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# Liebert® IntelliSlot™ Unity Card

## Version 8.0.0.2\_00102 Firmware

### February 5<sup>th</sup>, 2020

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This document outlines:

1. Version and Compatibility Information
2. What's New
3. Security Issues Addressed
4. Upgrade Instructions
5. Known Issues
6. Previous Release Updates and Enhancements

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## 1. Version and Compatibility

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This release contains the following firmware version:

IS-UNITY\_8.0.0.2\_00102

This release is compatible with the following Liebert IntelliSlot communication cards:

IS-UNITY-DP, IS-UNITY-SNMP, IS-UNITY-LIFE

This release is compatible with the following power and thermal management equipment:

Alber BDSU-50	Liebert GXT3 / GXT4
Liebert APM	Liebert HPC-S,M,R,W,Generic
Liebert APM160	Liebert HPM
Liebert APS	Liebert ITA2/EXS
Liebert CRV	Liebert Mini-Mate
Liebert CRV/iCOM Edge	Liebert NX 225-600kVA
Liebert CW*	Liebert NXC
Liebert CWA	Liebert NXL
Liebert Challenger*	Liebert NXR
Liebert DataMate	Liebert PCW
Liebert Deluxe System/3*	Liebert PDX
Liebert DCL	Liebert PeX*
Liebert DCP	Liebert PPC
Liebert DP400	Liebert PSI5
Liebert DS*	Vertiv™ Edge
Liebert DSE	Liebert RDC
Liebert EPM	Liebert RX
Liebert EXC	Liebert STS2
Liebert eXL	Vertiv™ Trinergy Cube
Liebert EXL S1	Liebert XDC with iCOM™ Control
Liebert eXM	Liebert XDP with iCOM™ Control
Liebert EXM2	Liebert XDP-Cray
Liebert FDC	Liebert XDU
Liebert FPC	Liebert XDM
Liebert GXE2	

\*iCOM Firmware PA1.04.033.STD versions or later

This release is compatible with the following sensors:

Liebert SN-2D	Liebert SN-T	Liebert SN-Z02
Liebert SN-3C	Liebert SN-TH	Liebert SN-Z03
Liebert SN-L	Liebert SN-Z01	

This release supports the following features:

Communication Card	LIFE™ Services Support	Sensor Support	Communication Protocol							
			HTTP/HTTPS	Velocity Protocol	Email	SMS	Third-Party Protocols			
							SNMP v1,v2c,v3	BACnet IP/MSTP	Modbus TCP/RTU	YDN23
IS-UNITY-DP	✓	✓	✓	✓	✓	✓	✓	✓	✓	NXL, EXL S1 & PeX
IS-UNITY-LIFE	✓	✓	✓	✓	✓	✓	-	-	-	-
IS-UNITY-SNMP	✓	-	✓	✓	✓	✓	✓	-	-	-
Sensor Support			✓	✓	✓	✓	✓	-	-	-

This release supports the following browsers:

- Microsoft Edge – ver 44.17763.831.0 / 17763.1457 or later
- Microsoft IE 11 – ver 11.0.175 / 17134.1304 or later
- Mozilla Firefox® - ver. 71.0.1 or later
- Google Chrome™ – ver. 85.0.4183.102 / 18363.1082 or later
- Safari® (MacBook®) - ver. 13.1.2 / Catalina 10.15.6
- Safari® (iPad®) - ver. 7.1

## 2. What's New

This release contains the following enhancements, updates and corrections:

- Corrected issue on the IS-UNITY-SNMP card where several pages under Communication tab are not displayed.

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### 3. Security Issues Addressed

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The following highly publicized security vulnerabilities have already been addressed in a previous release:

