



NetSure™ -48 VDC Power System

User Manual

Specification Number: 582136600

Model Number: 211NGFB

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Technical Support Site

If you encounter any installation or operational issues with your product, check the pertinent section of this manual to see if the issue can be resolved by following outlined procedures.

Visit <https://www.vertiv.com/en-us/support/> for additional assistance.

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Admonishments Used in this Document



DANGER! Warns of a hazard the reader *will* be exposed to that will *likely* result in death or serious injury if not avoided. (ANSI, OSHA)



WARNING! Warns of a potential hazard the reader *may* be exposed to that *could* result in death or serious injury if not avoided. This admonition is not used for situations that pose a risk only to equipment, software, data, or service. (ANSI)



CAUTION! Warns of a potential hazard the reader *may* be exposed to that *could* result in minor or moderate injury if not avoided. (ANSI, OSHA) This admonition is not used for situations that pose a risk only to equipment, data, or service, even if such use appears to be permitted in some of the applicable standards. (OSHA)



ALERT! Alerts the reader to an action that *must be avoided* in order to protect equipment, software, data, or service. (ISO)



ALERT! Alerts the reader to an action that *must be performed* in order to prevent equipment damage, software corruption, data loss, or service interruption. (ISO)



FIRE SAFETY! Informs the reader of fire safety information, reminders, precautions, or policies, or of the locations of fire-fighting and fire-safety equipment. (ISO)



SAFETY! Informs the reader of general safety information, reminders, precautions, or policies not related to a particular source of hazard or to fire safety. (ISO, ANSI, OSHA)

Important Safety Instructions

Safety Admonishments Definitions

Definitions of the safety admonishments used in this document are listed under “Admonishments Used in this Document” on page iv.

Safety and Regulatory Statements

Refer to Section 4154 (provided with your customer documentation) for Safety and Regulatory Statements.

Déclarations de Sécurité et de Réglementation

Reportez-vous à la Section 4154 (fourni avec les documents de votre client) pour les déclarations de sécurité et de réglementation.

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1 System Overview

1.1 Preface

This document (Section 6032) provides User Instructions for Vertiv™ NetSure™ Power System Model **211NGFB**, Spec. No. **582136600**.

The complete Customer Documentation Package consists of...

System Installation Manual

- Power System Installation Instructions: Section 6031

System User Manual

- Power System User Instructions: Section 6032
- Rectifier Instructions: UM1R481000
- Power System “System Application Guide”: SAG582136600
- Engineering Drawings

Controller User Manual

- NCU Controller User Instructions: UM1M830BNA
- ACU+ Controller User Instructions: UM1M820BNA
- SCU+ Controller User Instructions: UM1M521BNA

For factory settings of all configurable Controller parameters, refer to the Configuration Drawing (C-drawing) supplied with your Power System.

1.2 System Description

The Vertiv™ NetSure™ 211NGFB DC Power System is a complete integrated power system containing rectifiers, intelligent control, metering, monitoring, and distribution. This power system consists of the following mounted in a 1RU or 2RU high by 19” or 23” wide shelf.

500W or 1000W Rectifier Modules

- The 1RU high by 19” wide shelf accommodates two (2) 500W or 1000W Rectifier Modules.
- The 1RU high by 23” wide shelf accommodates three (3) 500W or 1000W Rectifier Modules.
- The 2RU high by 19” wide shelf accommodates four (4) 500W or 1000W Rectifier Modules.
- The 2RU high by 23” wide shelf accommodates six (6) 500W or 1000W Rectifier Modules.

The Rectifier Modules provide load power, battery float current, and battery recharge current during normal operating conditions. The Rectifier Modules are designed to provide constant power. They are designed with the latest patented switch-mode technology using DSP (Digital Signal Processing) functionality for efficient operation. This means that, within the normal operating ambient temperature range and input voltage range, the maximum available output power is a constant 500W or 1000W. Within these ranges, the Rectifier Modules operate in one of three modes, depending upon load demands. Transition between modes is completely automatic. If ambient temperature rises above or input voltage falls below acceptable values, Rectifier Modules continue to operate but at derated output power levels.

- Constant Voltage Mode:** For any initial output voltage setting from 48 to 58 volts, output voltage remains constant regardless of load. This is the normal operating condition, in which loads are being supplied and batteries are float charged.

