

# Product End-of-Sale (EOS)

Software Solutions



## Overview

### Models:

- Liebert Nform Express Edition
- Liebert Nform Standard Edition
- Liebert Nform Enterprise Edition

### Effective Date:

December 31, 2020

## Liebert® Nform

Starting December 31, 2020 and continuing through December 31, 2022, Liebert® Nform will progress through the End-of-Sale (EOS) to full End-of-Life (EOL) support. The initial EOS phase impacts new Liebert Nform projects. Existing Liebert Nform users can continue to order and expand their systems as they choose (see dates below). Customers can expect support for 24 months beyond the initial end-of-sale date.

- December 31, 2020 – End of sale to new customers
- March 31, 2021 – Last day to accept orders for existing quotes for new customers, whose quotes were created prior to this notice
- December 31, 2021 – End of sale of Liebert Nform SKUs to existing customers (device licenses, annual support, etc.)
- December 31, 2021 – End of support for device template creation for new devices that don't exist in our template library
- December 31, 2022 – Full end of life, including technical support

As of December 31, 2020, Vertiv will no longer sell 3/5-year maintenance contracts for the Liebert Nform software solution. Vertiv will avoid placing our customers in a long-term contract that will outlive the overall support plan, as outlined above. One year support plans will continue to be available until end-of-life.