Name	Description
"ShellShock"	Updated <b>bash</b> version to fix this in release 4.2
"Poodle"	SSLv3 was disabled in release 5.0
Cross-Scripting	Cross-Scripting entries via the Web user Interface were restricted in release 5.1
CVE-2016-0734 "Clickjacking"	Resolved in the 6.2 release.
"Beast" and "Logjam"	The "Beast" and "Logjam" vulnerabilities have been addressed in the 6.3 release.
TLS 1.0 access	TLS 1.0 has been disabled so only newer versions are used. This was addressed in the 6.3 release.
"Sweet 32 Birthday Attack"	Vulnerability Birthday attacks against TLS ciphers with 64bit block size vulnerability (Sweet32) resolved in the 7.0 release.
TLS 1.1 access	TLS 1.1 has been disabled. TLS 1.2 is the minimum version used. This was addressed in the 7.6 release.
CVE-2004-0583 Lack of Account Lockout	This vulnerability could allow a brute force ID/Password attack. This was addressed in the 7.8 release. The account lockout time is 15 minutes. If login is attempted during the timeout period, the timeout period will restart.
California IoT Security Law; SB-327	User must now configure unique administrator credential to access the card. This was addressed in the 7.8 release.
CWE-521 Password Complexity	Minimum of 8 to a maximum of 30 case-sensitive, printable characters (excluding: '<>~?#', double quote and space. Also, must contain a combination of upper and lower case, digit and special characters. The password cannot contain the User Name.
CVE-2018-0459 Authorization Management	This vulnerability could allow an unauthorized (non-admin) user to make changes to the card configuration

## 4. Update Instructions

The Unity cards may be updated to this firmware version using the web-based Firmware Upload feature. Please refer to the Firmware Updates and Card Configuration sections of the [Liebert IntelliSlot Unity Card User Manual \(SL-52645\)](#) and the [Mass Firmware and Configuration Update Tool](#)

### 1) Connecting to the card

After installing the card, allow time for the card to boot. Connect an Ethernet cable from the card to a PC or Laptop. A link local connect can be established. This is a direct PC-to-card Ethernet connection. The PC acquires a local address and the card is accessed at 169.254.24.7. Please consult the Quick Start Guide and User Guide for further details if needed.

2) Open a web browser (such as Chrome) and enter 169.254.24.7 in the address bar.

3) Update the card firmware.

Navigate to:

- “Communications” tab
- “Support” folder
- “Firmware Update” folder
- Click “Enable”
- Click “Web”

The screenshot shows a web browser window with the address bar displaying "169.254.24.7/default.html?devId=4". The page header includes the VERTIV logo, the card model "GXT5-2000LVRT2UXL", the "Communications" tab (highlighted with a red box), and the Liebert logo. The page is titled "Firmware Update:" and shows the date "Updated: October 7, 2020 08:45:47PM".

The left sidebar contains a navigation menu with the following items:

- Identification
  - Uninitialized
  - Uninitialized
  - Uninitialized
- Status
  - GXT5-2000LVRT2UXL
  - Normal Operation
  - Communications
  - Normal Operation
- Communications
  - Summary
  - Active Events
  - Downloads
  - Configuration
  - Protocols
  - Status
  - Support (highlighted with a red box)
  - Active Networking
  - Firmware Update (highlighted with a red box)
  - Configuration Export/Import

The main content area displays a table of status information:

Status	Value	Units
Current Firmware Version	1.1.0.0	
Current Firmware Label	RDU101_1.1.0.0_0000036	
Current Firmware Date	Thu Jun 13 18:55:02 EDT 2019	
Alternate Firmware Version	1.3.0.0	
Alternate Firmware Label	RDU101_1.3.0.0_0000005	
Alternate Firmware Date	Thu Jan 30 18:54:34 EST 2020	

Below the table, there is a "Commands" section with two buttons: "Enable" (highlighted with a red box) and "Cancel". Below this, there are two rows of commands:

Commands	
Run Alternate Firmware	Run Alternate
Firmware Update	Web (highlighted with a red box)

- 4) The Firmware Update page will appear.
  - a. Use the “Choose File” button to select the firmware file via Windows File Explorer.
  - b. Click the “Update Firmware” button.

Parameter	Description
File	Directory and name of the firmware update file. Click the <b>Browse</b> button to navigate and select a valid firmware update file.  Note: The maximum length of a file specification is 250 characters including spaces and punctuation.
Update Firmware	Click this button to initiate the firmware update.

**File:**  No file chosen

- 5) Following the firmware update, the “**Please Create an Administrator Level Account**” dialogue will appear in the browser.
  - a. The customer will provide the credentials.
  - or-
  - b. The installer can choose/create the credentials. The credentials must be communicated to the end customer.

