Distribution Assurance Package

Deployment and Startup

VERTIV™

Benefits

Single-Source Management for Vertiv™ PowerIT Rack PDUs

Rack power distribution units (rPDUs) are the last link in the power chain, ensuring delivery of critical power to IT loads. These critical components play a key role in data center infrastructure management, giving you access to rack-level power consumption and environmental information. Rack PDUs also allow you to directly control power to IT equipment for better capacity and power management.

Having rPDUs that are properly installed and maintained is essential for critical system availability. However, your internal resources who are dealing with time and budget restraints cannot always give rPDUs the attention they need. Additionally, services that aren't provided by the original equipment manufacturer (OEM) may not be comprehensive or include the level of expertise required.

By choosing a bundled solution that combines market-leading rPDU technology with lifecycle services provided by the OEM, you simplify the management of your IT equipment.

Benefits

- Assured critical power delivery

- Optimized use of your IT staff

- Simplified rPDU deployment and maintenance

- Instant access to power protection information

- Improved protection for your IT investment

Maintain power system availability with expert support for your rack power distribution units

The Distribution Assurance Package combines market-leading rPDU technology with a seven-year protection plan and the industry's premier service capability.

With this solution, you are helping to ensure data center availability. You are putting your critical power in the capable hands of our experienced team of factory-authorized technicians from day one, giving you peace of mind. While rPDUs offer trouble-free operation, rapid deployment and ongoing oversight are essential to business-critical continuity.

Our Distribution Assurance Package for Vertiv PowerIT rPDUs includes:

- Startup and installation

- Seven-year protection plan

- Optional removal and disposal

- On-site support and emergency response

- Comprehensive reports

Startup and Installation

Factory-authorized Vertiv™ technicians handle rPDU installation and startup at your location. You'll enjoy the convenience and peace of mind that comes from having the experts do the job, and IT staff is free to attend to other tasks.

Seven-Year Protection Plan

The Distribution Assurance Package provides 100 percent labor and travel coverage, and 100 percent parts coverage for maintenance, repair, or replacement for a full seven years. With this level of protection, you avoid unexpected downtime costs and gain network availability.

Optional Removal and Disposal

If ordered with the Distribution Assurance Package, our technicians will remove and dispose of any old rPDUs while following all regulatory requirements. This optional task is handled when visiting to install and startup your new rPDUs.

On-site Support and Emergency Response

Vertiv's experienced team of technicians offers the industry's premier service capability for maintaining and supporting basic, managed, or adaptive rPDUs. Should a problem ever arise with the units, you'll have 24x7 access to Vertiv's Customer Resolution Center. You can count on quick recognition by support personnel as well as priority status during emergencies including guaranteed on-site emergency response.

Comprehensive Reports

We provide on-demand access to service histories and reports via the Customer Services Network portal. With this vital information at your fingertips, you will always know the status of your rPDUs under contract, and will have the information needed to simplify the management of this critical power system component.

Summary

Even when your IT staff is working at capacity, there's no need to leave business-critical power unmanaged.

The Distribution Assurance Package from Vertiv gives you a trusted OEM service partner with an unmatched level of rPDU service expertise. We'll handle everything from order to deployment, and ensure consistent service across all your sites. You'll have a complete, worry-free solution to assure critical power to your IT loads for maximum availability.

By combining leading rPDU technology, expert service and support, and a seven-year protection plan, you'll know your data center has the power it needs to support business-critical applications.

Ordering Information

To learn more about this service and other Vertiv™ solutions, visit Vertiv.com or call 1-800-543-2378.

- 7-Year Protection Plan
- OEM/Certified Expertise
- Startup and Installation
- DISTRIBUTION ASSURANCE PACKAGE
- 24x7 On-site Emergency Response
- 100% Parts/Labor Coverage
- Optional Equipment Disposal