Rectifier Modules operate in the Constant Voltage Mode unless load increases to the point where the product of load current and output voltage is approximately 500W or 1000W.

- b) **Constant Power Mode:** As load increases above approximately 500W or 1000W (non-adjustable), output current continues to increase, but output voltage decreases as required to maintain constant output power. Rectifier Modules operate in the Constant Power Mode unless load continues to increase to the point where the current limit setting is reached.
- c) **Constant Current Mode:** If load increases above the current limit setting, output voltage decreases linearly to maintain output current at current limit.

Controller

The controller controls the operation of the rectifier modules. The controller also provides power system control, metering, monitoring, and alarm functions.

NCU (NetSure Control Unit): The controller provides power system control (including optional low voltage battery disconnect (LVBD) and low voltage load disconnect (LVLD) control), rectifier control (including a charge control function), metering functions, monitoring functions, local/remote alarm functions, and connections for binary inputs and programmable relay outputs. The controller also supports rectifier temperature compensation if the system is equipped with a temperature probe(s). Temperature probe(s) may also be designated to monitor ambient temperature and/or battery temperature. The controller also provides data acquisition, system alarm management, and advanced battery and energy management. The controller contains a color TFT display and keypad for local access. The controller provides an Ethernet port and comes with comprehensive webpages for remote access. The controller has SNMP V3 capability for remote system management. The controller supports software upgrade via its USB port. Refer to the NCU Controller Instructions (UM1M830BNA) for more information.

ACU+ (Advanced Control Unit Plus): The controller provides power system control (including optional low voltage battery disconnect (LVBD) and low voltage load disconnect (LVLD) control), rectifier control (including a charge control function), metering functions, monitoring functions, and local/remote alarm functions. The controller also supports rectifier temperature compensation if the system is equipped with a temperature probe(s). Temperature probe(s) may also be designated to monitor ambient temperature and/or battery temperature. The controller also provides data acquisition, system alarm management, and advanced battery and energy management. The controller contains an LCD display and keypad for local access. The controller provides an Ethernet port and comes with comprehensive webpages for remote access. The controller has SNMP capability for remote system management. The controller supports software upgrade via its USB port. Refer to the ACU+ Controller Instructions (UM1M820BNA) for more information.

SCU+ (Standard Control Unit Plus): The SCU+ provides Rectifier Module and optional Low Voltage Battery Disconnect (LVBD) or Low Voltage Load Disconnect (LVLD) control, metering functions, monitoring functions, and local/remote alarms. The SCU+ contains an LCD display and keypad for local access. It provides connection for binary inputs, programmable relay outputs, and a charge control function. The controller also supports rectifier temperature compensation if the system is equipped with a temperature probe (or multiple temperature probes connected via a Temperature Concentrator (SM TEMP), and ambient temperature monitoring if equipped with a second temperature probe. The SCU+ also provides Ethernet connection and SNMP capability.

Distribution Unit

Various Distribution Unit options are available, as described in SAG582136600. The Distribution Unit can be equipped with an optional Low Voltage Battery Disconnect (LVBD) or Low Voltage Load Disconnect (LVLD) contactor.

1.3 Physical Security

This product is designed and intended to be deployed and operated in a physically secure and network firewall-protected location. Vertiv recommends a review of the physical security and operating environment of the unit. Since an attacker or disgruntled user can cause serious disruption, below are some recommended best practices that include, but are not limited to:

- Restrict access to areas, racks, and units with encrypted card RFID/badges, unique multi-factor passcode authentication for access, man traps, and biometric scanners for physical access to the equipment.
- Have trusted and background-checked security guards with 24x7x365 physical presence and written logs to help document and note physical access to a data center, building, rack, and so on.
- Restrict physical access to telecommunications equipment and network cabling. Physical access to the telecommunications lines and network cabling should be restricted to protect against attempts to intercept or sabotage communications. Best practices include use of metal conduits for the network cabling running between equipment cabinets.
- All USB, RJ45, and/or any other physical ports should be restricted on the units.
- Do not connect removable media (such as USB devices, SD cards, and so on) for any operation (such as firmware upgrade, configuration change, or boot application change) unless the origin of media is known and trusted. Before connecting any portable device through a USB port or SD card slot, scan the device for malware and viruses.