**User Name** – Allowable characters

Min 2 to Max 30 case-sensitive, printable ASCII characters (excluding: \<>~?#, double quote, and space).

Minimum of 2 to a maximum of 30 case-sensitive, printable characters (excluding: \<>~?#, double quote and space).

**Password** – Allowable characters

Min 8 to Max 30 case-sensitive, printable ASCII characters (excluding: \<>~?#, double quote, and space). Must contain a combination of upper and lower case, digit and special characters, but not User Name.

Minimum of 8 to a maximum of 30 case-sensitive, printable characters (excluding: \<>~?#, double quote and space. Also, must contain a combination of upper and lower case, digit and special characters. The password cannot contain the User Name.

- 6) Create an Administrator account as shown in the **example** below:

Username = admini123

Password = mySecret\$789

- 7) Take careful note of the **actual credentials** that are entered in the dialogue shown above.

**Note: If the Administrator credentials are lost or forgotten, the card must be reset to a Factory Default state to regain access. Please reference the User Guide for instructions to reset the card.**

- 8) Click “**Add User**”.
- 9) The dialogue will briefly indicate - “Waiting on response from server.....”
- 10) Next, the dialogue will briefly indicate – “Applying Updates....”

**Note: Do not click the “Back” button in the web browser**

*If the card appears to be unresponsive in the web browser at any point, please re-enter the 169.154.24.7 in the address bar.*

- 11) A second dialogue – “**Recommended Security Updates**” may appear. If it does, just click the “**Save**” button at the bottom to continue.

Recommended Security Updates


The card security has been updated to align with current best practices.

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Please add a User Level Account (optional)

An existing default User Level account will be deleted.

Username

Password  

Confirm Password

Please add an SNMP Access Community String (optional)

Any existing default SNMP Community string will be deleted.

Community String

Password Protect Site

Password Protected Site mode is **strongly recommended**. This mode requires a user login to access the web pages.

Site Protection ☒

Saves all changes and restarts the card

- 12) The dialogue will briefly indicate - “Waiting on response from server.....”

- 13) The Password Protected Site login screen is presented. Please login with the administrator credentials created above. Please reference step 7)

Username = xxxxxxxxxx

Password = xxxxxxxxxx

vertiv.com.'" data-bbox="128 163 912 670"/>

← → ↻ 🏠 ⚠ Not secure | 169.254.24.7/web/initialize.htm ☆ 🔒 🌐 📶 🔍

**VERTIV** Home

Authentication is required. Please login.

**Login**

Username:

