

# Power Insight Hyper-V Plugin

Installer/User Guide

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### **Technical Support Site**

If you encounter any installation or operational issues with your product, check the pertinent section of this manual to see if the issue can be resolved by following outlined procedures.

Visit https://www.vertiv.com/en-us/support/ for additional assistance.

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Vertiv™ Power Insight Hyper-V Plugin Installer/User Guide

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## **1 Product Overview**

Hyper-V Plugin is a Power Management application that enables you to administer Vertiv<sup>™</sup> Power Insight UPS data and Hyper-V Servers associated with the UPS.

### 1.1 Keywords

Abbreviation	Description
Hyper-V	Microsoft's native Hypervisor
SCVMM	Microsoft System Center Virtual Machine Manager
VM	Virtual Machine
UPS	Uninterruptible Power Supply
HCI	Hyperconverged Infrastructure
VHD	Virtual Hard Disk
OVA	Open Virtual Appliance
7z	7 Zip
WinRM	Windows Remote Management
CredSSP	Credential Security Support Provider
Kerberos	Kerberos Authentication Protocol
NTLM	NT (New Technology) LAN Manager

### 1.2 Features and Advantages

The features and advantages of Hyper-V Plugin are.

- Simple deployment using virtual appliance.
- Convenient set up using web application.
- Power Insight integration.
- SCVMM integration.
- Centralized access to UPSs well as Hyper-V Clusters and Servers to create UPS associations.
- Automatic graceful shutdown of Hyper-V Hosts and Clusters.

### **1.3 Supported Hyper-V Version**

- Hyper-V Server 2022
- System Center 2022 Virtual Machine Manager

### **1.4 Supported Power Insight Version**

• Power Insight 2.4

### **1.5 System Requirements**

### 1.5.1 Hardware

- One or more Hyper-V clusters running on a physical servers.
- One or more Vertiv UPS.
- At least one server to run a virtual machine with 2 CPUs, 2 GB memory, and 15 GB hard disk or higher running outside of the Hyper-V cluster.

### 1.5.2 Software

### Supported Browsers:

• Google Chrome 115 or higher, Microsoft Edge 115 or higher.

### 1.5.3 Network and Ports

- Only IPv4 addresses are supported.
- Hyper-V Plugin must be connected to the same management network where Power Insight application, Hyper-V Hosts and SCVMM Server are running to ensure Hyper-V Plugin always has connectivity.
- Hyper-V Plugin must be installed to run outside of the Hyper-V Cluster it is configured to manage.
- WinRM ports 5985 and 5986 must be opened on all Hyper-V Hosts and SCVMM Server to ensure Hyper-V Plugin can connect and execute Host and Cluster management PowerShell commands remotely.
- HTTPS port 8443 (or any custom port used by Power Insight) must be opened on the network as well as Power Insight server to ensure Hyper-V Plugin can make REST API calls and retrieve UPS details successfully.

NOTE: In Hyper-V Plugin virtual appliance, firewall is enabled out of the box and inbound traffic is allowed only for TCP ports 22 and 443.

### 1.5.4 Integration

- Both SCVMM and Hyper-V are supported as Virtualization Management servers. SCVMM allows you to manage multiple clusters, while selecting Hyper-V server type allows you to manage a single cluster.
- Hyper-V Plugin connects with Hyper-V Hosts and SCVMM Server using WinRM protocol over HTTP or HTTPS. Authentication is performed using Kerberos, NTLM or CredSSP schemes. Once authenticated Hyper-V Plugin runs PowerShell *command-lets* to discover Host and Cluster details and to perform shutdown actions.
- Hyper-V Plugin registers with Power Insight application for receiving alarms and uses REST API calls to retrieve UPS IDs, UPS names, UPS metrics and more. Permissions to carry out these actions are assigned to admin user, by default. Credentials of admin user or any other user with necessary permissions are required by Hyper-V Plugin for a successful integration with Power Insight.

## **2** Installation

The instructions in this chapter will help you to download and install the Vertiv™ Power Insight Hyper-V plugin.

### 2.1 User Account Registration

If Power Insight Hyper-V plugin is the first Vertiv software you want to download, then you need to register on the Vertiv's software download portal. After registration, you can download and install the latest version of the application.

### To register users:

- 1. Navigate to www.Vertiv.com in the web browser and hover your mouse over the Support tab.
- 2. Click Software/Firmware Updates, then click the Software Product Downloads menu option. The Software Download page appears. Locate the Vertiv<sup>™</sup> Power Insight Software Download on the page.
- 3. Click the Register menu option.

## NOTE: Do not close the web page. The web page automatically refreshes and displays Create an Account for Infrastructure Management Software registration form. Use this form to enter your account activation code.

- 4. Enter the mandatory field details, agree to the terms of use.
- 5. Click the Create Account.
- 6. Visit the email account you provided during the registration process and obtain the activation code from the Welcome to Vertiv Software Downloads email.
- 7. Enter the activation code in the Code field on the Create an Account for Infrastructure Management Software Downloads form and click *Submit*.

### To download the Hyper-V Plugin application:

- 1. In the Software Download page, type the application name in the Search box that you want to download.
- 2. Click on the *Hyper-V Plugin* under the Download column. Once the application is downloaded, you can install the Power insight application.

## NOTE: For more information on account registration and application download, refer to the *Software Download* section of the Power Insight User Manual.

NOTE: Hyper-V Plugin application is available in open virtual appliance (.ova) and Virtual Hard Disk (.vhd) formats. Hyper-V Plugin vhd file is larger in size and has been compressed in a .7z file to reduce download time. You may use a tool such as 7Zip to extract vhd file from 7z file. While ova file can be imported in multiple virtualization environments, vhd file is provided primarily for import in Hyper-V environments.

### 2.2 Hyper-V Plugin Installation

Hyper-V Plugin is available as an Ubuntu Server 22.04 LTS based OVA (.ova file) and can be imported as a Guest VM in Virtualization environments. Once imported, a static IP address must be assigned to the VM. Static IP address is required while registering with Power Insight and ensures alarms can be delivered to Hyper-V Plugin on the static IP address. In addition to static IP address, add DNS server IP address as well to ensure Hyper-V Plugin can resolve Virtualization Management Server host Fully Qualified Domain Name (FQDN) and Alarm Server FQDN specified during Plugin configuration. For Virtualization Management Server host, FQDN is mandatory while as for Alarm Server, both host FQDN and IP address are supported.

### NOTE: Do not run Hyper-V Plugin on the same Hyper-V Cluster it is eventually configured to manage.

NOTE: Ensure that you have downloaded the Hyper-V Plugin installation package from the www.Vertiv.com website.

### 2.2.1 Import and Run Hyper-V Plugin OVA in Oracle VirtualBox

If you want to explore Hyper-V Plugin application before implementing in a test or production environment, you may import the OVA file in Oracle VirtualBox by following the steps below.

