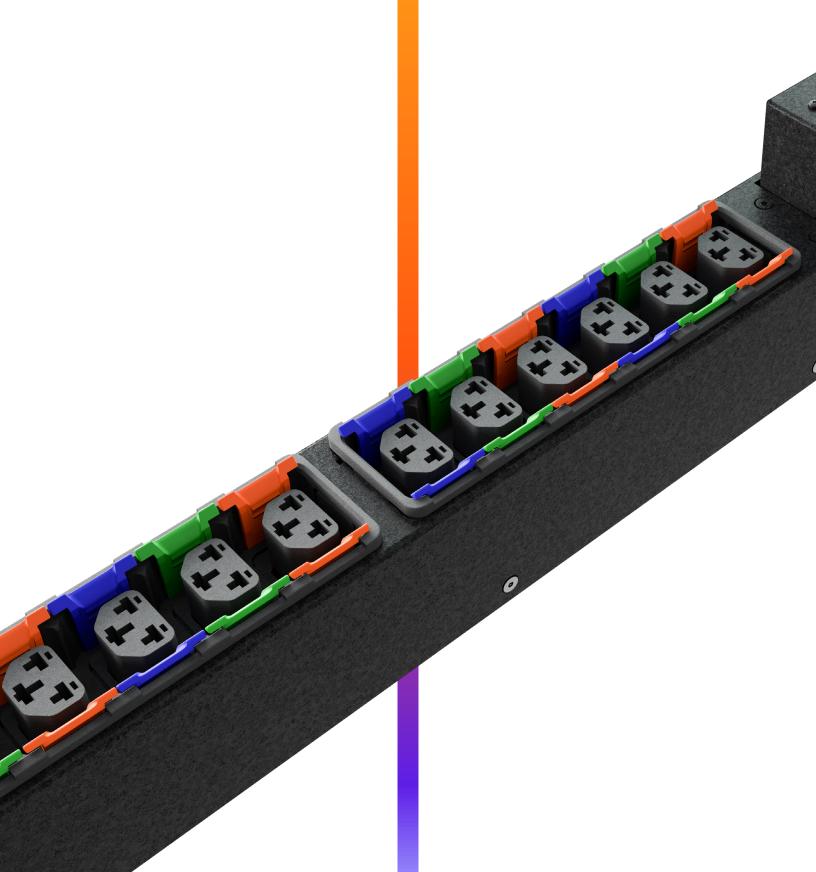


Vertiv[™] PowerIT Rack PDUs

Power Perfectly Configured for Your IT Application



Unmatched Reliability, Ultimate Versatility, and Peace of Mind

Enhance Business Agility, Efficiency and Availability with Vertiv™ PowerIT Rack PDUs

Data center investments are sizable, and each component of the power chain from the facility entrance to the rack power distribution is crucial to enabling equipment availability. Enable your IT investment and your business to stay protected with the Vertiv[™] PowerIT family of Rack PDU (rPDU) offerings.

The next generation of rPDUs provides the industry's highest availability and most intelligent power monitoring and distribution — complete with simplified energy management, a future-proof design, and cost savings that allows your data center and your business — can operate at peak efficiency.

Our complete portfolio of rPDUs offer value beyond power distribution. They easily integrate with your data center infrastructure management systems to make your organization more resilient, enhance your business and provide the technological support you need to grow your company.









Power Monitor Integrate

Basic rPDUs

Vertiv[™] PowerIT Basic Rack PDUs (rPDUs) offer reliable, space saving, and cost-effective power distribution at the rack. Our Basic rPDUs meet a broad range of power distribution requirements for all IT applications.

Intelligent rPDUs

Vertiv[™] PowerIT offers a wide range of monitored and switched rPDUs equipped with a network interface to allow for remote monitoring, management, and automated alerts. Vertiv[™] PowerIT rPDUs offer important insights on how to improve data center energy efficiency while enabling you to prevent downtime, providing notifications when user-specified thresholds for power and environmental conditions are breached.

At a Glance

Color

Black powder coat finish.

Red, Orange, Yellow, Green, Blue, White available on Configure-to-Order units.

