

Benefits

A Partner To Assure Uptime

As small, remote IT sites become more business-critical, managing those sites has become a major challenge. While outages are not an option, neither is sacrificing your busy IT staff to set up and maintain uninterruptible power supply (UPS) systems.

In today's climate, businesses need convenient and cost-effective support for power delivery to small IT sites.

The Power Emergency Package from Vertiv™ Services perfectly fits the bill, delivering worry-free power protection for network power requirements.

Benefits

- Assured critical power delivery
- Optimized use of your IT staff
- Improved protection for your IT investment



Ensure business-critical continuity with comprehensive protection and vital support for Liebert® GXT or PSI

The Power Emergency Package combines the best UPS systems in the business with a five-year protection plan and the industry's premier service capability to safeguard your small IT sites.

Vertiv's Power Emergency Package is far more than just an extended warranty for UPS systems. It puts customers' critical power in the capable hands of an experienced team of factory-authorized technicians from day one, ensuring network availability and peace of mind.

While Vertiv UPS systems offer trouble-free operation, oversight and rapid response remain essential to business-critical continuity. The Power Emergency Package has all your power protection needs covered.

Our Power Emergency Package for Liebert GXT or PSI systems includes:

- Five-year protection plan with 100% parts, labor and travel coverage
- On-site support and emergency response available 24/7
- Comprehensive reports
- LIFE™ Services (optional for GXT)

Five-Year Comprehensive Protection Plan

The Power Emergency Package provides 100% labor and travel coverage, and 100% parts coverage for maintenance, repair and replacement for a full five years, including internal battery defects, web card, and other key components. With this level of protection, you avoid unexpected downtime costs and gain network availability.

Comprehensive Reports

Vertiv provides on-demand access to service histories and reports via the Customer Services Network portal. With this vital information at your fingertips, you will always know the status of your power system, and will have the information needed to simplify inventory tracking and financial planning.

On-site Support and Emergency Response

Vertiv’s experienced team of technicians offers the industry’s premier service capability for maintaining and supporting a UPS system.

Should a problem ever arise with the system, customers have 24/7 access to Vertiv’s Customer Resolution Center. They can count on quick recognition by support personnel as well as priority status during emergencies including guaranteed on-site emergency response.

LIFE™ Services

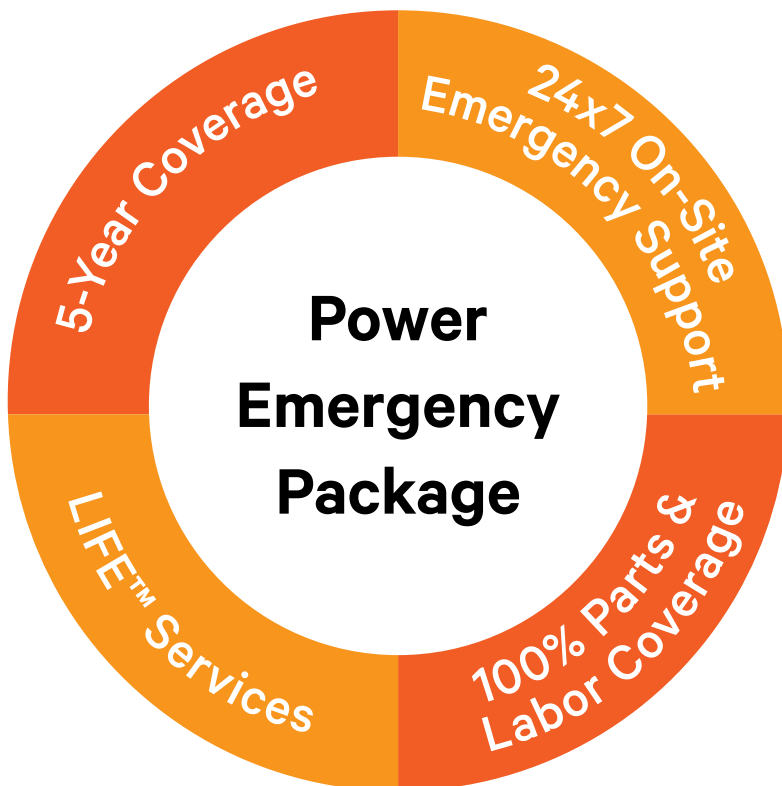
LIFE Services provides increased uptime and operational efficiency through continuous monitoring, expert analysis, and proactive response to help you optimize the health of your critical systems and have peace of mind.

Summary

Even when your IT staff is working at capacity, there’s no need to leave business-critical power unmanaged. The Power Emergency Package from Vertiv Services gives you a trusted partner and a complete, worry-free power protection solution to assure uptime at your small or remote IT sites. By combining high-quality UPS systems, expert service and support, and a five-year protection plan, you’ll know your power is protected.

Ordering Information

To learn more about this service and other Vertiv solutions, visit Vertiv.com or call 1-800-543-2378.



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