#### Figure 2.1 Create New Virtual Machine

File       Group       Help         Preferences       Ctrl+G         Import Appliance       Ctrl+I         Export Appliance       Ctrl+G         Cols       General         Gout       General         Gout       System         Base Memory:       2048 M8         Processors:       2         Boot Order:       Other         Other       Ospłay         Video Memory:       16 M8         Graphics Controller:       Disabled         Recording:       Disabled         Storage       Controller: IOE         Controller:       Disabled	×
Import Appliance Ctrl+1   Export Appliance Ctrl+2   Tools General   O guit Ctrl+Q   O guit Ctrl+Q   Start Base Memory: 2048 MB   Brocessors: 2 Boot Order: Optical, Hard Disk   Acceleration: New Solution   Video Memory: 16 MB   Graphics Controller: Disabled   Storage Controller:   Other Disabled	
Provide       Ctri+E         Year       General         General       System         Base Memory:       2048 MB         Processors:       2         Boot Order:       Optical, Hard Disk         Acceleration:       Nested Paging, KVM Paravirtualization         Video Memory:       16 MB         Graphics Controller:       Disabled         Storage       Controller::         Controller:       Disabled         Recording:       Disabled         Disabled       Controller::         Disabled       Controller::         Disabled       Disabled	
Tools       General       Preview         Cpleck for Updates       System       Base Memory: 2048 MB       Processors: 2       Boot Order: Optical, Hard Disk         Quit       Crt+Q       Base Memory: 2048 MB       Processors: 2       Boot Order: Optical, Hard Disk         Acceleration: Nested Paging, KVM Paravirtualization       Vibov Acceleration: Nested Paging, KVM Paravirtualization       vhv-appliance         Video Memory:       16 MB       Display       Video Memory: 16 MB       Graphics Controller: Disolded         Recording:       Disabled       Storage       Controller: Disolded       Controller: Disolded         Dis Second proce 0:       (Optical Drive) Empty       Discolder Drive) Empty       Controller: Disolded	
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A Beset All Warnings       Base Memory: 2048 MB         Processors: 2       Boot Order: Optical, Hard Disk         Acceleration: Nested Paging, KVM Paravirtualization       vhv-appliance         Video Memory: 16 MB       Oisplay         Video Memory: 0150A       VMSVGA         Renote Deskido Server: Disabled       Recording: Disabled         Storage       Controller: Ufscal Drive] Empty	
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Acceleration:       Nested Paging, KVM Paravirtualization       vhv-appliance         Display       Video Memory:       16 MB       Graphics Controller:       VMSVGA         Remote Desktop Server:       Disabled       Disabled       Disabled         Storage       Controller:       DE       Scondary Device 0:       [Optical Drive] Empty	
Display         Video Memory:       16 MB         Graphics Controller:       VMSVGA         Remote Deskidop Server:       Disabled         Image: Storage       Controller:         Controller:       DE         DE Secondary Device 0:       [Optical Drive] Empty	
Video Memory: 16 MB Graphics Controller: VMSVGA Remote Desktop Server: Disabled Recording: Disabled 2 Storage Controller: IDE IDE Secondary Device 0: [Optical Drive] Empty	
Caraphies Controller: VMSVCA Remote Desktop Server: Disabled Recording: Disabled 3 Storage Controller: IDE IDE Secondary Device 0: [Optical Drive] Empty	
Remote Desktop Server: Disabled Recording: Disabled Storage Controller: IDE IDE Secondary Device 0: [Optical Drive] Empty	
Storage Controller: IDE IDE Secondary Device 0: [Optical Drive] Empty	
Controller: IDE IDE Secondary Device 0: [Optical Drive] Empty	
IDE Secondary Device 0: [Optical Drive] Empty	
Controller: SATA	
🏓 Audio	
Disabled	
🗗 Network	
Adapter 1: Intel PRO/1000 MT Desktop (NAT)	
USB Controller: OHCI	
Device Filters: 0 (0 active)	
iii Shared folders	
None	
Description	
None	

1. Open VirtualBox application UI. From File menu, select Import Appliance option. This launches the import wizard.

Elle group gelp   Image: Start   Vertiv Dower Insight Hyper-V Plagin     Import Virtual Appliance     Vortiv Power Insight Hyper-V Plagin     Import Virtual Appliance     Vortiv Power Insight Hyper-V Plagin     Vertiv Dower Insight Hyper-V Plagin     Vertiv Power Insight Hyper-V Plagin     Vertiv Power Insight Hyper-V Plagin     Vertiv Or Appliance     Vertive Operation Start     Ver	🗳 Oracle VM VirtualBox Manager			- 🗆 X
Vertiv Power Insight Hyper-V Plugin     Import Vitual Appliance     Vortiv Power Off     Import Vitual Appliance	<u>F</u> ile <u>G</u> roup <u>H</u> elp			le la constante de la constante
viv-appliance   > other     Image: Source   Local File System   C:Work(VMs\vertw-puogin-1.0.0.0.ovd)   > Settings     Whv-appliance     Help   Guided Mode   Betweet Hiers:   V (U acrow)   Ensish Cancel	Tools			
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Settings     Help   Guided Mode   Enish Cancel    Bared folders None	Powered Off	Local File System	-	vhv-appliance
Help Guided Mode Back Enish Cancel				
Device Filters: U (U active)  Shared folders None				
Shared folders None			Cancel	
Description		Shared folders		

### Figure 2.2 Import Virtual Appliance Wizard - Source Selection

2. Under Source select Local File System option. Browse and select power-insight-hyperv-plugin-1.0.0.0.ova.

Figure 2.3 Import Virtual Appliance Wizard - Settings



3. Click Settings and select Generate new MAC addresses for all network adapters and click on Finish.

#### Figure 2.4 Vertiv License



4. Click *Agree* to accept Vertiv license agreement. Virtual Appliance is imported, and a VM is created. Use the *Start* option to power on the VM. Use **vertiv** as username and **vertiv-pi-ssh** as password for login.

When VM has started, you may launch Hyper-V Plugin application. Open a web browser and enter the Hyper-V Plugin IP address to access Hyper-V Plugin UI. For example, if Hyper-V Plugin VM IP address is 1.1.2.2 then open <u>https://1.1.2.2/</u> in web browser to access login page. Refer to Hyper-V Plugin Login section for details on accessing the application.

### 2.2.2 Import and Run Hyper-V Plugin in Microsoft Hyper-V

### Figure 2.5 Create New Virtual Machine

Hyper-V Manager												- 0	×
File Action View Help													
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Hyper-V Manager	Virtual Machines										ctions		
VERTIV-TOOLS-SV VHCLUSTER-SVR-1	<u>^</u>									1	ERTIV-TOOLS-SV		•
VHCLUSTER-SVR-1	Name Vertiv Hyper-V Appliance	State Running	CPU Usage 0%	Assigned 2048 MB	Uptime Status 16:40		0.0	Replication Not Applicable			New	Virtual Machin	he
VHCLUSTER-SVR-3		running	076	2040 MD	10.40	10		Not Applicable		q	Import Virtual	Hard Disk	
											Hyper-V Settir	Floppy Disk	
										1	Virtual Switch Man	nager	
										1	Virtual SAN Manag	ger_	
											🖌 Edit Disk		
										H-	Inspect Disk		
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											Help		
	Checkpoints								۲				
	Details												
	Details									11			
						No item selec	cted.						
Displays the New Virtual Machine Wiz	zard.												

