

Vertiv™ Avocent® ADX MP1000VA Management Platform Virtual Appliance

Locating the Virtual Appliance Serial Number Technical Note

JANUARY 2023

Technical Note Section Outline

1. Overview
2. Accessing the Serial Number via SSH
3. Accessing the Serial Number via the VM Console

1. Overview

Each Vertiv™ Avocent® ADX MP1000VA Management Platform Virtual Appliance has a serial number assigned to it that you may be asked to provide to your Vertiv sales representative or reseller for license key generation. Your designated serial number is found within the Vertiv™ Avocent® ADX MP1000VA Management Platform Virtual Appliance Command Line Interface (CLI). The CLI may be accessed either via SSH or the VM console.

NOTE: This technical note assumes that the virtual appliance is already deployed and configured on your system. If you need additional support, please contact your Vertiv Technical Support representative.

2. Accessing the Serial Number via SSH

To access the serial number via SSH:

1. Open a terminal window on your computer and enter `ssh <username>@<appliance ip>`. Press **Enter**.
2. When the Vertiv™ Avocent® ADX MP1000VA Management Platform Virtual Appliance login screen appears, enter **admin** as the username and enter the password you created when you first accessed the virtual appliance.
3. When the CLI opens, the serial number will appear in the Serial Number information line.

```
3.17.10 MP1000 login: admin
Last login: Sat Nov 5 02:10:04 +0000 2022 on pts/1 from 192.168.0.67.
Using default permissions for admin
/etc/gsf/restrictedsh: line 55: /home/admin/.vimrc: Permission denied
/etc/gsf/restrictedsh: line 56: /home/admin/.vimrc: Permission denied

Password>

Enter "." in a submenu to return to parent menu
Enter "0" to return to the root menu

:: /
# Service Root
Product       : ADX_MP1000VA
UUID          : 65b64d56-ea97-1f23-2553-60f8d57925a9
Software Version : 1.27.9
Firmware Version  : 3.17.10
Serial Number  : UMware-56 4d b6 65 97 ea 23 1f-25 53 60 f8 d5 79 25 a9
# Chassis
Asset Tag     : No Asset Tag
SKU           : Not Specified
# Manager
Enrollment   : UNENROLLABLE
Current Date/Time : 2022-12-07T13:35:18+0000
Options:
0 Exit the CLI
1 Show/Configure Network Settings
```

3. Accessing the Serial Number via the VM Console

To access the VM console:

1. In the vSphere client, select the *Console* icon to open the VM console.
2. When the Vertiv™ Avocent® ADX MP1000VA Management Platform Virtual Appliance login screen appears, enter **admin** as the username and enter the password you created when you first accessed the virtual appliance.
3. When the CLI opens, the serial number will appear in the Serial Number information line.

```
3.17.10 MP1000 login: admin
Last login: Sat Nov  5 02:10:04 +0000 2022 on pts/1 from 192.168.0.67.
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