Warranty

5-Year limited warranty

Certifications*

- RoHS
- UL & c-UL Listed 62368
- FCC Part 15 Class A Conformance
- TAA Compliant

Configure-to-Order and Engineer-to-Order Capabilities

Engineered-to-order units allow further customization, including colored chassis options, alongside varying power and receptacle configurations. Contact your Vertiv sales team for more information.

^{*}Certifications vary by model. Refer to the product data sheet for specific regulatory information.







Outlet Control

Address unresponsive equipment or increase runtime of critical equipment upon power failure with outlet-level control.

Upgradable & Hot-Swappable

monitoring capabilities to adapt

Environmental Monitoring

Proactively monitor environmental conditions within the cabinet to maintain

optimal operating conditions. A variety of

sensors are available to meet your needs

including temperature, humidity, airflow,

door position, flood detection and more.

Easily update your rPDU's

to latest technologies and changing business needs.



Remote Connectivity

Access the rPDU remotely via the network interface or serial connection to monitor power consumption and configure user-defined alert notifications to prevent downtime.



Fault-Tolerant Daisy Chaining

Simplifies intelligent rPDU connectivity and maintains data is reported even when a break in the network chain occurs.



Gigabit Ethernet Speed

Allows 1Gb connections directly to the rPDU, reducing the need



LCD Display

for additional equipment.



Provision the PDU locally via the high



Alternating Outlets

Simplify circuit/phase balancing and cable management with color coded alternating outlets.

Combination Outlet C13 / C19

High retention color coded outlets

are P-Lock cable compatible.

C13 and C19 in one. Provides the flexibility to connect C14 and C20

plugs in the same outlet.



Includes secure boot utilizing a hardware-based trust anchor to provide protection for data and operations.

visibility display. The internal orientation

sensor intelligently adjusts the orientation

based on horizontal or vertical installation.



IMD Power Sharing

Extend redundancy in the rack down to the IMD with the power-sharing port,



connecting two IMDs and providing backup power in the event of a power loss.

A universal input with a pivoting connector

simplifies IT power infrastructure

deployments by enabling users to standardize on a single rPDU globally.



Secure power cords and avoid

Power Monitoring 1% accuracy accidental disconnections. Allows data center managers to accurately Receptacles are color-coded by monitor input and outlet level power usage circuit for instant identification. with 1% monitoring accuracy tested to ANSI and IEC standards.



Vertiv[™] Intelligence Director

U-Lock

Daisy-chain up to 50 devices on a single IP address. Reduce deployment time with self-configuration of downstream devices.