1. Open Hyper-V Manager, select New under Actions and select Virtual Machine... from the options available.

File Action View Help				
Hyper-V Manager			Actions	
	Virtual Machines			
VHCLUSTER-SVR-1 VHCLUSTER-SVR-2 VHCLUSTER-SVR-3	Name     State       Name     State       Verby HyperV Applance     Runn       Checkpoints     Details	CPU Ubage Assigned_       Uptime Status       ConfiguratioReplication_         Image: Rev Wirtual Machine Wizard       X         Image: Refore You Begin       X         Specify Kime and Location Specify Kime and Location Specify Kime and Location Configure Hetworking Configure Hetworking Context Virtual Hard Dak Installation Options       This wizard helps you create a virtual machine. You can use this wizard to configure the virtual machine now, and provide thread helps that users the virtual machine in place of physical configure Hetworking Context Virtual Hard Dak Installation Options       To create a virtual machine that is configured with default values.         Context Virtual Hard Dak Installation Options       Context to create a virtual machine with a custom configuration.         Summary       Do not show this page again	VERTIV-TOOLS-SV         New         import Virtual Machine         Hyper-V Sattings         Virtual Switch Manager         Virtual Switch Manager         Virtual Solution         Import Disk         Stop Service         Remove Server         New         View         Help	,

Figure 2.6 New Virtual Machine Wizard

2. Click Next.

Figure 2.7 Virtual Machine Name and Location



3. Specify a name for the VM and change the default location based on your requirements.

Figure 2.8 Virtual Machine Generation

Hyper-V Manager     Vertury Tools-SW     Vertury STER-SVR-1     Vertury STER-SVR-2     Vertury STER-SVR-3	Virtual Machines			Actions
	Virtual Machines Name Virtual Myper-V Applance	State CPU Usage Assigned Running New Virtual Machine Wil Specify Gen Specify	zard X	VERTIV-TOOLS-SV New New Hyper-V Settings Virtual SMth Manager Virtual SMth Manager Virtual SMth Manager Stop Service Remove Server Sefvesh View View View
	Checkpoints Details		More about virtual machine concration support < Previous Flext > Finish Cancel	•

4. Select Generation 1 and click Next.

### Figure 2.9 Virtual Machine Memory

Hyper-V Manager					- 0	×			
File Action View Help									
(= =) 🖄 📰 📓 🖬									
Hyper-V Manager	Virtual Machines Actions								
VERTIV-TOOLS-SV VHCLUSTER-SVR-1 VHCLUSTER-SVR-2 VHCLUSTER-SVR-3	A	VERTIV-TOOLS-SV							
	Name State		New	•					
	Vertiv Hyper-V Appliance Running	New Virtual Machine Wizar	rd X		Limport Virtual Machine				
					Hyper-V Settings				
		Assign Memo			Virtual Switch Manager				
		rearier y		Virtual SAN Manager					
					🖌 Edit Disk				
		Before You Begin	Specify the amount of memory to allocate to this virtual machine. You can specify an amount from 32 MB through 251658240 MB. To improve performance, specify more than the minimum amount		Inspect Disk				
		Specify Name and Location	recommended for the operating system.		Stop Service				
		Specify Generation Startup memory: 2048 MB		X Remove Server					
		Configure Networking	Assign Memory Use Dynamic Memory for this virtual machine.		Befresh				
		Connect Victual March Diele     One of the second distance of t	When you decide how much memory to assign to a virtual machine, consider how you intend to	•	View	•			
		Installation Options	Installation Options		P Help				
	Checkpoints Details	Summary							

5. Assign a minimum of 2GB memory to the VM and click Next.

### Figure 2.10 Virtual Machine Networking

Hyper-V Manager VERTIV-TOOLS-SV	Virtual Machines				Actions	
	Name State	VERTIV-TOOLS-SV				
VHCUSTER-SVR-3	🚦 Vertiv Hyper-V Applance Running 🚦	Specify Name and Location	×	•	New hpport Virtual Machine Hyper-V Settings Virtual Switch Manager Edit Disk Stop Service Refresh View Help	

6. Attach a network interface to the VM and click Next.

### Figure 2.11 Virtual Machine Connect Virtual Hard Disk

Hyper-V Man	ager					- 0 ×
File Action	View Help	Wizard		<		
Hyper-V Ma						Actions
VERTIV-1	Connect	Virtual Hard Disk		> Replication		VERTIV-TOOLS-SV
WRUS	Before You Begin Specify Name and Location Specify Generation Assign Memory Configure Networking Correct Vehaal Hard Disk Summary	Storage now or conflyione it la     Create a virtual hard dak     Use the isophon to create it     Issme: Test Hyper- Location: CliPhogram     Store: ZS 0     (e) Use an existing virtual har     Use this option to attach i	Data/Microsoft/Windows/Whitel Hard Disks\ Drewse 8 (Maximum: 64 TB) d disk in existing virtual hard disk, either VHO or VHDX format. Data/Microsoft/Windows/Whitel Hard Disks\ Drewse	Not Applicable	×	New  Import Virtual Machine  Hyper-V Settings Virtual SAM Manager Edit Disk Edit Disk Stop Service Remove Server Remove Server Kersh View  Help
	Det		← → ৺ ↑ G < Hype ' vertiv-power-insight-hyper- Organize ♥ New folder ↓ Downloads. If ↑ Name	plugin-10.00 v Ö Search vertiv Date modified -hypenv-plugin-10.00.vhd 7/31/2023 7/59 AM	r-power-insight-hy∟, A IEE → IM O Type Hard Disk Image File	•
			File name: vertiv-power-insight-hyperv-p	luqin-1.0.0.0vhd Virtual hard Open	> I disk files (*.vhd;*.x ~ Cancel	

7. Instead of the default option to create a new virtual hard disk, select *Use an existing virtual hard disk* and browse to the VHD file *power-insight-hyperv-plugin-1.0.0.0.vhd* you extracted from the *power-insight-hyperv-plugin-1.0.0.0.7z* file that you downloaded from Vertiv Website. Select the VHD file and click *Open*.

Figure 2.12 Virtual Machine Select VHD

Hyper-V Ma	inager		- a ×	
File Action				
🗢 🔿 🙎 🛯	New Virtual Mac	chine Wizard X		
Hyper-V Ma			Actions	
VERTIV-1     VHCLUS     VHCLUS     VHCLUS		nect Virtual Hard Disk	VERTIV-TOOLS-SV	
		> Replication Not Applicable	New	
			🕞 Import Virtual Machine	
	Specify Name and Los	A virtual machine requires storage so that you can install an operating system. You can specify the storage now or configure it later by modifying the virtual machine's properties.	Hyper-V Settings	
	Specify Generation	O Create a virtual hard disk	Virtual Switch Manager	
	Assign Memory Configure Networking	Configure Networking	Use this option to create a VHDX dynamically expanding virtual hard disk.	Virtual SAN Manager_
				🚅 Edit Disk
	Connect Virtual Hard	Dek Location: C:\ProgramData\Microsoft\Windows\Virtual Hard Disks\ Browse	Inspect Disk	
	Summary	Summary	Size: 25 GB (Maximum: 64 TB)	Stop Service
		Use an existing virtual hard disk	🗙 Remove Server	
		<ul> <li>Use an existing virtual nard dak</li> <li>Use this option to attach an existing virtual hard disk, either VHD or VHDX format.</li> </ul>	C Refresh	
			View	
		Location: yperv-plugin-1.0.0/vertiv-power-insight-hyperv-plugin-1.0.0.0.vhd Browse	I Help	
		Attach a virtual hard disk later Use this option to skip this step now and attach an existing virtual hard disk later. <pre></pre>		
			$\odot$	
		Details		
		No item selected.		
			1	