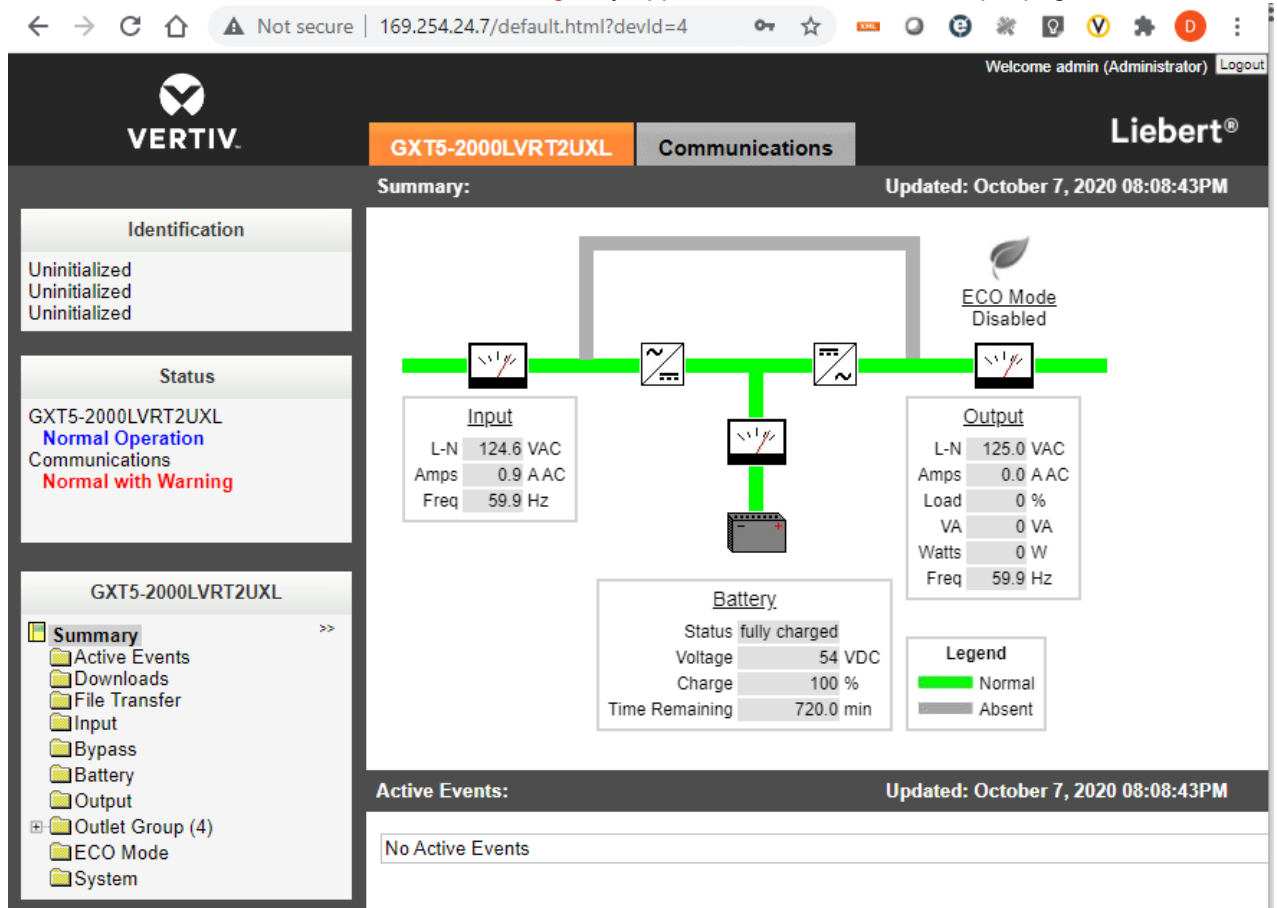
Password:

Login Cancel

For assistance, visit [vertiv.com](http://vertiv.com).



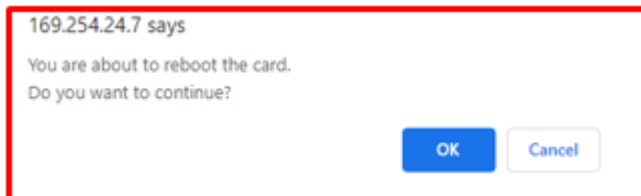
14) Communications Status = **Normal with Warning** may appear as shown in the example page below.



15) The **Normal with Warning** message can be cleared by **Restarting** the card.

Navigate to:

- “Communications” tab
- “Support” folder
- Click “Enable”
- Click “restart”
- Click “OK” in the browser pop-up dialogue