2 Operating Procedures

2.1 Controller and Rectifier

For operation instructions on these units, refer to the following documents.

- NCU Controller Instructions (UM1M830BNA)
- ACU+ Controller Instructions (UM1M820BNA)
- SCU+ Controller Instructions (UM1M521BNA)
- Rectifier Instructions (UM1R481000)

2.2 List KG GMT Load Distribution Fuse Panel

Local Controls and Indicators

Refer to **Figure 2.1** for indicator locations.

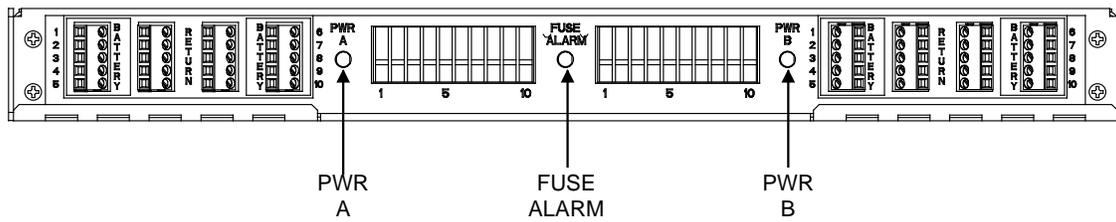
PWR A and PWR B indicator: When illuminated (green), indicate power is supplied to the A and B sides, respectively.



NOTE! The split (A/B) input bus option provided on this panel is strapped for a single input in this Power System.

FUSE ALARM indicator: When illuminated (red), indicates a load distribution fuse is open. The open fuse provides a mechanical indicator visible through the fuse safety cover.

Figure 2.1 Indicator Locations (List KG)



3 Maintenance

3.1 Important Safety Instructions



DANGER! Adhere to the “Important Safety Instructions” presented at the front of this document.

3.2 System Maintenance Procedures

The maintenance procedures listed in **Table 3.1** should be performed and recorded at the recommended interval to ensure continual system operation.

The table references specific sections in the **User Instructions (Section 6032)** or the separate **Installation Instructions (Section 6031)** that help in performing these procedures.

Table 3.1 Maintenance Procedures to be Performed at 6-Month Intervals

| PROCEDURE | REFERENCED IN |
|---|--|
| Check ventilation openings for obstructions such as dust, papers, manuals, etc. | -- |
| Inspect and tighten all installer's connections. | Section 6031, Making Electrical Connections section. |

4 Troubleshooting and Repair

4.1 Contact Information

Refer to Section 4.154 (provided with your customer documentation) for support contact information.

4.2 Controller and Rectifiers

For troubleshooting and repair instructions on these units, refer to the following documents.

- NCU Controller Instructions (UM1M830BNA)
- ACU+ Controller Instructions (UM1M820BNA)
- SCU+ Controller Instructions (UM1M521BNA)
- Rectifier Instructions (UM1R481000)

4.3 Controller Configuration

For factory settings of all configurable controller parameters, refer to the Configuration Drawing (C-drawing) supplied with your Power System.

4.4 System Troubleshooting Information

General

This system is designed for ease in troubleshooting and repair. The various indicators, as described in the "Operating Procedures" section and the separate Controller and Rectifier *User Manuals*, are designed to isolate failure to a specific element. Once the faulty element has been identified, refer to the next sections, "REPLACEMENT INFORMATION" and "REPLACEMENT PROCEDURES".

Troubleshooting Alarm Conditions on the Controller

The controller displays alarm conditions as listed in the Available Alarms section of the separate Controller User Manual. Programmable external alarm relays are also available. The separate Power System Installation Manual (Section 6031) lists the factory default alarm relay configurations. Your system may have different configurations than those listed. Refer to the Configuration Drawing (C-drawing) supplied with your Power System for your alarm relay configurations.

The controller's **Active Alarm** and **Alarm History** submenus allow the user to view alarm details. Refer to the separate Controller User Manual to access these menus.

Checking the NCU or ACU+ Controller's Current Limit Point after Adding or Removing a Rectifier

If a rectifier is added to the power system, the system current limit point will automatically increase by the percentage each existing rectifier was set to provide prior to the addition.

If a rectifier is removed from the system (and the Rect Comm Fail alarm is reset), the current limit point will remain unchanged unless the capacity of the remaining rectifiers is not sufficient to maintain the present current limit point. If that happens, the current limit point will automatically increase to the maximum (121% of the remaining rectifiers).