8. Selected VHD file path and name is populated in virtual hard disk location. Click Next button.

### Figure 2.13 New Virtual Machine Wizard

Hyper-V Man	lager			- a ×
File Action	View Help			
💠 📫 🙇 👔	New Virtual Machine Wiz	zard X		
Hyper-V Ma VERTIV-1 VHCLUS				Actions
	Completing	) the New Virtual Machine Wizard		VERTIV-TOOLS-SV
			>_ Replication Not Applicable	New
	Before You Begin	You Begin You have successfully completed the New Virtual Machine Wizard. You are about to create the	пот Аррисарие	🕼 Import Virtual Machine
	Specify Name and Location	following virtual machine.		Hyper-V Settings
	Specify Generation	Ify Generation Description: In Memory Name: Text Hyper-V Plugin		Virtual Switch Manager
	Assign Memory Configure Networking Connect Virtual Hard Disk Summary			🔬 Virtual SAN Manager_
				💰 Edit Disk
		Network: Not Connected		Inspect Disk
		y Hard Disk: D:\Hyper-vlvertiv-power-insight-hyperv-plugin-1.0.0.0/vertiv-power-insight-hyperv-plugin		Stop Service
				× Remove Server
				O Refresh
		۲		View
		To create the virtual machine and close the wizard, clok Pinish.		2 Help
		< Previous Printsh Cancel	•	
		e e come de la companya de la compa		
	Details	(		
		No item selected.		

9. Review the VM configuration summary and click *Finish*. Newly created VM appears under Virtual Machines in Hyper-V Manager UI.

Figure 2.14 Start Hyper-V Plugin VM using Hyper-V Manager

STest Hyper-V Plugin on VERTIV-TOOLS-SV - Virtual Machine Connection		- 🗆 🗙							
File Action Media Clipboard View Help									
a 🕘 🖲 🔕 🖬 🕨 🕵 D 😻									
Ubuntu 22.04.2 LTS vhv-appliance tty1									
vhv-appliance login:	Hyper-V Manager								- 🗆 X
	File Action View Help								
	(+ +) 2 m 🛛 m								
	Hyper-V Manager	Virtual Machines					1	Actions	
	VERTIV-TOOLS-SV		- DALLAS					VERTIV-TOOLS-SV	• ^
	VHCLUSTER-SVR-1	Name Test Hyper-V Plugin	State		Assigned _ 2048 MB	Uptime Status	Configurat	New	•
	VHCLUSTER-SVR-3	Vertiv Hyper-V Appliance	Running		2048 MB	17:03	10.0	Import Virtual Machine	
		-						Hyper-V Settings	
								Virtual SAN Manager	
								Edit Disk	
								Inspect Disk	
								Stop Service	
								X Remove Server	
								Refresh	
								View	•
		e						Help	
							,	Test Hyper-V Plugin	•
		Checkpoints					U	Connect_	
		Test Hyper-V Plugin						Settings	
						1.04.00.00.000		<ul> <li>Turn Off</li> </ul>	
		Created:		8/1/2023 10:	:44:49 AM	Clustered: No		Shut Down	
		Configura	ation Version	n: 10.0		Heartbeat: OK (N Data)	o Application	O Save	
Status: Running		Generati	on:	1				II Pause	
		Notes:		None				IÞ Reset	
								Checkpoint	
		Summary Memory Network	ng Replicati	on				Move	
								1	v

10. Select *VM Name* and click *Start* to power on the VM. When VM has started, use Connect option to connect to VM console.

Use *vertiv* as username and *vertiv-pi-ssh* as password for login. This opens Ubuntu Server shell. Assign a static IP address to the VM as well as DNS server IP address to resolve Virtualization Management Server host FQDN by modifying /etc/netplan/OO-installer-config.yaml appropriately. Following is an example of netplan configuration file to assign x.x.x.x/n as static IP address, y.y.y.y as IPV4 gateway and z.z.z.z as DNS server for Hyper-V plugin VM.

```
network:
ethernets:
eth0:
dhcp4: no
addresses:
- x.x.x.x/n
routes:
- to: default
via: y.y.y.y
nameservers:
addresses: [z.z.z.z]
version: 2
```

Be careful when editing yaml files as yaml is a whitespace sensitive format. Copy or paste of yaml content may result in inconsistent whitespace around yaml elements.

When all changes are made to netplan configuration file, apply the changes by executing the command.

sudo netplan apply

Verify static IP address is assigned by running the command:

#### ip address

If IP address is not assigned, verify network interface name from command output matches the network interface name in /etc/netplan/00-installer-config.yaml. Change it as necessary and apply the changes.

#### sudo netplan apply

When static IP address is assigned correctly, you may launch Hyper-V Plugin application. Open a web browser and enter the Hyper-V Plugin IP address to access Hyper-V Plugin UI. For example, if Hyper-V Plugin VM IP address is 1.1.2.2 then open <a href="https://1.1.2.2/">https://1.1.2.2/</a> in web browser to access login page. Refer to Hyper-V Plugin Login section for details on accessing the application.

NOTE: Firewall (ufw) is active on Hyper-V Plugin VM and only TCP ports 22 and 443 are open out of the box.

## **3 Application Usage**

The instructions describe the screen elements of the user interface (UI).

### 3.1 Overview

Hyper-V Plugin enables Administrators to configure and automate graceful shutdown actions on Hyper-V Hosts and Clusters, based on automatic event triggers (alarms) from Vertiv's Power Devices such as low battery level of UPS.

### To set up Hyper-V Plugin, follow the steps below:

1. Open Hyper-V Plugin UI and sign in with default credentials. You will be prompted to change the default password on first login.

### NOTE: It is recommended to change the default password on first login.

- 2. Set up integration with SCVMM or Hyper-V virtualization management servers. Hyper-V Plugin verifies connectivity and user permissions to ensure SCVMM or Hyper-V PowerShell *command-lets* can be executed successfully with the configuration details provided.
- 3. Set up integration with Power Insight application. Hyper-V Plugin verifies connectivity and registers with Power Insight. This enables Hyper-V Plugin to receive alarms from Power Insight.
- 4. Associate UPSs with Hyper-V Hosts you would like Hyper-V Plugin to manage. When associations are set up and an alarm is received, Hyper-V Plugin uses association details to identify specific Hyper-V Hosts where graceful shutdown actions must be performed.
- 5. Change default timeout, delay and retry for shutdown actions and customize Hyper-V Plugin shutdown behavior to your requirements.

At this point Hyper-V Plugin is set up to receive alarms and perform graceful shutdown actions.