Vertiv™ PowerIT | Rack PDUs Brochure | NA

Universal Input

Vertiv[™] PowerIT Rack PDUs

Reference Rack PDU Models

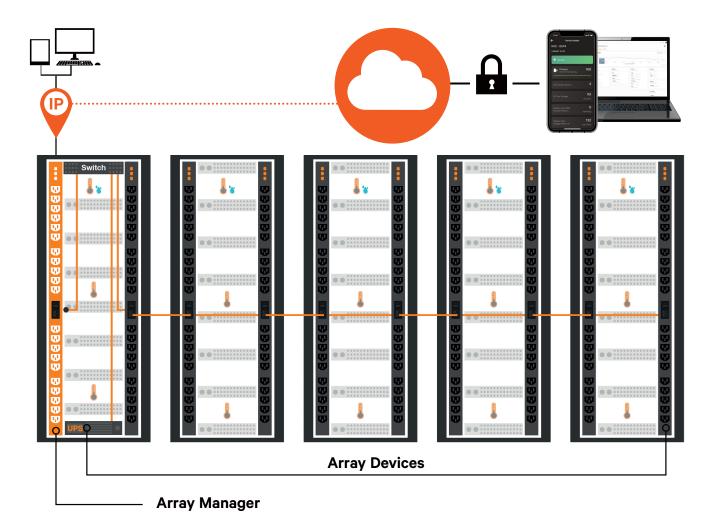
Vertiv SKU	Туре	Form	Input	Outlets	Total Disti Stock	Stocked with Distributor
VP9562	Basic	Horizontal	5-15P	(10) 5-15R	60	Yes
VP9563	Basic	Horizontal	5-20P	(10) 5-20R	40	Yes
VP9571A	Basic	Horizontal	L6-30P	(12) C13	20	Yes
VP7541	Basic	Vertical	L6-30P	(20) C13, (4) C19	8	Yes
VP9567	Basic	Vertical	5-15P	(14) 5-15R	20	Yes
VP0N3100	Basic	Horizontal	L14-30P	(12) C13/C19 Combo, (4) NEMA 5-20R	6	Yes
VP4N32A0	Monitored, Unit-Level	Horizontal	L6-30P	(12) C13, (4) C19	22	Yes
VP4N30AH	Monitored, Unit-Level	Vertical	L14-30P	(20) C13, (4) C19, (12) 5-20R	6	Yes
VP4N30AM	Monitored, Unit-Level	Vertical	L6-30P	(36) C13/C19 Combo	10	Yes
VP4N30AN	Monitored, Unit-Level	Vertical	L21-30P	(36) C13/C19 Combo	10	Yes
VP4N30AP	Monitored, Unit-Level	Vertical	L5-30P	(24) 5-20R	10	Yes
VP4N60AE	Monitored, Unit-Level	Vertical	3P+E (IP44)	(30) C13/C19 Combo	34	Yes
VP7N31A1	Switched, Outlet-Level Monitoring	Horizontal	L6-30P	(12) C13/C19 Combo	10	Yes
VP7N32A0	Switched, Outlet-Level Monitoring	Horizontal	L6-30P	(24) C13/C19 Combo	10	Yes
VP7N30AP	Switched, Outlet-Level Monitoring	Vertical	L6-30P	(24) C13/C19 Combo	10	Yes
VP7N30AQ	Switched, Outlet-Level Monitoring	Vertical	L21-30P	(36) C13/C19 Combo	8	Yes
VP5N11A0	Switched, Unit-Level Monitoring	Horizontal	5-15P	(6) 5-15R	10	Yes
VP5N21A1	Switched, Unit-Level Monitoring	Horizontal	L5-20P	(12) 5-20R	8	Yes
VP5N31A0	Switched, Unit-Level Monitoring	Horizontal	L5-30P	(12) 5-20R	8	Yes
VP5N31A1	Switched, Unit-Level Monitoring	Horizontal	L6-30P	(12) C13/C19 Combo	10	Yes
VP5N20A4	Switched, Unit-Level Monitoring	Vertical	L5-20P	(24) 5-20R	10	Yes
VP5N30A5	Switched, Unit-Level Monitoring	Vertical	L5-30P	(24) 5-20R	30	Yes
VP5N30AU	Switched, Unit-Level Monitoring	Vertical	L6-30P	(20) C13, (4) C19	10	Yes

Popular models are [listed, shown, highlighted] are available in-stock at your preferred distribution partner for immediate shipment.



Vertiv[™] Intelligence Director

Plug-N-Play Data Center Infrastructure Enabling Lightning Fast Deployments



The next generation of Vertiv™ PowerIT rPDUs offer enhanced monitoring and simplified networking with the introduction of Vertiv™ Intelligence Director.

- *One unit per group is required to have an IMD-03E, IMD-03E-S, IMD-3E, IMD-3E-S, IMD-03E-G, IMD-3E-G or IMD-5M.
- **Vertiv™ Intelligence Director compatible with Vertiv™ MPH2 and Vertiv™ MPX rack Vertiv™ GXT4, Vertiv™ GXT5, Vertiv™ PSI5, Vertiv™ EXM, Vertiv™ APM and Vertiv™ ITA2 UPS, Vertiv™ CRV row cooling and USB-connected Vertiv™ VRC cooling.

- On Monitored* and Switched units, users have the ability to daisy chain up to 50 devices with a single IP address.
- Access data from all downstream rPDU and UPS** devices from one rPDU.
- Users are able to aggregate data by grouping devices by rack or row.
- Downstream devices self-configure, significantly reducing deployment time.
- Securely transmit device data to the Vertiv[™] Intelligence cloud for anytime access to critical infrastructure information.

