

# UXCT START-UP PLUS

## BATTERY MONITORING SERVICES

### UXCT UNIVERSAL XPLOER CELL TEMPERATURE

### STARTUP PLUS (24X7) SERVICE

Feature	Detail
On-Site Service	One site trip within the 48 contiguous states after the system has been installed and cabling terminated. Visit to be scheduled at the customer's convenience (excluding national holidays).
On-Site Service	Includes 1 Annual Preventive Maintenance Service within the 12-month material warranty period on Alber UXCT System and Integrated Battery Monitors scheduled by the customer at the customer's convenience after the warranty period (excluding national holidays).
Validates Warranty	Vertiv startup validates the warranty.

## SERVICE PERFORMED

1. Configure Alber series battery monitoring units for monitoring and alarm processing.
2. Test UXCT Battery Monitoring System.
3. Verify proper communication between battery string(s) and assigned PC.
4. Provide 4 hours of training on UXCT system.

### Annual Preventive Maintenance

1. Visually inspect all monitor system components for damaged or frayed power cords and cables and for damaged component panels, controls, and connectors. Perform corrective action to fix any issue found.
2. Properly complete system component cleaning of UXCT system and sensors.
3. Follow the battery manufactures recommendations for cleaning battery connections at tab washer or tape transfer connections.
4. Note the monitor system has no user replaceable components.

## ASSUMPTIONS & CLARIFICATIONS

- Any customer site visit is limited to eight (8) hours per visit. Any time beyond forty (40) hours/wk or eight (8) hrs/day or additional Startup visits will be billed separately.
- Parts coverage is in accordance with Product Warranty.
- Start-up expenses incurred due to delays beyond the control of Vertiv Services will be billed at current published rates.

## CUSTOMER RESPONSIBILITIES

In order to provide timely, accurate and thorough execution of the services described herein, Vertiv requests the following:

- Point of Contact: Provide an authorized point of contact(s), specific for the scope of work, for scheduling and coordination purposes.
- Scheduling: Make dates available for scheduling service. All visits must be requested 10 business days in advance of need by contacting the Vertiv Services Customer Resolution Center at 1-800-543-2378.
- Site Access: Prior to time of scheduled work, provide site access including any customer required escort, security clearance, safety training and badging for Vertiv service personnel.
- Equipment Access: Convenient access to the equipment covered by the Scope of Work. Prior to scheduled time of work, notify Vertiv service personnel of any special requirements for equipment access including lifts, ladders, etc.
- Shutdown: Service may require shutdown of load to ensure electrical connection integrity.

- Notification: If for any reason the work cannot be performed during scheduled time, notify Vertiv service personnel 24-hours prior to scheduled event.

## **TERMS AND CONDITIONS**

Subject to all Terms & Conditions as noted in the Vertiv Services Terms & Conditions or the terms of a Master Agreement between the parties, if any, shall apply.