WARNING! UPS associations are stored in Hyper-V Plugin configuration file */home/vertiv/server/config.yaml*. Changing the Virtualization Management server host or Alarm Server host may render the associations invalid. For this reason, Hyper-V Plugin displays a warning when host is changed and allows associations to be cleared before setting up new Virtualization Management server and Alarm Server.

If you do not want to perform graceful shutdown management of some clusters using Hyper-V Plugin, remove corresponding associations for all Hosts in those specific Clusters and save. These associations are removed from Hyper-V Plugin configuration file and the Clusters are essentially reverted to an un-managed state.

Graceful shutdown actions are performed in response to the four alarms received from Power Insight application.

- 1. Trigger Event from UPS UPS on Battery (Automatic or Manual)
- 2. Trigger Event from UPS UPS Low Battery (Automatic or Manual)
- 3. Trigger Event from UPS UPS Overload (Automatic or Manual)
- 4. Trigger Event from UPS UPS Over Temperature (Automatic or Manual)

### 3.2 Hyper-V Plugin Login

#### Login steps:

- Open a web browser and enter the Hyper-V Plugin IP address to access Hyper-V Plugin UI. If Hyper-V Plugin VM IP address is 1.1.2.2 then open <u>https://1.1.2.2/</u> in web browser to access login page. Since Hyper-V Plugin is set up to use self-signed certificates, this generates a security warning as follows.
- 2. Click *Proceed* option to launch Hyper-V Plugin login page.

### Figure 3.1 Launching Hyper-V Plugin

Your connection is not private
Attackers might be trying to steal your information from <b>localhost</b> (for example, passwords, messages, or credit cards). Learn more
Q To get Chrome's highest level of security, <u>turn on enhanced protection</u>
Hide advanced Back to safety
This server could not prove that it is <b>localhost</b> ; its security certificate is not trusted by your computer's operating system. This may be caused by a misconfiguration or an attacker intercepting your connection.
Proceed to localhost (unsafe)

- 3. When login page is displayed, enter default username and password and then click *Login*. The default login credentials are.
  - a. Default Username: admin
  - b. Default Password: Default Password

### Figure 3.2 Hyper-V Plugin Login Page

🗙 VERTIV. 👘	Power Insight Hyper-V Plugin		
		💙 VE	RTIV.
		Please enter your	login details
		Username*	
		Password*	ά.
		LOGI	4
			Restore Password

NOTE: When signing in for the first time, the web interface prompts you to review and accept Vertiv<sup>™</sup> Power Insight software license agreement.

### Figure 3.3 License Agreement Page

VERTIV. Power Insight Hyper-V Plugm	
	● Vertiv™ Power Insight Software End-User License Agreement
	Vertiv <sup>™</sup> Power Insight Software End-User License Agreement The Vertiv Power Insight software, which includes any plug-ins from Vertiv that allow connecting the Vertiv Power Insight software to third-party services, the SignTFWARE PRODUCTY from Vertiv Copposition (Vertiv) is licensed as a subscription-managed device license on either a one (1) or two (2)-year term. A
	node license is required for each device managed by the SOFTWARE PRODUCT. Exceeding the purchased amount of nodes or allowing the selected term to expire violates this End-User License Agreement (EULA) IMPORTANT - READ CAREFULLY. THIS EULA IS A LEGAL AGREEMENT BETWEEN THE COMPARY YOU REPRESENT AND VERTIX (OR, IF YOU ARE
	De Inteur The Comman Tourness and an
	License Grant. Subject to the payment of the applicable license fees, and subject to the terms and conditions of this EULA. Vertiv hereby grants you the     IAGREE

4. When you accept the license agreement you are prompted to change the default password. See Figure 3.4 on the next page .

NOTE: It is recommended to change the default password on first login.

### Figure 3.4 First Login Password Modification

VERTIV. Power Insight Hyper-V Plugin	
Change Default Password Default password must be changed when logging in for the first time.	
New Password*	
Enter new password	
Confirm New Password*	
Enter confirm password	
	SAVE
Version: 1.0.0.0	

5. Enter new password and confirm new password. See **Figure 3.5** below . Once the password is changed successfully, make sure to use the new password at next login.

NOTE: You cannot change the default Username.

#### Figure 3.5 Set New Password

VERTIV. Power Insight Hyper-V Plugin	
Change Default Password Default password must be changed when logging in for the first time.	
New Password*	
· ······	
Confirm New Password*	
	Resword updated Password changed successfully. You will be redirected to login page.
Version: 1.0.0.0	

6. When default password is successfully changed, you will be directed to login page. Enter username and new password. After a successful login, Hyper-V Plugin Home Page is displayed with two sections to view stats and configuration status.

On first login, Configuration Wizard is available and provides a 3-step configuration experience as shown in the **Figure 3.6** below . If you successfully complete one or all 3 steps followed by a logout and login, Configuration Wizard isn't displayed anymore, and all configuration items are available as separate menu items.

#### Figure 3.6 Home Page

VERTIV. Power Insight Hyper-V Plugin	
Home Configuration Wizard Additional Settings	
Managed Entities:	
Entity	Value
Virtualization Management Server Type	SCVMM
Total Hyper-V Clusters	0
Total Hyper-V Hosts	0
Configuration Status:	
Configuration Item	Status
SCVMM setup complete	0
Hyper-V setup complete	0
Power Insight setup complete	0
Associations added	0
Version: 1.0.0.0	

### 3.3 SCVMM and Hyper-V Integration

System Center Virtual Machine Manager (SCVMM) is a tool for managing and configuring virtualized data centers built on Microsoft Hyper-V and other virtualization technologies. SCVMM runs as a separate instance comprised of either a single VM or a set of VMs and acts as a centralized management tool to monitor and manage multiple clusters through a single web console.

Hyper-V Plugin integrates with SCVMM for multi-cluster management but also provides an option to manage individual Hyper-V cluster in an environment where SCVMM is not available. SCVMM and Hyper-V are available for selection as Virtualization Management servers.

Select the correct Virtualization Management server type and fill in the fully qualified domain name of the SCVMM or Hyper-V Host, port and credentials. If you are testing the solution in a test environment and have your SCVMM or Hyper-V Hosts set up with self-signed certificates, you may enable *Allow untrusted certificates* option to avoid any certificate verification failures. If you have not configured HTTPS listeners and certificates at all then Hyper-V Plugin can be configured to connect over HTTP. This is accomplished by enabling *Disable SSL/TLS* option.

When all the details are entered, click on *Save* and go to *Next Step* button. Hyper-V Plugin connects with the Host using WinRM protocol and executes PowerShell *command-lets* over the WinRM to authenticate and verify the details. If verification is successful, all the details are saved in */home/vertiv/vhv/server/config.yaml* except for credentials that are saved in Postgres DB instead. Credentials are saved in encrypted and salted form.

NOTE: It is recommended that you set up SCVMM and Hyper-V Hosts with HTTPS listeners and use certificates signed by a trusted CA to ensure connections between Hyper-V Plugin and Virtualization Management servers are secure.

NOTE: Every time credentials are changed, a new salt is generated and used to encrypt the credentials before saving in DB.