It is recommended that the current limit point be checked whenever a rectifier is added to or removed from the power system.

When setting total rectifier current limit, the set point to each unit is the total set point divided by the number of units. For example, if the system contains five rectifiers and the current limit is set to 150 amps then each rectifier has a current limit set point of 30 amps. If one or more rectifiers are removed or fail it will take several seconds for the individual set points to the remaining rectifiers to be reset. In the example given, if one rectifier is removed the current limit set point will drop to 120 amps (30 amps times four remaining rectifiers) until the controller can send updated set points to the remaining rectifiers. This takes a couple communication cycles (several seconds) after which each rectifier would have a new set point of 37.5 amps for a total of 150 amps. The total current limit of the rectifiers should not be set such that the loss of the redundant rectifiers will cause this temporary set point to drop below the actual maximum expected load. If batteries are used on the rectifier output, the batteries should support the load until the current limit set points can be re-established due to loss of a rectifier.

Refer to the ACU+ Instructions (UM1M820BNA) or NCU Instructions (UM1M830BNA) for a procedure.

Clearing a Rectifier Communications Fail Alarm after Removing a Rectifier

If a rectifier module is removed from the system, a rectifier communications failure alarm is generated. If the rectifier module will not be replaced, the alarm should be cleared.

Refer to the controller instructions for a procedure.

Clearing a Rectifier Lost Alarm

If the controller resets while a rectifier communications fail alarm is active, the rectifier communications fail alarm is replaced with a rectifier lost alarm. The alarm should be cleared.

Refer to the controller instructions for a procedure.

4.5 Replacement Information

Replacement Assemblies

When a trouble symptom is localized to a faulty Rectifier Module or Controller, that particular device should be replaced in its entirety. Other than a Rectifier Module fan replacement, no attempt should be made to troubleshoot or repair individual components on any Rectifier Module or Controller. Refer to the separate Controller or Rectifier Module User Manuals for replacement procedures.

Refer to SAG582136600 for replacement part numbers.

4.6 Replacement Procedures

Important Safety Instructions



DANGER! Adhere to the “Important Safety Instructions” presented at the front of this document.

Replacing a Rectifier Module

Refer to the separate Rectifier Module User Manual for a rectifier replacement procedure. Before replacing any Rectifier Modules, note the following.

In a Power System equipped with an NCU or ACU+ controller, the rectifier module being replaced is assigned by the controller the lowest available identification number. If desired, you can change the identification number. Refer to the ACU+ Instructions (UM1M820BNA) or NCU Instructions (UM1M830BNA) for a procedure.

Replacing the Controller

Refer to the controller instructions for a procedure.

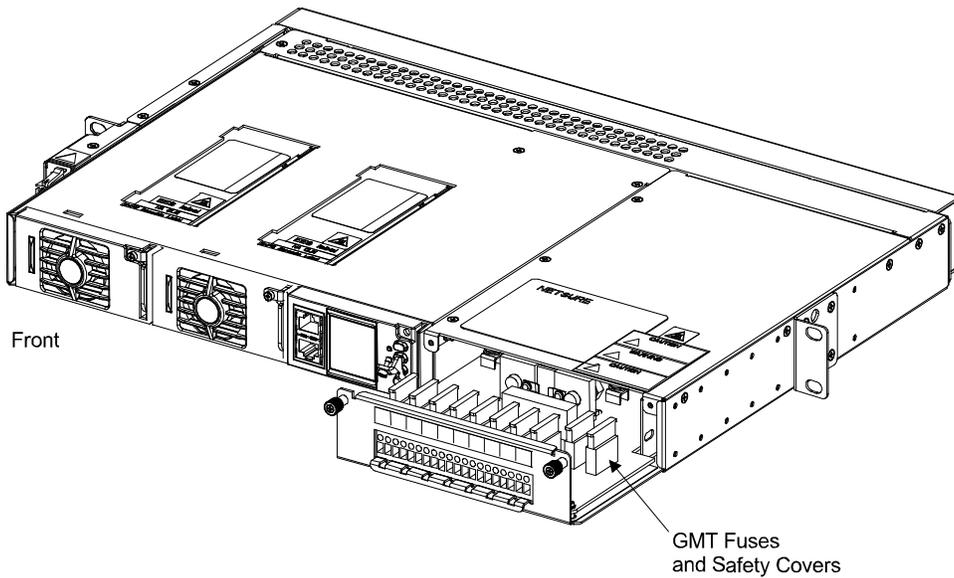
Replacing a GMT Distribution Fuse (List 1 and 2 Shelves)

If a GMT distribution fuse opens; replace with the same type and rating, or equivalent. Refer to SAG582136600 for fuse replacement part numbers.