How it works

- **1.** Designate a Switched or Monitored unit as the array manager.
- Connect up to 50 array devices through a network switch or by daisy chaining the rPDUs to the array manager.
- Securely access array device data via SNMP or the array manager user interface through a single IP address and bring the consolidated data in your private cloud.
- 4. Bring your infrastructure data together with the option to connect to the Vertiv Intelligence cloud platform.

Safeguard Your Critical IT Infrastructure in the Event of a Power Failure

The Vertiv™ PowerIT Rack Transfer Switch delivers redundant power to single corded devices. Two independent power inputs enables users to connect to a primary and secondary power source. The Vertiv™ PowerIT Rack Transfer Switch automatically detects the loss of power and switches the power load to the alternative power source in less than 4-8 milliseconds without the need for human intervention. This maintain power to the equipment until the primary power source returns providing ultimate mission-critical power reliability.

The Vertiv™ PowerIT Rack Transfer Switch is an open transition switch utilizing a break-before-make process for transferring between the primary and secondary power source. This method of switching does not require phase synchronization between the two power feeds making it suitable for use in both data center and edge locations. It also includes enhanced redundant switches and fail-safe fused thermistors to mitigate current surge during transfers ensuring critical equipment is protected during fail-over.

Vertiv™ PowerIT Rack Transfer Switch



The Vertiv™ PowerIT Rack Transfer Switch provides the widest range of configuration options to support redundancy strategies in most data center and edge applications.

Upgradeable Technology

The Vertiv[™] PowerIT Rack Transfer Switch utilizes the evolutionary upgradeable technology used in the Vertiv[™] rack PDUs. It provides users with the flexibility to install the intelligence they require today, with the option to upgrade technology as needs evolve. From basic power to power monitoring, the Vertiv[™] PowerIT Upgradeable product line adapts to your business well into the future.

Enhanced Intelligence

Intelligent models provide a comprehensive view of critical IT equipment power usage at the rack or via remote access. Set user-defined thresholds to receive notifications when power and environmental conditions fall outside the desired range. Outlet level monitored units provide a granular view of equipment power usage, and Switched models enable users to turn-on, turn-off, or reboot individual outlets.



Available in a variety of single phase electrical and receptacle configurations with different intelligence options.

At a Glance

Intelligence Type

- Basic Upgradable
- Unit Level Monitored
- Outlet Level Monitored
- Switched Unit Level Monitored
- Switched Outlet Level Monitored

Rack Mount Configuration

1U and 2U Horizontal

Global Compliance

UL Listed and CE Marked

Easy to Use Front Panel Interface

The front panel interface provides visual identification of the active power source and allows users to do a manual transfer to the secondary power source remotely or with the touch of a button to perform equipment maintenance.



<4-8ms **Transfer Speed**

When power is lost on the primary source, the Vertiv™ PowerIT Rack Transfer Switch transfers to the backup or secondary source in under 4-8 milliseconds to maintain critical IT equipment continues to receive power during a power outage.

Voltage Range

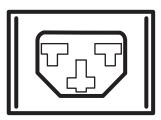
• 100-240V

Amperage Range

10A, 15A, 16A, 20A, 30A, and 32A

Receptacle Type

- Combination C13/C19, U-Lock C13, NEMA 5-15R and NEMA 5-20R
- L6-30C and IEC 2P+E IP44



Combination Outlet C13/C19

Select models come equipped with the Combination Outlet C13/C19 accommodating either a C14 or C20 power cable in the same outlet without the need for an adapter. The 2-in-1 outlet simplifies the buying process and offers greater flexibility to accommodate ever-changing rack power requirements.



Vertiv™ **Intelligence Director**

Streamline deployment with IP aggregation of up to 50 supported Vertiv[™] devices on a single IP address with self-configuration of downstream devices.