Figure 3.7 Virtualization Management Server Integration

	ne Configuration Wizard Additional Settings		
Virtualization Management Server (Hyper-V or SCVMM)   Hyper-V jugin connects with Virtualization Management Server using WinRM protocol and uses Kerberos for authentication. In case Kerberos authentication fails or usemame specified is not a domain user. NTLM is used. In some specific cases, CredSSP is used. Virtualization Management Server Type () SCVM () Hyper-V Host FGON* Port* 995 Gate SetUrLS and connect using HTTP (not recommended). This changes port to 5985. Port* </th <th>ic configuration material provincings</th> <th></th> <th></th>	ic configuration material provincings		
Hyper-V plugin connects with Virtualization Management Server using WinRiAl protocol and uses Ketberos for authentication. In case Ketberos authentication fails or usemame specified is not a domain user, NTLM is used. In some specific cases, CredSSP is used.	Hyper-V or SCVMM	2 Power Insight	3 UPS Associatio
<pre>whalkZation Management Server Type</pre>	/irtualization Management Server (Hyper-V or SCVM	M)	
Allow untrusted certificates Allow untrusted certificates Disable SSL/TLS and connect using HTTP (not recommended). This changes port to 5985. Bename* untrusted certificates Disable SSL/TLS and connect using HTTP (not recommended). This changes port to 5985. Bename*	yper-V plugin connects with Virtualization Management Server using WinRM pr	otocol and uses Kerberos for authentication. In case Kerberos authentication fails or username specified is not a domain user, NTLM is use	d. In some specific cases, CredSSP is used.
vhlodis-svr2. vhv.com     Image: Allow untrusted certificates       odf     Disable SSUTL's and connect using HTTP (not recommended). This changes port to 5985.       semame*     Image: Allow untrusted certificates       vhvmgr@vhv.com     Image: Allow untrusted certificates       associd*     Image: Allow untrusted certificates	irtualization Management Server Type 💿 SCVMM 🚫 Hyper-V		
whodis-swr-2 whx com       ist       ist      <	ost FQDN*		
<pre>def compare compa</pre>	vhtoois-svr-2 vhv.com		
sessional and a second and a second a s		Disable SSL/TLS and connect using HTTP (not recommended). This changes port to 5985.	
iername" vhumgr@vhu.com sssoord"	nt*		
vhvmpr@vhv.com ssssora*	5985		
isseord"	sername*		
	vhvmgr@vhv.com		
	issword*		
SAVE AND GO TO NEXT ST			
SAVE AND GO TO NEXT ST			
			SAVE AND GO TO NEXT STEP

### 3.4 Power Insight Integration

Integration with Power Insight application enables Hyper-V Plugin to receive UPS alarms from Power Insight and make REST API calls to Power Insight to retrieve list of UPSs and UPS metrics.

To complete this step, user must create API key and secret in Power Insight application and copy the details over to Hyper-V Plugin UI. In Power Insight application, browse to Settings and open Integrated Management section. Click on plus (+) icon to open the Add page. Choose the category corresponding to Hyper-V Plugin integration, enter IP address of your Hyper-V Plugin VM in Require Source Address and enter a description.

	ADMINISTRATION	=	🔵 🔺 😵 🌒 admin -
	Events     Notification Settings	← Add	
		Category	Require Souces Address
*		Required.	Please enter the Host Name/IP address of the plugin
٠		Please describe the purpose of the current operation	
	Trust Store     Integrated Management		CANCEL OK

#### Figure 3.8 Power Insight API key and Secret

1. Save the settings. Power Insight application will generate a unique API key and secret for you. Make note of API key, secret.

VMware 192 goliEmL 1 43de27be3199ffbe6890d9	Q <b>T m (</b>
<ul> <li>Address Book Contacts</li> <li>Integrated Management</li> <li>VMware</li> <li>Marrier</li> <li>Marrier<th><b>० ७ ш (</b></th></li></ul>	<b>० ७ ш (</b>
User Defined Properties     Trelis System Health     Address Book Contacts     Trust Store     Integrated Management     VMware     10     Magement     VMware     10     gliEm,      GliAddress	Q <b>T III (</b>
Trelis System Health     Address Book Contacts     Trust Store     Integrated Management     VMware     10     10     gGlim     Gdlim     Gdlim     Gdlim	
Address Book Contacts     Coupany     Tost Store     Coupany     Monare     VMmare     10     golient     Qolient	
• Trust Store         © CouldAny         REQUIRE SOUCES ADDRESS         API KEY         API SECRET           • Integrated Management         • VMware         10	
Trust Store     Integrated Management     VMware     10     102	
VMware 192: 연 43de27be3199fbe685ods ···· 연	CREATED DATE TIME DESCRIPTION
	2023-07-27 09:48:04 TestVM - key3 July 27
VMware 10." XqPot, 10 Sc44b8858ee5e49903 10	2023-07-25 19:50:35
	2023-06-26 17:40:42 For Testing - key2
Showing 3 of 3 entries	

2. In Hyper-V Plugin UI, open Power Insight Registration page and enter fully qualified domain name or IP address of Power Insight Host as well as port, username, password, API key and secret. Hyper-V Plugin authenticates with Power Insight using username and password provided. However, registration with Power Insight for the purpose of receiving alarms is performed using API key and secret. Hyper-V Plugin uses REST API for authentication and registration with Power Insight.

3. Click Save and go to next step.

#### Figure 3.10 Power Insight Integration

VERTIV. Power Insight Hyper-V Plugin		
Home Configuration Wizard Additional Settings		0.
Hyper-V or SCVMM	2 Power Insight	UPS Associations
Vertiv Power Insight Registration		
Power Insight API Access:	Power Insight Alarm Registration:	
Host*	API Key"	
vertivpi.vhv.com	1BDhOMye	
Port*	API Secret*	
8443		
Username*	Allow untrusted certificates	
admin		
Password*		
PREVIOUS		SAVE AND GO TO NEXT STEP
Version: 1.0.0.0		

### 3.5 Specifying Associations between UPSs and Hyper-V Hosts

An Administrator specifies associations between UPSs and corresponding Hyper-V Hosts. These associations are stored in Hyper-V Plugin database. Each association uniquely identifies a Vertiv's UPS and a Hyper-V Host. When Hyper-V Plugin receives an alarm, it uses associations to identify Hyper-V Hosts affected so it can carry out graceful shutdown actions.

Virtualization management and alarm server integrations must be completed successfully for Hosts, Clusters and UPSs to appear in UPS associations page.

When Alarm Server Registration is completed, UPS associations page appears. If SCVMM was selected in Virtualization Management server page and multiple Hyper-V Clusters are managed by SCVMM, names of all such Clusters are populated in Hyper-V Clusters and Hosts section. However, if Hyper-V was selected the name of the corresponding Cluster is populated.

You may filter Clusters and Hosts by typing the text you want to match in the *Search Clusters and Hosts* box. You may filter UPS names by typing the text you want to match in the *Search UPSs* box.

ne Configuration Wizard Additional Settings		
Hyper-V or SCVMM	2 Power Insight	3 UPS Association
	Associations Q Search UPS(s) TestUps2 LIEBERT (TA Verliv Liebert GXT5 (HJLAB)	
PREVIOUS		FINISH

Figure 3.11 Hyper-V Hosts, Clusters and UPSs for Setting Up Associations

Hyper-V Hosts can be selected from one or more Clusters. Selected Hosts can be dragged and dropped on a UPS to create associations.