Refer to **Figure 4.1** as this procedure is performed.

Procedure

1. Adhere to the “Important Safety Instructions” presented at the front of this document. This procedure exposes the Distribution Unit. BATTERY VOLTAGE is present on the Distribution Unit.
2. Performing this procedure may activate external alarms. Do one of the following. If possible, disable these alarms. If these alarms cannot be easily disabled, notify the appropriate personnel to disregard any future alarms associated with this system.
3. Loosen the captive fastener located on the front of the Distribution Unit.
4. Partially slide the Distribution Unit out of the Power/Distribution Shelf.
5. Replace the open GMT fuse. Ensure a safety cover is installed over the new fuse.
6. Carefully slide the Distribution Unit back into the Power/Distribution Shelf.
7. Secure the Distribution Unit by tightening the front captive fastener.
8. Enable the external alarms, or notify appropriate personnel that this procedure is finished.
9. Ensure that there are no local or remote alarms active on the system.

Figure 4.1 GMT Distribution Fuse Replacement (List 1 and 2, List 1 shown)**Replacing a GMT Distribution Fuse (List 5 and 6 Shelves)**

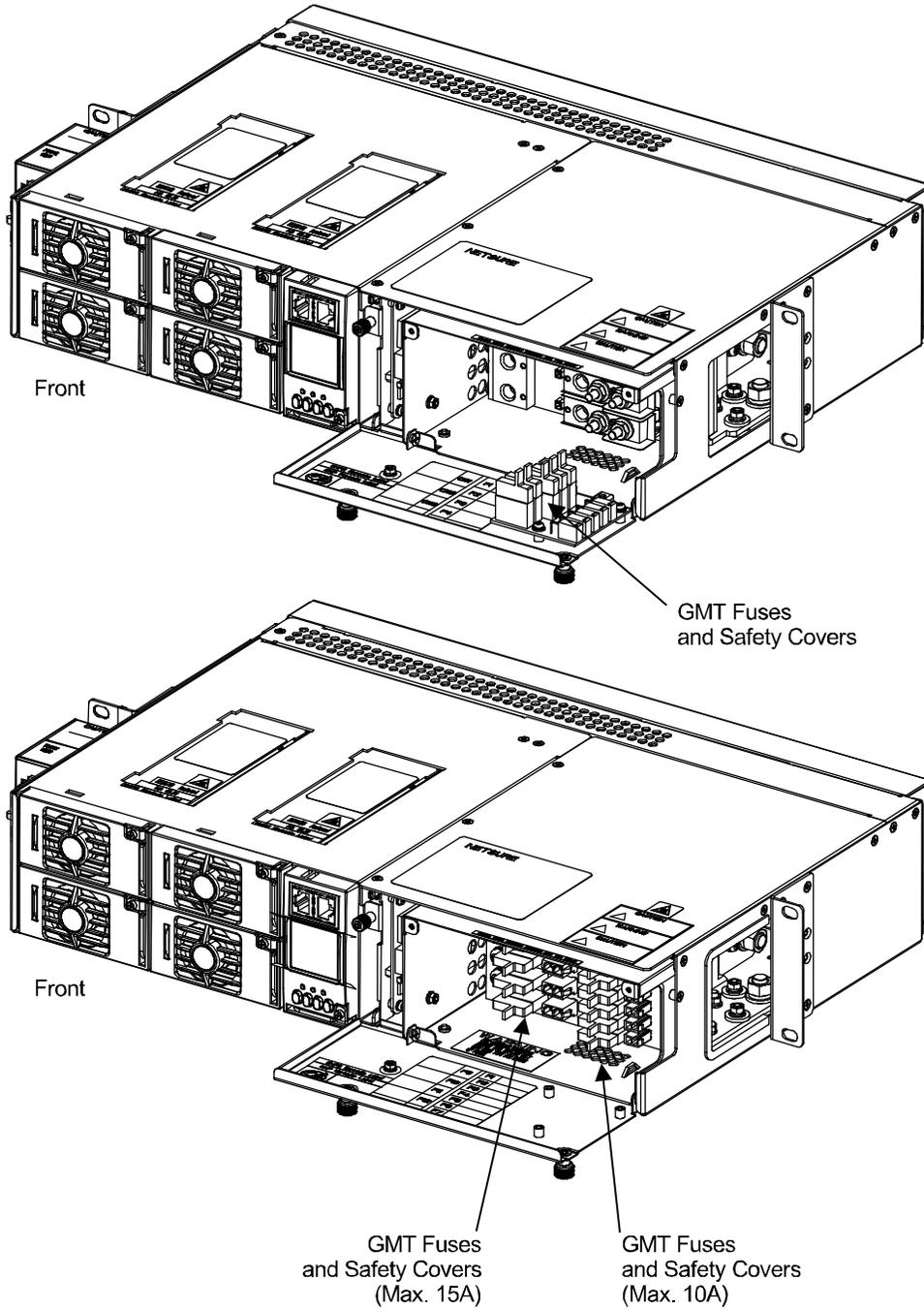
If a GMT distribution fuse opens, replace with the same type and rating, or equivalent. Refer to SAG582136600 for fuse replacement part numbers.