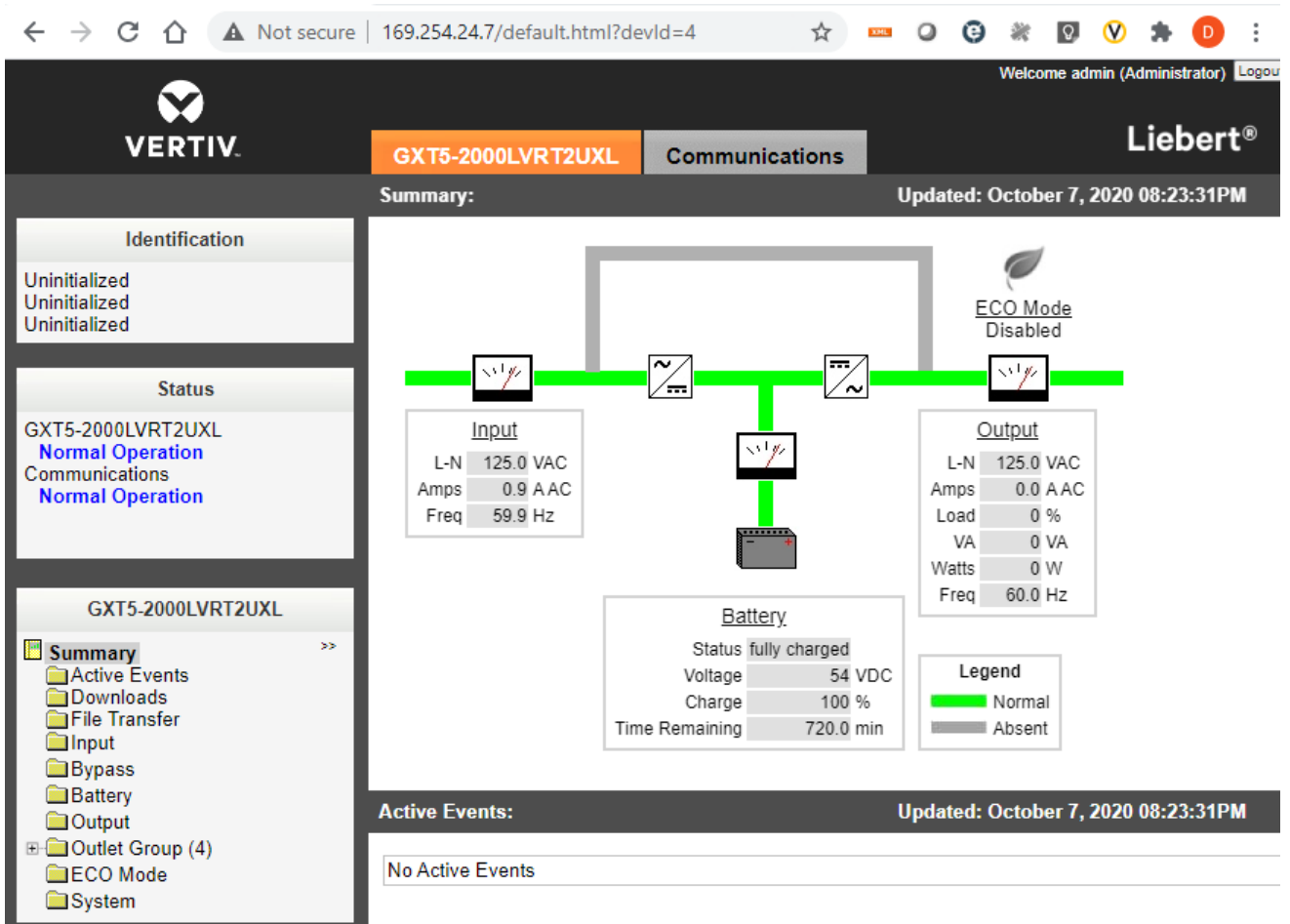
Status	Value	Unit
Agent Date and Time	2020-07-29 21:26:55	
Agent Model	RDU1xx Platform	
Agent App Firmware Version	1.3.0.0	
Agent App Firmware Label	RDU101_1.3.0.0_0000005	
Agent Boot Firmware Version	20190613164719	
Agent Boot Firmware Label	Boot 20190613164719	
Agent Serial Number	004F	
Agent Manufacture Date	2019-11	
Agent Hardware Version	0	
Agent GDD Version	130850	
FDM Version	1086	
Product Sequence ID	11.1	
Device-Assigned Label	Not assigned	

Commands	Buttons
Restart Card	Restart
Reset Card to Factory Defaults	Reset to Factory Defaults

Diagnostics	Buttons
Generate and download diagnostic file	Get File

16) Following the card restart, login to the card again (same as step 10) above.

17) The card web page will be normal as shown below



18) The administrator account setup is complete.