### Figure 3.12 Select One or More Hosts to Associate

er-V Clusters and Hosts		
er-v clusters and hosts	Associations	
Search Cluster(s) and Host(s)	Q Search UPS(s)	
Clusters and Hosts		
VHV-CLUSTER.vhv.com	TestUps2 LIEBERT ITA	
VHCLUSTER-SVR-3.vhv.com	WHCLUSTER-SVR-2.vhv.com	
VHCLUSTER-SVR-1.vhv.com	Vertiv Liebert GXT5 (HJLAB)	
VHCLUSTER-SVR-2.vhv.com	WHCLUSTER-SVR-1.vhv.com	
EVIOUS		FINISH
evious		

Associations added can be saved by clicking *Finish* button. You may revisit UPS Associations page anytime to modify, delete or add new associations. When associations are saved, Hyper-V Plugin creates a queue for each unique Cluster with associations in RabbitMQ message queue that comes pre-installed with Hyper-V Plugin virtual appliance. When an alarm is received from Power Insight, Hyper-V Plugin looks up associations and identifies each Host and Cluster affected by the alarm and deposits the alarm in RabbitMQ queue corresponding to the affected Cluster. If multiple alarms are received over time affecting the same cluster, these alarms are added in the queue and processed in a First In First Out (FIFO) manner.

If multiple alarms are received affecting different Clusters, these are added to the corresponding RabbitMQ queues and may be processed in parallel.

VERTIV. Power Insight Hyper-V Plugin		
Home Configuration Wizard Additional Settings		0.
1 Hyper-V or SCVMM	2 Power Insight	UPS Associations
Hyper-V Clusters and Hosts	Associations	
Q Search Cluster(s) and Host(s)	Q. Swarch UPS(s)	
<ul> <li>✓ III Clusters and Hosts</li> <li>✓ III VHV-CLUSTER vhv com</li> <li>■ VHCLUSTER.SVR-3 vhv com</li> <li>■ VHCLUSTER.SVR-1 vhv com</li> <li>■ VHCLUSTER.SVR-2 vhv com</li> </ul>	Verliv Liebert GXT5 (HJLAB)	
PREVIOUS	1	FINISH
Version: 1000		

### Figure 3.13 UPSs are Displayed Under Each Hyper-V Host

Hyper-V Plugin keeps track of changes made in associations and allows associations to be applied only if changes are detected since the last time associations were applied.

### Figure 3.14 Save Associations

Reserve Cluster(s) and Host(s)          Q Searce UP9(s)        Image: Clusters and Hosts          P M-V-CLUSTER sVin com        Image: VHCLUSTER-SVR-3 vin com           P Associations Saved        Image: VHCLUSTER-SVR-1 vin com           Associations Updated Successfully. You will be redirected to home page.        Image: VHCLUSTER-SVR-2 vin com           OK	Search Cluster(3) and Hest(3)     Reserve UPS(3)       Image: Clusters and Hosts     Image: Clusters and Hosts       Image: VHC/LUSTER.vtv.com     Image: Clusters And Works       Image: VHC/LUSTER.vtv.com     Image: Cluster And Works			
Clusters and Hosts	Clusters and Hosts         Image: VHV-CLUSTER vtv com         Image: VHCLUSTER-SVR.3 vtv com         Image: VHCLUSTER-SVR.1 vtv com         Image: VHCLUSTER-SVR.1 vtv com         Image: VHCLUSTER-SVR.2 vtv com         Image: VHCLUSTER-SVR.2 vtv com			
VHV-CLUSTER vhv com     Image: Associations saved       Image: VHCLUSTER-SVR-3 vhv com     Associations Updated Successfully. You will be redirected to home page.       Image: VHCLUSTER-SVR-1 vhv com     OK	VHV-CLUSTER vhv com     Associations saved       Image: VHCLUSTER-SVR-3 vhv com     Associations Updated Successfully. You will be redirected to home page.       Image: VHCLUSTER-SVR-1 vhv com     OK	Search Cluster(s) and Host(s)	Q Search UPS(s)	
VHCLUSTER-SVR-3 vhv.com     VHCLUSTER-SVR-1 vhv.com     VHCLUSTER-SVR-2 vhv.com     VHCLUSTER-SVR-2 vhv.com     OK	VHCLUSTER-SVR-3 vhv com     Associations Updated Successfully. You will be redirected to home page.     VHCLUSTER-SVR-1 vhv com     VHCLUSTER-SVR-2 vhv com     OK			
VHCLUSTER-SVR-1 vhv.com     VHCLUSTER-SVR-2 vhv.com     OK	VHCLUSTER-SVR-1.vhv.com     VHCLUSTER-SVR-2.vhv.com     OK		Associations saved	
VHCLUSTER-SVR-2 vhv com	WHCLUSTER-SVR-2 vhv com		Associations Updated Successfully. You will be redirected to home page.	
		VHCLUSTER-SVR-2.vhv.com	ОК	
PREVIOUS	PREVIOUS	REVIOUS		

When associations are successfully saved, home page is opened. In Management Entities section, Hyper-V Cluster and Host statistics are displayed. This serves as a handy reference to the total number of Clusters and Hosts managed by Hyper-V Plugin.

Configuration Status provides a quick overview of configurations successfully completed.

Figure 3.15 Entity Management and Configuration Status

VERTIV. Power Insight Hyper-V Plugin	
Home Virtualization Manager Power Insight U	IPS Associations Additional S
Managed Entities:	
Entity	Value
Virtualization Management Server Type	SCVMM
Total Hyper-V Clusters	1
Total Hyper-V Hosts	3
Configuration Status:	
Configuration Item	Status
SCVMM setup complete	0
Hyper-V setup complete	$\otimes$
Power Insight setup complete	0
Associations added	0
Version: 1 0 0 0	

NOTE: If you no longer wish to perform graceful shutdown management of a specific Hyper-V cluster, delete associations from all hosts of the specific cluster and click Save. This action deletes associations from Hyper-V Plugin configuration and removes the queue allocated for the cluster in RabbitMQ. Essentially, as far as Hyper-V Plugin is concerned, the cluster is reverted to an unmanaged state.

#### Figure 3.16 Additional Settings

VERTIV. Power Insight	t Hyper-V Plugin				
Home Virtualization Manager	Power Insight	UPS Associations	Additional Settings		
Additional Settings					
Timeout (seconds):		Delay (seconds):			VM Shutdown:
VM Shutdown 🛈 •		Alarm Processing Star	t"		Default Action ①
60		0			O Save
Cluster Stop 🛈*		Alarm Processing End			Shutdown
180		0			
100		•			
Cluster Node Stop <sup>(1)</sup> *					
120					
				FOFT TO D	
			R	ESET TO D	EFAULT SAVE
Version: 1.0.0.0					

Additional Settings allow administrators to customize graceful shutdown behavior based on their environment. Hover over the information (*i*) icon to see more details on some of the settings.

