



Environet™

Vertiv™ Environet™ and Environet Alert

Server Requirements

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Technical Support Site

If you encounter any installation or operational issues with your product, check the pertinent section of this manual to see if the issue can be resolved by following outlined procedures. Visit <https://www.Vertiv.com/en-us/support/> for additional assistance.

TABLE OF CONTENTS

1 Requirements	i
1.1 Overview	i
1.2 Permissions	i
1.3 Server Requirements	i
1.4 Supported Software Information	i
1.5 Firewall Requirements	ii
1.6 Environet™ Technical Support Information	ii

1 REQUIREMENTS

1.1 Overview

This document provides the server requirements and supported software for use with Vertiv™ Environet™ and Environet Alert and the Technical Support contact information.

1.2 Permissions

Administrator permissions are required to install Environet™ and Environet Alert files and Microsoft Windows services.

1.3 Server Requirements

Table 1.1 Server Requirements Table

Requirement	Minimum	Recommended
Operating System	Windows 10 Windows Server 2016 Windows Server 2019	Windows Server 2019
CPU	(Intel or AMD) 4 CPU 2.0 GHz or Higher	(Intel or AMD) ≥6 CPU ≥2.2 GHz or Higher
RAM	8 GB	≥16 GB
Disk Space	100 GB	≥300 GB
Disk I/O	15 MBps read/write speed	≥200 MBps read/write speed
Network	10/100 MBps	≥1 GBps

1.4 Supported Software Information

Client

- Operating System:
 - Windows Server 2016
 - Windows Server 2019
- Browser:
 - Microsoft Edge (44.18362.449.0)
 - Firefox Quantum (73.0.1)
 - Chrome (80.0.3987.122)

Server

- Operating System:
 - Windows Server 2016
 - Windows Server 2019 (Recommended)

1.5 Firewall Requirements

The following network ports must be open on the server firewall to allow network communication in and out of the server.

Table 1.2 Firewall Requirements Table

Port	Protocol	Purpose
80	TCP	Inbound HTTP requests from client computers to login and use Vertiv Environet™.
161	UDP	Outbound SNMP calls from the server to monitored devices for getting point data.
162	UDP	Inbound SNMP trap requests from monitored devices Outbound SNMP calls from the server to monitored devices for setting traps - Environet Alert only.
443	TCP	Inbound HTTPS requests from client computers to login and use.

1.6 Environet™ Technical Support Information

For technical support, visit dcimsupport@vertiv.com or call 1-877-449-4150.





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