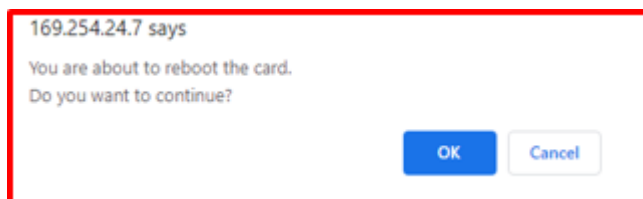
This message can be cleared by restarting the card.

13. To restart the card, select the *Communications* tab.
 - a. In the Communications area on the left-hand side of the screen, select *Support*.
 - b. In the Commands section, select *Enable- Restart*.



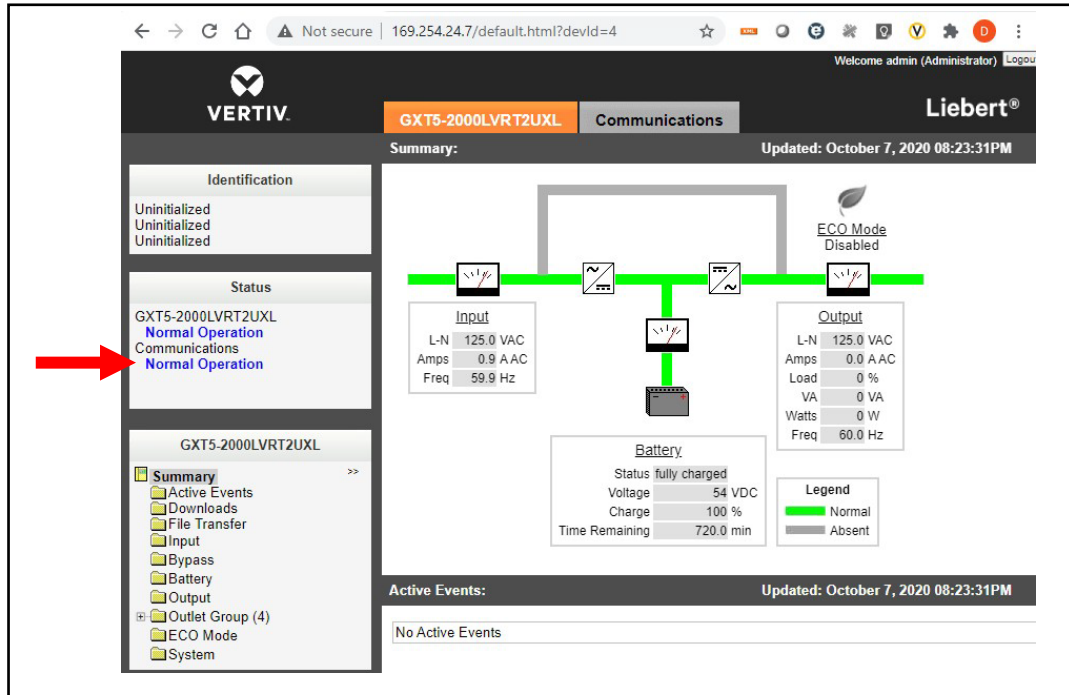
The screenshot shows the VERTIV Liebert GXT5-2000LVRT2UXL web interface. The 'Communications' tab is selected. In the left sidebar, the 'Support' option is highlighted under the 'Communications' section. In the main area, the 'Commands' section is visible, and the 'Restart Card' option is highlighted with a red box. The 'Enable' and 'Restart' buttons are also visible.

14. A dialog box appears to confirm that you wish to reboot the card. Click *OK*.



15. When the card restarts, log in to the card again as you did in step 10.

16. After logging in, the Status area on the left-hand side of the appliance screen should display a 'Normal Operation Communications' status. This indicates that the Administrator account setup is complete.



6. Resolved Issues

RELEASE	COMPONENT	DESCRIPTION
v.1.0.0.3	Web – Active Networking Page	Resolved the issue of the Active Networking Web page indicating incorrect information.
v.1.2.1.0	User Access	User Access fails when the username is configured as “admin”.
v.1.2.2.0	Web - Firmware Update	An empty page appears after the firmware image is uploaded successfully on the Microsoft Edge browser.
v.1.4.0.0	Password-Protected Site	The Password-Protected Site checkbox does not indicate that the feature is enabled, even though it is. Following a reboot, the checkbox suggests enabled.
v.1.4.0.2	SSL Certificate	Corrected the inability to upload new certificates.
v.1.5.0.1	Firmware Update	Improved firmware update performance over high-latency network connections, such as VPN.
v.1.5.1.0	HTTPS	Enable TLS v1.2 support and disable TLS v1.1 support.
v.1.6.0.0	Vertiv™ Liebert® GXT5 Firmware Update	Unauthorized report when entering credentials on the File Transfer page.
v.1.7.0.0	Firmware Update	Re-authorization is required to get a progress update.
v.1.8.0.0	N/A	No issues were addressed with this release; only feature enhancements were implemented.
v.1.8.1.0	N/A	No issues were addressed with this release; only feature enhancements were implemented.
v.1.9.0.0	N/A	No issues were addressed with this release; only feature enhancements were implemented.
v.1.9.1.0	N/A	No issues were addressed with this release; only feature enhancements were implemented.