Vertiv[™] PowerIT Rack PDUs

Reference Rack Transfer Switch Models

Stocking Location	Model	Category	Sub Category	Form Factor	Volts	Amps	Max kW	Plug Type	Receptacle Qty / Type	Max Operating Temp*	VI Director
AMER	VA4U11A0	Rack Transfer Switch	Monitored Unit Level	1U	100-240V	10A or 15A	1.4kW (120V), 2.4kW (208V), 2.3kW (230V)	(2) C14 Inlet	(10) U-Lock C13	60°C	YES
AMER	VA4N11A0	Rack Transfer Switch	Monitored Unit Level	1U	100-120V	15A	1.4kW (120V)	(2) NEMA 5-15P	(10) NEMA 5-15R	60°C	YES
AMER	VA4N21A0	Rack Transfer Switch	Monitored Unit Level	1U	100-120V	20A	1.9kW (120V)	(2) NEMA 5-20P	(10) NEMA 5-20R	60°C	YES
AMER	VA4N31A0	Rack Transfer Switch	Monitored Unit Level	1U	200-240V	30A	4.9kW (208V)	(2) NEMA L6-30P	(1) NEMA L6-30C (Corded Output)	60°C	YES
EMEA	VA7U21A0	Rack Transfer Switch	Switched Outlet Level Monitoring	1U	100-240V	16A or 20A	1.9kW (120V), 3.3kW (208V), 3.6kW (230V)	(2) C20 Inlet	(6) Combination Outlet C13 / C19	60°C	YES
EMEA	VA4U21A0	Rack Transfer Switch	Monitored Unit Level	1U	100-240V	16A or 20A	1.9kW (120V), 3.3kW (208V), 3.6kW (230V)	(2) C20 Inlet	(12) Combination Outlet C13 / C19	60°C	YES
EMEA	VA7G32A0	Rack Transfer Switch	Switched Outlet Level Monitoring	2U	200-240V	32A	7.3kW (230V)	(2) 1P+N+E	(12) Combination Outlet C13 / C19	60°C	YES
EMEA	VA4G31A0	Rack Transfer Switch	Monitored Unit Level	1U	200-240V	32A	7.3kW (230V)	(2) 1P+N+E	(12) Combination Outlet C13 / C19	60°C	YES

Vertiav SKU	Туре	Form	Input	Outlets	Total Disti Stock	Stocked with Distributor
VA4N11A0	Monitored Rack ATS, Unit-Level	Horizontal	5-15P (Dual Input)	(10) 5-15R	16	Yes
VA4N21A0	Monitored Rack ATS, Unit-Level	Horizontal	5-20P (Dual Input)	(10) 5-20R	16	No



Universal Power Distribution Unit (UPDU)

The Vertiv™ PowerIT UPDU is the most versatile and robust rack power distribution unit on the market with a universal power input and pivoting connector that can mate to any geographically specific Facility Side Cable, simplifying management and enabling rapid IT infrastructure deployments.

The Vertiv[™] PowerIT UPDU features a universal input and a detachable power cable meeting AC power specs that are common worldwide ranging from 16A to 63A, 12OV to 415V with single and three phase power configurations.

Models available in 11kW and 22kW max power load capacities in both vertical and horizontal form factors with various receptacle combinations, monitoring and outlet control options.



The universal design enables a single unit to be purchased, installed and shipped to any location around the world, regardless of the regional power infrastructure.

The Vertiv™ PowerIT UPDU power configuration is determined by the connected Facility Side Cable. Change the cable to adjust the input power configuration.

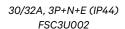
How does it work?

- Select a Vertiv[™] PowerIT UPDU model based on anticipated maximum rack power usage
- Choose between a 2U Horizontal or OU Vertical with a variety of monitoring, management, and outlet configuration options
- Install the same model in all racks and cabinets.
 The pivoting input adjusts from 0 to 90 degrees to simplify power cable routing
- 4. Identify the facility power available for each location and select the Facility Side Cable with the appropriate power configuration needed
- 5. Simply swap out the Facility Side Cable as power requirements increase or decrease to adapt to changing power needs

Benefits

- Supply chain agility
- Global data center interoperability
- Improve power efficiency with input and outlet level power monitoring
- Lower inventory management costs







L6-30P FSC1N001



16/20A, 3P+N+E (IP44) FSC3U001



L21-30P FSC3N003

Reference Universal PDU Models

Visit the rPDU Finder on Vertiv.com for a complete list of available models.

