

Vertiv™ Next Connect

Vertiv™ Next Connect is a secure cloud-based software platform for managing and monitoring assets. It offers fleet management capabilities, including bulk provisioning, device settings, firmware *updates, and monitoring features such as trending and alarming. Users can easily manage device lifecycles through a unified cloud portal, ensuring that firmware and device settings are kept current. This helps maintain the health and efficiency of critical infrastructure and meet security requirements.

1. Who would benefit from using a fleet management and monitoring solution?

A: Businesses who require accurate and reliable management and monitoring of their assets for immediate actionable notifications in case of a threatening condition, especially for mission-critical IT infrastructure and support applications.

2. Why should you opt for a cloud-based monitoring solution?

A: Our cloud-connected solution is the key to easy access to all your assets. With a scalable web interface, you get seamless updates to support your current and new assets. This means you can focus on your work without worrying about managing your assets.

3. How does Vertiv Next Connect handle a fleet that comprises devices from various vendors?

A: Our solution has pre-built support for various Vertiv products listed in the specifications. We are continuously expanding the list of supported device libraries using a templating system that can meet the market demands. We can easily add new models from Vertiv and other manufacturers as needed.

4. Are you looking for a solution to modify or update your systems with less downtime?

A: Leverage Vertiv's cloud connectivity solution to receive quick notifications for out-of-date firmware anywhere and anytime. Take immediate action to prevent critical system outages and downtime.

5. How simple is provisioning and updating firmware in bulk on devices?

A: Vertiv maintains an up-to-date firmware library immediately available to all users. Vertiv Next Connect's web-based interface provides multiple ways to access bulk or single asset provisioning and quickly update. The actions can be triggered from any device list under a Partner, Customer, Site, or Group menu or in the Devices sub-menu under Equipment.

6. Where do I start with new installations? Are you ready to maximize your asset installations but unsure where to start?

A: Vertiv Next Connect offers a straightforward experience, allowing customers to set up the system independently. This includes an easy-to-follow licensing process, simple installation, automatic asset discovery, and provisioning. However, Vertiv can directly take over and provide start-up services with a quick turnaround time if needed.



7. Can Next Connect discover Vertiv devices if SNMP is disabled or the device is in factory default?

A: Yes. Next Connect can discover Vertiv devices even when they are unconfigured or when SNMP is disabled. Discovery is supported through network-based methods such as IPv6 broadcast scanning (where supported) and IPv4 IP-range scanning in DHCP environments. Once a device is discovered, Next Connect can be used to apply initial configuration tasks, including setting administrative credentials, enabling SNMP, and pushing configuration files or firmware. This capability helps simplify onboarding by allowing devices to be identified and provisioned without requiring prior manual setup.

8. What is the virtual appliance in Next Connect, and how does it simplify deployment?

A: Next Connect is delivered as a pre-configured virtual appliance (OVA) that streamlines the deployment process. Instead of installing and configuring software manually, customers can deploy a ready-to-run system with the required components and settings already in place. This approach reduces setup time, lowers the risk of configuration errors, and ensures consistent, repeatable deployments across environments. It also makes it easier to scale by quickly deploying additional instances as needed.

**We currently provide support for network card firmware and limited device firmware updates. Additional device firmware updates will be supported in future releases. For specific information on supported devices, please consult the user manual and datasheet.*