7. Known Issues

COMPONENT	DESCRIPTION
Firmware Update	- Firmware v.1.3.0.0 and below are experiencing firmware update failures over high-latency network connections while the “Password Protect Site” feature is enabled. - A blank page may appear after the firmware file transfer has been completed. Please navigate to the IP address of the card to restore connectivity.
Reset to Factory Defaults	The reset to factory defaults can take over 90 seconds to complete on firmware versions V1.3.0.0 and older.
SN-L20	The SN-L20 sensor does not function correctly unless another SN-x sensor is connected to the Environmental Sensor Bus. Example: SN-T

8. Previous Release Updates and Enhancements

RELEASE	DESCRIPTION																		
v1.0.0.0	This is the initial release of the Vertiv™ Liebert® IntelliSlot™ RDU101 Card in support of the Vertiv™ Liebert® GXT5.																		
v1.0.03	This release contained the following enhancement: the web bezel (power flow diagram) was enhanced to provide a more accurate UPS status. Example: Battery charging, in addition to battery discharging, is now available.																		
v1.1.0.0	This release contained the following enhancements: Modbus TCP support was added. Status LED operation was implemented per the following table.																		
	<table><tr><th>LED</th><th>DESCRIPTION</th></tr><tr><td>Green On</td><td>Full network connectivity, DHCP</td></tr><tr><td>Green Off</td><td>No network connectivity</td></tr><tr><td>Green Blinking</td><td>Link-local address only.</td></tr><tr><td>Red On</td><td>Web pages for the monitored device are unavailable (Vertiv™ Liebert® GXT5, for example).</td></tr><tr><td>Red Off</td><td>Web pages for the monitored device are available.</td></tr><tr><td>Red Blink Fast</td><td>Web pages for the monitored device are initializing. Blink rate is 0.25 sec.</td></tr><tr><td>Red Blink Slow</td><td>Device is not available. Blink rate is 1.50 sec.</td></tr><tr><td>Green and Red Toggling</td><td>Reset to Factory Defaults has been recognized.</td></tr></table>	LED	DESCRIPTION	Green On	Full network connectivity, DHCP	Green Off	No network connectivity	Green Blinking	Link-local address only.	Red On	Web pages for the monitored device are unavailable (Vertiv™ Liebert® GXT5, for example).	Red Off	Web pages for the monitored device are available.	Red Blink Fast	Web pages for the monitored device are initializing. Blink rate is 0.25 sec.	Red Blink Slow	Device is not available. Blink rate is 1.50 sec.	Green and Red Toggling	Reset to Factory Defaults has been recognized.
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v1.2.2.0	This release contained support for BACnet/IP, MSTP, and Modbus RTU. NOTE: BACnet MSTP and Modbus RTU require a USB-to-RS-485 adapter (part number USB485I). This adapter will soon be available for purchase as an accessory to the Vertiv™ Liebert® IntelliSlot™ RDU101 card.																		
v1.3.0.0	This release contained support for Vertiv™ Liebert® TFX Power Distribution System.																		
v1.4.0.0	This release contained support for Vertiv™ Liebert® RXA.																		
v1.4.0.1	This release contained the adjustment of the scaling factor for several current data points in the Power Distribution Monitoring System (Vertiv™ Liebert® TFX, Vertiv™ Liebert® RXA, and so on).																		
v1.5.0.0	This release contained expanded data set support for Vertiv™ Liebert® GXT5.																		
	The following support was added for Vertiv™ Liebert® TFX and Vertiv™ Liebert® RXA:																		
	• Added BMC data points • UOM corrected for 3 Peak Demand data points • Added Sub-Feed Phase Over-Current Warning data points																		

RELEASE	DESCRIPTION
v1.5.1.0	• Vertiv™ Liebert® GXT5 with Lithium-Ion batteries: data set support • Remote Services (LSC) connectivity was improved • Firmware update: user feedback has been improved • Vertiv™ Liebert® TFX, Vertiv™ Liebert® RXA: Add status data points for Branch PB and sub feed PB reports to announce alarms on the web bezel
v1.6.0.0	VxRail Shutdown Support Integration Power Insight: • It is recommended to use Local IntelliSlot Authentication when configuring VxRail (Third Party Integration) users. • It is recommended not to use Remote Authentication with the VxRail feature enabled if the Remote Authentication Server is in the shutdown cluster. Please note that Kerberos-based authentication is not supported. Vertiv™ Liebert® TFX, Vertiv™ Liebert® RXA: • Added high temperature alarm data points
v1.7.0.0	• Alternate the Vertiv™ Liebert® IntelliSlot™ RDU101 PCBA to support a new ETH PHY. • IPv4 DHCP failover to a secondary DHCP server.
v1.8.0.0	• Update Remote Services connectivity • Added NTPv4 support • Added support for time server address from DHCP
v1.8.1.0	Added support for Vertiv™ Liebert® SOLA GXT5
v1.9.0.0	Added firmware update support for Vertiv™ Liebert® SOLA GXT5
v1.9.1.0	• Added new device support for the Vertiv™ Liebert® Trinerger™ UPS • Added 802.1x port-based Network Access Control • Added capability for IPv6 DHCP failover to a second DHCP server • Implemented incremental API update for firmware upgrade status enhancements
v1.9.1.1	• Implemented incremental update for the Vertiv™ Liebert® Trinerger™ UPS
v1.9.1.2	• Improved security by preventing Authentication, Stack Buffer Overflow, and other risks