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## 5. Known Issues

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Component	Description
Device Settings	When temperature settings are made on some thermal devices, there may be some 'round-off' error of one tenth of a degree between what was requested and what the device shows after the change. This is a known limitation of some thermal device firmware versions and will be corrected in future versions of the device controller firmware.
Liebert GXT3/4 UPS Support	The IP address of the Unity card may be displayed on the local display of the Liebert GXT4 UPS unit. The IP address is pushed to the GXT4 when the card starts up. If the address changes (for example, if it is changed by the DHCP server when the DHCP lease runs out), the local GXT4 display will continue to show the old address until the card is restarted.
	While the SNMP OIDS for the GXT are backward compatible with those from the IS-WEBCARD, the text values in some SNMP varbinds and email/SMS notifications have changed slightly to use the Unity card equivalent.
Sensor Support	The preferred way to change the display order for multiple sensors is through the Web user interface. If the order is changed using one of the supported protocols then the entire list of sensors should be set in the correct order (including slots that should become blank) to ensure all sensors are still included.
SNMP	SNMP <i>getnext</i> requests may fail on some tables if there are multiple varbinds in the request. If this occurs, use single-varbind requests.
Firmware Update	When using the Microsoft Edge browser to upgrade firmware from a 7.5.0.0 or 7.5.1.0 to another release, the web page will become blank and display an authorization error. To recover, enter the IP address of the card followed by <Enter> after the firmware upgrade completes (this typically takes 5 – 6 minutes).
Firmware Update	An update from version 4.3 or older will fail when updating to the v7.7 release or newer. An intermediated (two step) process is required - update to V7.6, then update to v7.7 or newer. Please contact Monitoring Application support to obtain the 7.6 firmware version.
Account Lockout	If Remote Authentication is enabled with Local Authentication, Example: <b>RADIUS then Local</b> . The Local User will be locked out after three successful logins. The local user must wait 15 minutes to login again.
Firmware Update	Firmware update is not functional with Firefox running on Windows. However, it is successful running on Ubuntu Linux

## 6. Previous Release Updates and Enhancements

Component	Description
v7.0.1.0	<p>This release contains the following enhancements:</p> <ul style="list-style-type: none"> <li>• Configuration Import / Export <ul style="list-style-type: none"> <li>○ Manual import / export is supported via the web UI.</li> <li>○ Mass (programmatic) import / export is supported via an HTTP (specification is available).</li> </ul> </li> <li>• Remote Authentication <ul style="list-style-type: none"> <li>○ LDAP</li> <li>○ RADIUS</li> <li>○ TACACS+</li> <li>○ Kerberos</li> </ul> </li> <li>• Support for new Devices <ul style="list-style-type: none"> <li>○ iCOM DP400</li> <li>○ Liebert ITA2</li> </ul> </li> <li>• EXL S1 legacy modbus mapping support Input/Bypass/Output voltages.</li> </ul> <p>The following issues were addressed in this release:</p> <ul style="list-style-type: none"> <li>• If the administer User Name = “admin” was used prior to upgrading to Version 7.0.0.0, the user would be no longer have write access to the card. Reset to factory default was required to restore write access to the card.</li> <li>• If a user upgraded to version 7.0.0.0 and never changed the default administrator credentials in cards that were originally shipped with version 5.0.0.0 or earlier, the Users entries would become corrupted. Reset to factory default was required to restore write access to the card.</li> </ul>
v7.1.0.0	<p>This release contains the following enhancements:</p> <ul style="list-style-type: none"> <li>• (40xxx) support Input/Bypass/Output voltages.</li> <li>• BACNet COV persistence.</li> <li>• The following issues were addressed in this Configuration Import / Export <ul style="list-style-type: none"> <li>○ Manual import / export is supported via the web UI. and programmatically using HTTP (specification is available).</li> <li>○ Mass (programmatic) import / export is supported the web UI and programmatically using HTTP (specification is available).</li> </ul> </li> <li>• Remote Authentication <ul style="list-style-type: none"> <li>○ LDAP</li> <li>○ RADIUS</li> </ul> </li> </ul>

