

Vertiv™ PowerBoard Services

Startup, warranty, and preventive maintenance for peak reliability.



Key features

Consistent field process:

Every inspection and test follows Vertiv-defined scopes of work.

Dedicated expertise:

Factory-trained field service technicians bring focused expertise in switchgear service and work closely with Vertiv engineering and OEM technical support.

System validation:

On-site support of commissioning and test verifies switchgear performance under load and confirms compliance with the design specification.

Warranty and preventive maintenance: Flexible coverage options extend protection and support long-term performance.

Nationwide coverage:

Vertiv field service technicians available across all US regions for fast, on-site support.

Applications

Vertiv™ PowerBoard Services are ideal for mission-critical environments including:

- Data centers
- Industrial facilities
- Commercial buildings

Comprehensive service support for switchgear and switchboard systems

Reliable power distribution starts with switchgear that's built and maintained to perform. Vertiv™ PowerBoard Services deliver end-to-end lifecycle support to keep electrical distribution systems operating safely and efficiently. From system startup and commissioning to preventive maintenance and warranty coverage, factory-trained Vertiv technicians combine field expertise with deep product knowledge to maximize uptime and system integrity.

Vertiv™ PowerBoard Services are available for the Vertiv™ PowerBoard Flex and Vertiv™ PowerBoard Go.

Service offerings



Startup and commissioning

Vertiv provides tiered startup and commissioning services to validate installation, system design, and performance at each critical step.

- **Site Arrival Inspection (SAI):** Verify shipment condition and project alignment before installation
- **Pre-energized inspection:** Confirm mechanical alignment, wiring integrity, and specification compliance
- **System Acceptance Testing (SAT):** Energized testing to validate continuity and that the system controls perform as designed
- **Commissioning standby support:** On-site field service technician support during project commissioning
- **Integrated System Tests (IST) standby support:** Technician standby support for IST validation



Site arrival inspection

Pre-energized checks

S.A.T. post - Energized checks

Commissioning standby support

I.S.T. standby support

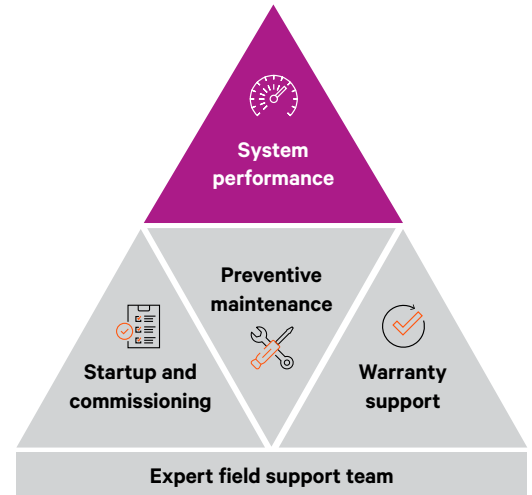


Warranty and preventive maintenance

Flexible warranty and maintenance options extend protection beyond the standard coverage and help maintain reliability throughout the equipment's lifecycle.

- **Factory warranty:** Standard parts-only coverage
- **Supplemental warranty:** Adds labor and/or preventive maintenance alongside factory coverage.
- **Extended warranty:** Offers up to 48 additional months of parts, labor, and preventive maintenance coverage after the factory or supplemental warranty expires. Available in 8x5 or 24x7 coverage.
- **Service contracts:** Annual, renewable preventive maintenance and service programs to help sustain equipment performance.
- **Minor and major preventive maintenance:** Services can be performed with or without a system shutdown.

Each maintenance visit includes a detailed checklist to maintain consistency and service quality.



Service coverage



Nationwide support
across all U.S. regions.



Specialized focus on low-voltage switchboards designed to UL891 and medium voltage switchgear designed to UL1559.



Developed with guidelines from NFPA 70B and NEMA 2.1-2023 standards for electrical system reliability and safety.

Protect uptime with ongoing coverage

Vertiv™ PowerBoard Services extend protection beyond the standard factory warranty through flexible coverage options that maintain reliability over time. When the initial warranty ends, renewable service contracts keep equipment operating efficiently and help prevent unplanned interruptions. A Vertiv startup and standby service is required to validate the warranty.



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