Universal PDU

Model	rPDU Type	rPDU Sub-Type	Horizontal / Vertical	PDU Ratings	Breaker Qty	Max kW	Plug Type	Receptacle QTY/ Type	Max Operating Temp*	VI Director
VP4UU0A1	Monitored	Unit Level	Vertical	16A 3~WYE 230/415V max 24A 3~ Delta 208V max 48A 1~ 240V ma	3	11kW	Universal	(30) Combination Outlet C13 / C19	60°C	YES
VP4UV0A2	Monitored	Unit Level	Vertical	32A 3~WYE 230/415V max 48A 3~ Delta 208V max 63A 1~ 240V max	6	22kW	Universal	(30) Combination Outlet C13 / C19	60°C	YES
VP7UU0A0	Switched	Outlet Level	Vertical	16A 3~ WYE 230/415V max 24A 3~ Delta 208V max 48A 1~ 240V max	3	11kW	Universal	(30) U-Lock C13, (6) U-Lock C19	60°C	YES
VP7UV0A0	Switched	Outlet Level	Vertical	32A 3~ WYE 230/415V max 48A 3~ Delta 208V max 63A 1~ 240V max	6	22kW	Universal	(18) U-Lock C13, (12) U-Lock C19	60°C	YES
VP7UU0A2	Switched	Outlet Level	Vertical	16A 3~ WYE 230/415V max 24A 3~ Delta 208V max 48A 1~ 240V max	3	11kW	Universal	(24) Combination C13 / C19	60°C	YES
VP7UV0A3	Switched	Outlet Level	Vertical	32A 3~ WYE 230/415V max 48A 3~ Delta 208V max 63A 1~ 240V max	6	22kW	Universal	(24) Combination C13 / C19	60°C	YES

Facility Side Cable

Model	Plug Type	Rating	kW (max)	kW (max)
	Facility Side	Cable (FSC)	3 Breaker UPDU	6 Breaker UPDU
FSC3U001	16/20A, 3P+N+E (IP44)	16/20A, 230/400V WYE	11.0kW	11.0kW
FSC1N001	L6-30P	30A, 208V	4.9kW	4.9kW
FSC3N003	L21-30P	30A, 120/208V WYE	8.6kW	8.6kW
FSC3U002	30/32A, 3P+N+E (IP44)	30/32A, 230/400V WYE	11.0kW**	22.0kW
FSC3N006	60A, 3P+E (IP44)	60A, 208V Delta	9.9kW*	17.2kW

Product chart shows limited spec information. For complete product details visit Vertiv.com.

Combination Outlet C13 / C19



Simplify rPDU specification, purchase, and deployment.

The Combination Outlet C13/C19 provides the highest level of rack power versatility. The 2-in-1 design allows you to connect both IEC C14 and C20 plugs into the same outlet.

- High retention outlets reduce the risk of costly downtime from accidental disconnections of the power cord. The Combination Outlet C13 / C19 is also P-Lock compatible for additional protection
- Easily identify circuits with color-coded P-Lock tabs
- Streamline circuit and phase balancing with alternating outlets



^{*}See data sheet for maximum operating temperature requirements.

^{**}Max kW limited by internal UPDU circuit breakers



How You Benefit from Vertiv™ Rack PDUs

Designed for High Availability



- High operating temperature rating to accommodate increased rack densities.
- Secure cords with U-Lock outlets to prevent accidental dislodging.
- Hot-swappable and upgradeable monitoring device allows users to upgrade as technology advances and business needs change.

Optimized Energy and Capacity Management



- Metering of key electrical parameters with +/-1% accuracy provides highly accurate comprehensive power monitoring.
- · Lowest idle power consumption in the industry.
- Power and environmental trend reports through several Vertiv[™] DCIM solutions to provide visibility and control of energy usage by IT equipment.

Simplified Integration with Management Tools



- Integration with Vertiv[™] software stack to simplify implementation and change management translating to real cost savings.
- IPv4 and IPv6 support.
- Support for all major management, authentication and encryption standards and protocols to fully integrate with higher level data center management software provided by Vertiv or third parties.

Compatibility with Racks and Power Chain



- Compatible with all industry standard racks.
- Available in all major global voltage and amperage combinations typically used in data center or remote sites.
- Easily integrate with Vertiv's full line of power products. A Vertiv expert can assist in selecting the right rPDU for your power chain needs.