Component	Description
	<ul style="list-style-type: none"> <li>○ TACACS+</li> <li>○ Kerberos</li> <li>• Support for new Devices <ul style="list-style-type: none"> <li>○ Liebert DP400</li> <li>○ Liebert ITA2</li> <li>○ Liebert STS2</li> </ul> </li> </ul> <p>EXL S1 legacy modbus mapping release:</p> <ul style="list-style-type: none"> <li>• If the administrator User Name = “admin” was used prior to upgrading to Version 7.0.0.0, the user would no longer have write access to the card. Reset to factory default was required to restore write access to the card.</li> <li>• If a user upgraded to version 7.0.0.0 and never changed the default administrator credentials in cards that were originally shipped with version 5.0.0.0 or earlier, the Users entries would become corrupted. Reset to factory default was required to restore write access to the card.</li> <li>• The card could fail to write admin credentials to the file system following a restart. Hard restart of the card (remove and restore power) was required to regain access.</li> </ul>
v7.2.0.0	<p>This release contains the following enhancements:</p> <ul style="list-style-type: none"> <li>• Support for new NOR Flash (previous part is obsolete)</li> <li>• Support for new NAND Flash (previous part is obsolete)</li> <li>• IPv4 Network address configuration via the diagnostics console (implemented for Apple Retail)</li> </ul>
v7.3.0.0	<p>This release contains the following enhancements:</p> <ul style="list-style-type: none"> <li>• PS15 UPS support</li> <li>• GXE2 UPS support</li> <li>• 2 - Factor RSA support for Remote Authentication</li> <li>• Configurable DNS Hostname</li> </ul>
v7.3.1.0	<p>This release contains the following enhancements:</p> <ul style="list-style-type: none"> <li>• Add the following data points for EXL S1 <ul style="list-style-type: none"> <li>○ Bypass Input Current Phase A</li> <li>○ Bypass Input Current Phase B</li> <li>○ Bypass Input Current Phase C</li> </ul> </li> </ul>

Component	Description
v7.5.0.0	<p>This release contains the following enhancements:</p> <ul style="list-style-type: none"> <li>Add the support for Mini-Mate 2, DataMate and EXS Frame 2 and Frame 3</li> </ul>
v7.5.1.0	<p>This release contains the following enhancements and corrections:</p> <ul style="list-style-type: none"> <li>Change firmware to eliminate Modbus 65535 response data during device discovery.</li> <li>Correct an alarm latching behavior when monitoring the STS2 Static Transfer Switch.</li> </ul>
v7.6.0.0	<p>This release contains the following enhancements and corrections:</p> <ul style="list-style-type: none"> <li>EXL S1 – Increase battery cabinet support to 8.</li> <li>NXL – New fan and thermal data points.</li> <li>APM600 and eXM MSR – Add Lithium Ion Battery support.</li> <li>PSI5 – Add outlet reboot capability</li> <li>Disable TLSv1.2 support</li> </ul>
v7.6.1.0	<p>This release contains the following enhancements and corrections:</p> <ul style="list-style-type: none"> <li>EXL S1 – YDN23</li> </ul>
v7.7.0.0	<p>This release contains the following enhancements, updates and corrections:</p> <ul style="list-style-type: none"> <li>CRV/PACC</li> <li>APM NXr</li> <li>EXL S1</li> <li>iCOM PA XDU</li> <li>ITA2_8K</li> </ul>
v7.8.0.0_83	<p>This release contains the following enhancements, updates and corrections:</p> <ul style="list-style-type: none"> <li>Vertiv Edge <i>initial release</i></li> <li>CRV10/PACC</li> <li>EXL</li> <li>iCOM PA XDU</li> <li>EXS Frame 2/3</li> <li>Compliance with California IoT Law</li> <li>Account lockout for 15 minutes after 3 failed login attempts</li> </ul>
V7.9.2.0	<p>This release contains the following enhancements, updates and corrections:</p> <ul style="list-style-type: none"> <li>Corrected an unintended reboot condition when a BACnet/MSTP BMS was in use.</li> <li>Trinergy Cube <i>initial release</i></li> </ul>

Component	Description
	<ul style="list-style-type: none"> <li>• iCOM EDGE CR012</li> <li>• iCOM EDGE CR025</li> <li>• iCOM EDGE CR030</li> <li>• iCOM EDGE PeX4</li> <li>• iCOM CWA</li> <li>• iCOM XDU</li> <li>• EXL-S1</li> </ul>
V8.0.0.0	<p>This release contains the following enhancements, updates and corrections:</p> <ul style="list-style-type: none"> <li>• EXM2</li> <li>• APM160</li> <li>• XDM</li> <li>• LLDP protocol support</li> <li>• Password Complexity implemented</li> <li>• Authorization Management Vulnerability mitigated</li> </ul>
V8.0.0.1	<ul style="list-style-type: none"> <li>• Corrected the “Generate Self-Signed SSL Certificate” functionality</li> </ul>