Refer to **Figure 4.2** as this procedure is performed.

Procedure

1. Adhere to the “Important Safety Instructions” presented at the front of this document. This procedure exposes the Distribution Unit. BATTERY VOLTAGE is present on the Distribution Unit.
2. Performing this procedure may activate external alarms. Do one of the following. If possible, disable these alarms. If these alarms cannot be easily disabled, notify the appropriate personnel to disregard any future alarms associated with this system.
3. Open the Distribution’s Unit front access panel.
4. Replace the open GMT fuse. Ensure a safety cover is installed over the new fuse.
5. Close the Distribution’s Unit front access panel.
6. Enable the external alarms, or notify appropriate personnel that this procedure is finished.
7. Ensure that there are no local or remote alarms active on the system.

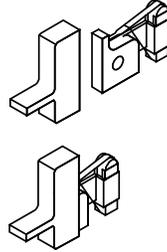
Figure 4.2 GMT Distribution Fuse Replacement (List 5 and 6, List 5 shown)



Replacing a GMT Distribution Fuse (List KG GMT Fuse Load Distribution Panel)

Load distribution fuses are located on the front panel of List KG. If replacement of a distribution fuse becomes necessary, replace only with Bussmann GMT type of the correct rating. Ensure a safety cover is installed on the replacement fuse, as shown in **Figure 4.3**.

Figure 4.3 Safety Fuse Cover, Part No. 102774 (Bussmann GMT-Y)



Replacing the External IB5 Assembly (if furnished)



DANGER! Adhere to the “Important Safety Instructions” starting on page v.



WARNING! Circuit cards used in this system contain static-sensitive devices. Refer to Section 4154 (provided with your customer documentation) for static-sensitive device precautions.

The external IB5 assembly can be replaced with the system operating.

Procedure

1. Performing this procedure may activate external alarms. Do one of the following. If possible, disable these alarms. If these alarms cannot be easily disabled, notify the appropriate personnel to disregard any future alarms associated with this system while the procedure is being performed.