Enhanced Security Features



- Together with Vertiv[™] Avocent[®] ACS VPN and Out-of-Band communication supports highest security communication for Edge applications.
- SNMPv3, ssh, HTTP(S) and IPv6 support.

Integrate Environmental Sensors to Pro-actively Monitor Critical Infrastructure



Temperature — SRT

The SRT is an easy-to-install external temperature sensor great for monitoring a variety of areas, such as; A/C inlet, A/C outlet, ambient room temperature, hot spots, and internal cabinet temperature. The SRT is available in a variety of cable lengths. Contact a Vertiv sales representative for a full list of temperature sensor options.



Temperature/ Humidity/ Dew Point/ Airflow — RTAFHD3

The RTAFHD3 temperature, relative humidity, dew point, and airflow sensor provides critical information to maintain equipment is receiving adequate airflow within the optimal parameters to prevent premature equipment failure due to out-of-range operating conditions.



Temperature/ Humidity/ Dew Point — GTHD

The GTHD sensor collects and transmits real-time temperature and relative humidity data to protect critical data center and Vertiv™ Edge infrastructure from heat and moisture. The sensors can be daisy chained together to simplify installation.



Temperature x 3/ Humidity/ Dew Point Kit — GT3HD

The GT3HD provides real-time temperature and relative humidity monitoring with additional 3ft/.9m and 6ft/ 1.8m temperature sensors. The GT3HD is ideal for monitoring temperature at the top, middle, and bottom of a server cabinet. A supplementary input provides the ability to daisy-chain additional sensors together making it a perfect solution for monitoring a row of racks or cabinets.



Analog-to-Digital Converter — A2D

The A2D allows users to connect a dry contact, 0-10V, or 4-20mA sensor to an RJ12/ Plug-n-Play sensor port. It provides users with the flexibility to utilize a Plug-n-Play sensor port for a Dry Contact / 0-5V sensor.



Door Position — RDPS

The RDPS detects when a door or cabinet is open or closed. The door position sensor has four components: magnet, switch with screw-terminal, cover and connection wires. The wired switch is mounted to the door frame or cabinet and the magnet on the door, opposite the switch. When the door is opened, the switch separates and the sensor trips an alarm.



Flood Sensor — FS

The Flood Sensor detects the presence of water. The sensor measures conductivity and indicates whether the sensor is dry, wet, or completely immersed in water. Flood Sensors are commonly installed near or under plumbing fixtures, A/C drip pans, pipes and water sprinklers.



Power Failure Sensor — PFS

The power failure sensor provides real-time notifications of power outages. It is commonly used to monitor utility, UPS, and 3-phase power. The PFS connects to an analog input port and comes complete with its own power adapter that plugs directly into the power source being monitored. Status LEDs provide immediate indications of system state.

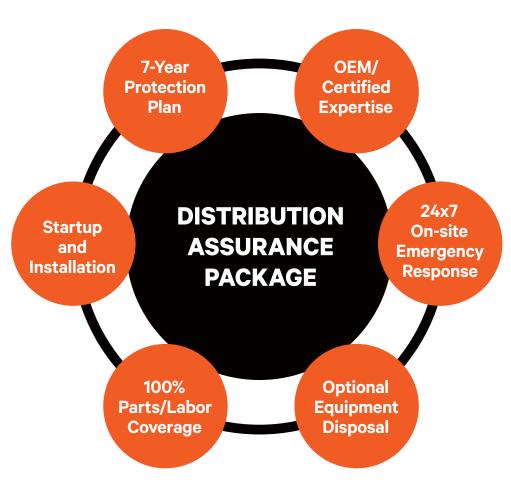


Maintain power system availability with expert support for Vertiv™ PowerIT rPDUs

The Distribution Assurance Package combines market-leading rPDU technology with a seven-year protection plan and the industry's premier service capability.

Rack Power Distribution Units (rPDUs) are the last link in the power chain, maintaining delivery of critical power to IT loads. These critical components play a key role in data center infrastructure management, giving you access to rack-level power consumption and environmental information. Rack PDUs also allow you to directly control power to IT equipment for better capacity and power management. Having rPDUs that are properly installed and maintained is essential for critical system availability. However, your internal resources who are dealing with time and budget constraints cannot always give rPDUs the attention they need. Additionally, services that aren't provided by the original equipment manufacturer (OEM) may not be comprehensive or include the level of expertise required.