Hyper-V Plugin uses the values in Timeout section to determine how long it should monitor specific tasks in the graceful shutdown sequence. Hyper-V Plugin monitors the task for the configured duration and logs success or failure of the task before moving on to the next task in sequence. If the task does not complete within the configured duration, Hyper-V Plugin moves to execute the next task. If the task completes within the configured duration, Hyper-V Plugin adds the status in log file and immediately moves to execute the next task.

Alarm processing start delay determines the duration Hyper-V Plugin must wait before initiating shutdown activities for Hosts in a specific Cluster. Alarm processing end delay determines the duration Hyper-V Plugin must wait at the end of shutdown activity. This acts as a cooldown period between shutdown activities on the same Cluster.

Hyper-V Plugin retries any Virtualization Management server operations. Number of retries and delay between retries is determined by Virtualization server unreachable and Virtualization server delay configuration.

When all Hosts in a Cluster must be gracefully shutdown, Hyper-V Plugin VM Shutdown default action to determine whether to shut down or save every Guest VM.

### 3.6 Changing Password

### To change password for admin user, follow the below steps

1. Click Change Password link in Hyper-V Plugin menu.

### Figure 3.17 Change Password Menu Option

VERTIV. Power Insight Hyper-V F	Plugin
Home Virtualization Manager Power Ins	sight UPS Associations Additional S
Managed Entities:	
Entity	Value
Virtualization Management Server Type	SCVMM
Total Hyper-V Clusters	1
Total Hyper-V Hosts	3
Configuration Status:	
Configuration Item	Status
SCVMM setup complete	ø
Hyper-V setup complete	$\otimes$
Power Insight setup complete	0
Associations added	0
Version: 1.0.0.0	

2. Enter current password, new password and then re-type new password.

### Figure 3.18 Change Password

VERTIV. Power Insight Hyper-V Plugin	
Home Virtualization Manager Power Insight UPS Associations Additional Settings	۰۵
Change Password	
Current Password*	
Enter current password	
New Password*	
Enter new password	
Confirm New Password*	
Enter confirm password	
SAVE	
Version: 1.0.0	

3. Click Save.

#### NOTE: It is recommended to change the default password on first login.

### 3.7 Restoring the Default Password

If you forgot your login password, you may restore the password to its factory default value of *DefaultPassword* in order to access the Hyper-V Plugin application.

#### Steps to restore password:

- 1. Use an SSH client to connect with Hyper-V Plugin VM. Username is *vertiv* and the default password is *vertiv-pi-ssh*. It is highly recommended that you change the default password when setting up Hyper-V Plugin virtual appliance for the first time and subsequently based on your organizational policy.
- 2. Once connected, change directory to /home/vertiv/vhv/server.
- 3. From /home/vertiv/vhv/server, execute the script reset-password.sh. This script creates a temporary reset password marker file resetpluginpassword and restarts Hyper-V Plugin. On startup Hyper-V Plugin code detects the marker file and resets the password to its default value *DefaultPassword* and deletes the marker file.

NOTE: Since reset password script restarts Hyper-V Plugin, it may abort any ongoing graceful shutdown actions hence it is preferable to carry out this action during a maintenance window to avoid disrupting any ongoing graceful shutdown actions.

NOTE: The Restore Password option in the Login page does not actually restore password. It only serves as a reminder to refer to this user guide for detailed steps when you wish to reset your password.

#### Figure 3.19 Reset Password

VERTIV. Power Insight Hyper-V Plugin
Please enter your login details
Restore Password
Refer to Vertiv Hyper-V Plugin User Guide for Instructions on how to reset password.
Restore Password

## **4** Troubleshooting

### 4.1 Virtualization Management Server Errors

### Error: Failed to save Virtualization Management Server configuration: The host or port you entered is incorrect.

**Resolution**: Check the FQDN of the Virtualization Management Server for any typos. Verify DNS server is set up on Hyper-V Plugin VM and DNS resolution of the Host FQDN works correctly.

Verify WinRM listeners for HTTPS and/or HTTP as well as Kerberos, NTLM and CredSSP authentication schemes are enabled.

This error may also occur if Virtualization Management Server ports are blocked by network or Host firewall. Default ports used are 5985 for HTTP and 5986 for HTTPS. PowerShell Test-NetConnection *command-let* comes in handy when verifying TCP/IP connectivity from a Windows computer.

### Error: Failed to save Virtualization Server configuration: The username or password you entered is incorrect.

**Resolution**: Verify username and password of the domain user entered are correct and the account is enabled. PowerShell Invoke-Command *command-let* comes in handy when verifying domain user credentials from a Windows computer.

### 4.2 Alarm Server Errors

### Error: Failed to save PowerInsight server configuration: The host or port you entered is incorrect.

**Resolution**: Check the FQDN of PowerInsight Server for any typos. Verify DNS server is set up on Hyper-V Plugin VM and DNS resolution of the Host FQDN works correctly. If you are using IP address instead, verify connectivity using the IP address and ensure PowerInsight port is not blocked by network or Host firewall.

### Error: Failed to save PowerInsight server configuration: The username or password you entered is incorrect.

**Resolution**: Verify PowerInsight username and password by attempting a login using the same credentials directly in PowerInsight application.

### Error: Failed to save PowerInsight server configuration: API key or secret you entered is incorrect.

**Resolution**: Check if API key and secret are deleted in PowerInsight application and verify there were no typos during copy/paste of the key and secret. If the problem persists, create a new API key and specify in Alarm Server configuration.

### 4.3 Associations Errors

Verify Virtualization Management Server and Alarm Server are set up and running. Errors can occur when opening Associations page if Hyper-V Plugin is unable to connect with Virtualization Management Server or Alarm Server. If servers are up and running correctly and connectivity is not a problem, check credentials configured in Hyper-V Plugin are still valid.

### 4.4 Uninstall Hyper-V Plugin

If you created a service account in Microsoft Active Directory specifically for use in Hyper-V Plugin and added it in Virtualization Management server integration, you may delete or disable it in Active Directory.

If you created Power Insight API key and secret and added these in Hyper-V Plugin Power Insight integration section, open Power Insight application, browse to Integration Management section and delete the API key and secret.

Shutdown Hyper-V Plugin VM and delete the virtual machine.

### 4.5 Multiple Hyper-V Plugin Instances

If you need to use two Hyper-V Plugin instances, it may happen that the IP addresses of the two virtual machines running the Hyper-V Plugins are the same. Run the following command to reset the IP address.

echo -n > /etc/machine-id

systemd-machine-id-setup

## Appendices

### **Appendix A: Technical Support and Contacts**

### A.1 Technical Support/Service in the United States

### Vertiv Group Corporation

24x7 dispatch of technicians for all products.

1-800-543-2378

### Liebert® Thermal Management Products

1-800-543-2378

### Liebert<sup>®</sup> Channel Products

1-800-222-5877

### Liebert® AC and DC Power Products

1-800-543-2378

### A.2 Locations

#### United States

Vertiv Headquarters

505 N Cleveland Ave

Westerville, OH 43082

#### Europe

Via Leonardo Da Vinci 8 Zona Industriale Tognana

35028 Piove Di Sacco (PD) Italy

#### Asia

7/F, Dah Sing Financial Centre 3108 Gloucester Road, Wanchai Hong Kong Vertiv™ Power Insight Hyper-V Plugin Installer/User Guide

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