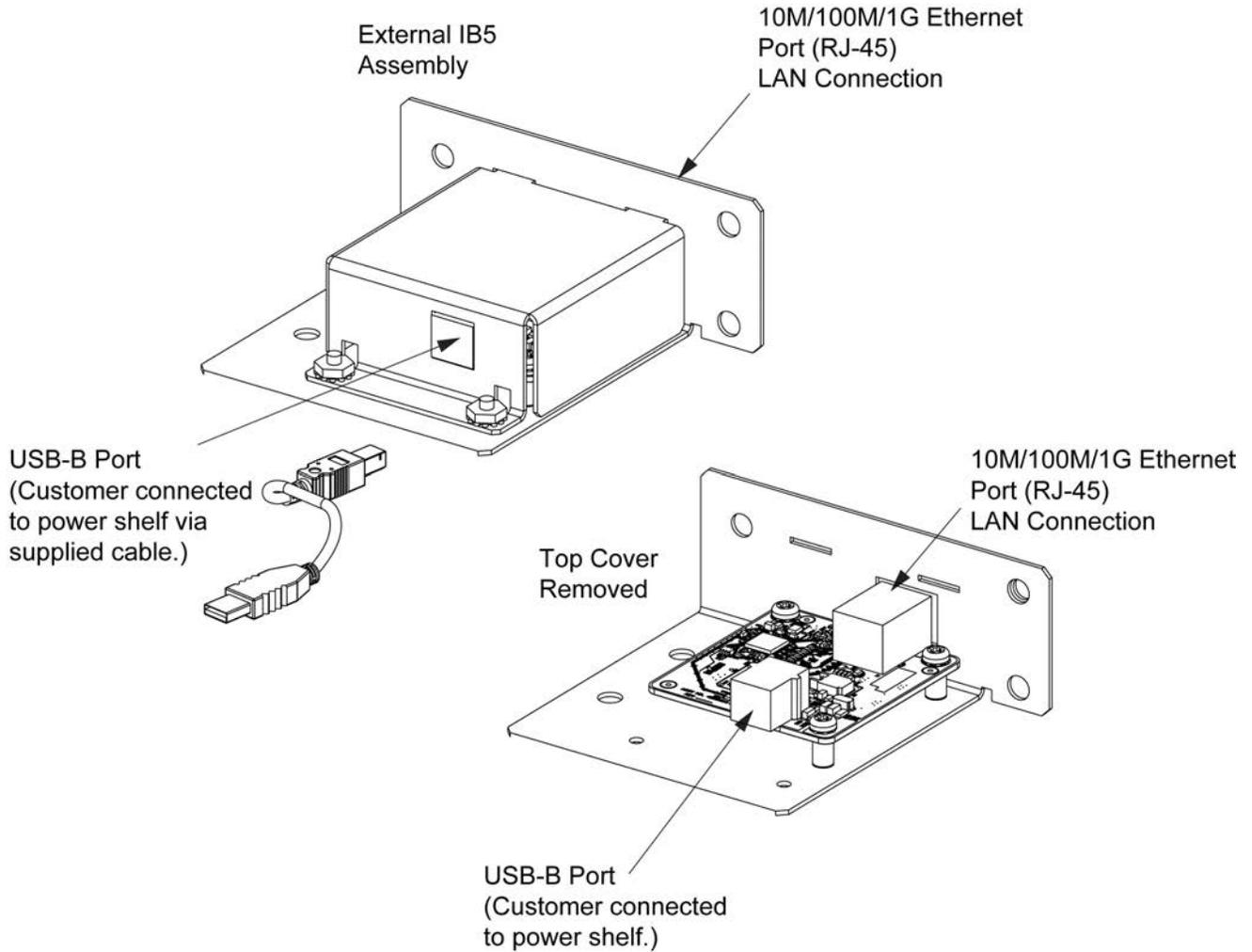


WARNING! Damage to the circuit card may result if the next step is not followed.

2. Connect an approved grounding strap to your wrist. Attach the other end to a suitable ground.
3. Loosen the captive fastener securing the latch mechanism to the front of the control unit. Pull the latch mechanism away from the control unit (this will retract the latch mechanism located on the bottom of the control unit). This unlocks the control unit from the shelf. Slide the control unit partially out from the shelf.
4. Carefully label the connectors plugged into the assembly. These connectors must be plugged into the same connectors on the replacement assembly.
5. Unplug all connectors plugged into the assembly.
6. Replace the defective assembly with the new assembly.
7. Plug all connectors removed from the old assembly into the same position on the replacement assembly.
8. Slide the control unit completely into its mounting position. Push the latch mechanism into the front panel of the control unit, and secure by tightening the captive fastener. This locks the control unit securely to the shelf.
9. Remove the grounding wrist strap.

10. To verify that the IB5 board is functioning, verify the control unit IP address is 192.168.100.100 as follows. From the Main Screen on the control unit local display, press the ESC button, then the ENT key repeatedly until the IP address is displayed. Verify the displayed IP address is 192.168.100.100.
11. Enable the external alarms or notify appropriate personnel that this procedure is finished.
12. Ensure that there are no local or remote alarms active on the system.

Figure 4.4 External IB5 Assembly



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