By choosing a bundled solution that combines market-leading rPDU technology with lifecycle services provided by the OEM, you simplify the management of your IT equipment.



Our Distribution Assurance Package for Vertiv™ PowerIT rPDUs Includes:

Startup and Installation

Factory-authorized Vertiv technicians handle rPDU installation and startup at your location. You'll enjoy the convenience and peace of mind that comes from having the experts do the job, and IT staff is free to attend to other tasks.

Seven-Year Protection Plan

The Distribution Assurance Package provides 100 percent labor and travel coverage, and 100 percent parts coverage for maintenance, repair, or replacement for a full seven years. With this level of protection, you avoid unexpected downtime costs and gain network availability.

Optional Removal and Disposal

If ordered with the Distribution Assurance Package, our technicians will remove and dispose of any old rPDUs while following all regulatory requirements. This optional task is handled when visiting to install and startup your new rPDUs.

On-site Support and Emergency Response

Vertiv's experienced team of technicians offers the industry's premier service capability for maintaining and supporting rPDUs. Should a problem ever arise, you'll have 24x7 access to Vertiv's Customer Resolution Center. You can count on quick recognition by support personnel as well as priority status during emergencies including guaranteed onsite emergency response.

Comprehensive Reports

We provide on-demand access to service histories and reports via the Customer Services Network portal. With this vital information at your fingertips, you will always know the status of your rPDUs under contract, and will have the information needed to simplify the management of this critical power system component.

Ordering Information

To learn more about this service and other Vertiv™ solutions, please visit **Vertiv.com** or call **1-800-543-2378**.

Vertiv™ PowerIT Rack PDUs and RTS - Service Options

Distribution Assurance Package

Bundled Start-up Service AND 7-Year On-site Emergency Response	Single Site	Single Site with Removal	Multi-site co-location	Multi-site with Removal
Equipment Model / Type	Part Number	Part Number	Part Number	Part Number
Rack PDU	DAPRPDU-GE1	DAPRPDU-GERMV1	DAPRPDU-GEX	DAPRPDU-GERMVX
Rack Transfer Switch	DAPRPDU-GE1	DAPRPDU-GERMV1	DAPRPDU-GEX	DAPRPDU-GERMVX

Vertiv™ PowerIT rPDU Startup Services

Startup Service Only	Single Site	Single Site with Removal	Multi-site co-location	Multi-site with Removal
Equipment Model / Type	Part Number	Part Number	Part Number	Part Number
Rack PDU	SURPDU-GE1	SUPRPDU-GERMV1	SURPDU-GEX	SUPRPDU-GERMVX
Rack Transfer Switch	SURPDU-GE1	SUPRPDU-GERMV1	SURPDU-GEX	SUPRPDU-GERMVX

Distribution Emergency Service

7-Year On-site Emergency Response	Monitored/Switched rPDU	Basic Non-Monitored rPDU
Equipment Model / Type	Part Number	Part Number
Rack PDU	DEP-rPDU-Mntrd	DEP-rPDU-nMntrd
Rack Transfer Switch	DEP-rPDU-Mntrd	DEP-rPDU-nMntrd

Distribution Assurance Package - Summary

Includes all below "rPDU Start-up Services" and "Distribution Emergency Services" support

Vertiv™ PowerIT rPDU Startup Services - Summary

- Installation includes mounting and start-up of new rPDU or RTS (excludes hard-wired applications)
- Services performed by Vertiv factory trained technician
- Services performed 7 X 24, excluding national holidays within the 48 contiguous states, Hawaii and Canada
- Removal and disposal of existing rPDU or RTS equipment, if selected

Distribution Emergency Services - Summary

- On Site Service Support
- Full-service seven (7) year contract term commencing upon the start-up date
- 100% parts coverage
- 100% labor and travel coverage 7 days/week, 24 hours/day
- 24-Hour Customer Resolution Center via 1-800-LIEBERT
- Access to Customer Services Network portal

Please refer to the Scopes of Work for full and additional details.



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